



## SUPPLEMENTAL BID BULLETIN NO. 2

22 May 2025

Attention: **All prospective bidders for the project**

**BID REFERENCE NO. G-2025-08: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES - REBID**  
(ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

Please be informed of the following:

1. The schedule of bid activities for the above-cited project shall proceed as follows:

ACTIVITY	DATE AND TIME (per Supplemental Bid Bulletin No. 1 dated 21 May 2025)	VENUE
Submission of Eligibility, Technical, and Financial Proposals*	<b>30 May 2025 (Friday)</b> <b><u>ON OR BEFORE 9:00 AM</u></b>	6/F BAC Secretariat, DBP Head Office, Makati City
Opening of Eligibility, Technical, and Financial Proposals	<b>30 May 2025 (Friday)</b> <b>10:15 AM</b>	12/F Suite 5, DBP Head Office, Makati City or via Zoom Meeting

***\*Late submissions shall not be accepted***

2. Replies to Please refer to Section III. Bid Data Sheet (BDS) of the Philippine Bidding Documents for the detailed procedure and options for the payment of bidding documents and the submission of bids. As indicated in the Invitation to Bid, bidders must settle the required payment for the bidding documents before the deadline of the submission and receipt of bids.

**Additionally, bidders are encouraged to submit their bid proposals at least one day prior to the deadline to avoid late submissions.** Bidders may attend the bid opening through Zoom Meeting App.

3. Responses to Queries or Request for Clarifications is provided under Annex A attached in this Supplemental Bid Bulletin No. 2 dated 22 May 2025.
4. The Eligibility, Technical Documents and Financial Proposals must be properly tabbed for easy reference and must be submitted in sequence/order per [Checklist of Requirements](#).
5. The BAC shall no longer entertain any question/request for clarification after the issuance of this Bid Bulletin.
6. Please be advised that bids submitted after the deadline shall only be marked for recording purposes, shall not be included in the opening of bids, and shall be returned to the bidder unopened.

For the guidance and information of all concerned.

**(SIGNED)**  
**The DBP Bids and Awards Committee**

## ANNEX A (page 1 of 3)

### Responses to Queries or Request for Clarifications

QUESTIONS/CLARIFICATIONS	RESPONSE
We (bidder) submitted a bid for the previous bidding of the project, and a notice was provided regarding the non-compliant requirements. Can the previously submitted documents, along with the updated documents addressing the noted non-compliances, be submitted to qualify/eligible for the project?	<p>The BAC clarified that the qualification or eligibility of the bidder will only be determined after the opening of the first envelope containing the Eligibility and Technical Documents, and after compliance with the non-discretionary pass/fail criterion has been confirmed.</p> <p>Yes, the previously submitted documents along with the updated requirements and reference number may be submitted by the bidder. However, it is advisable that a complete set of updated documents be submitted for this bidding project.</p>
The 2024 AFS has already been filed. In case the date of filing for 2025 is not yet reflected in the PhilGEPS certificate, can a copy of the updated AFS be submitted?	No. The bidder was advised that coordination should be made directly with PhilGEPS for the immediate updating of the certificate.
May we confirm that vendors who participated in the previous bid of the same project is not required to pay bid document fees with amount of Php50,000.	Yes
On Page 7. Invitation to Bid. Item #4 and Page 40. Checklist Tab 5, What is the reason for expanding the period of completed contracts to 10 years?	The requirement was revised in accordance with RA 12009.
Why is the similar contract referring to include just 'OR' as eligibility to 'supply, delivery, installation, testing, commissioning and/or maintenance of ATM' eligibility to participate in the bid?	The requirement is in accordance with RA 12009 and is intended to encourage participation of more bidders.
Kindly clarify whether the requirement similar or not is to have an aggregate amount of at least twenty-five percent (25%) of the ABC. Does this imply that multiple contracts may be submitted? Should the 25% be based on the 100 units of ATMs?	<p>One (1) completed contract equivalent to 25% of the ABC must be submitted by the bidders, along with another contract or multiple contracts whether similar or not that have an aggregate amount equivalent to 25% of the ABC.</p> <p>The 25% refers to the ABC of the project, and not 25% of the required 100 units of ATMs.</p>
On Page 12. Section II. Instructions to Bidders. Section 5.3.a. Sections in item #1 above is not consistent with this section where it indicates 'single contract that is similar to this project, equivalent to 50% of the ABC	The bidding documents are based on RA 9184, which is currently under transition. As of this date, no updated bidding documents template has been provided by the GPPB. Nonetheless, the requirements to be used are those stated in the Bid Data Sheet and Tab 5 checklist of requirements, which are in accordance with RA 12009.
On Page 43. Checklist Tab 12A. Completed contracts in this Section is within the past 5 years, whereas items #1 is within 10 years. May we know contract coverage to follow if within 5 or 10 years?	The SLCC requirement—equivalent to 50% of the Approved Budget for the Contract (ABC) within the last ten (10) years—is distinct from the self-certification, which refers to a base of 1,000 completed installations and/or maintenance activities within the past five (5) years.
On Page 85. Technical Specifications/Requirement. Item O. Card Reader, O.12. Following review of the TOR, may request to confirm removal of biometric verification.	Retain. The TWG clarified that the requirement is for "implementation readiness." In the event that the Bank wishes to implement the contactless card reader, the units to be provided must be "ready" for such implementation. This does not mean that the units are required to have that feature already at the time of installation.
On Page 90. Item F.1.9 May we confirm that the Bank will provide the test cards for the TIC activity	Yes
On Page 90. Item F.1.9 May we confirm that the Bank will be responsible to coordinate the connection between Bank Switch & TIC provider's simulator	Yes
There are other potential risks that are not considered liabilities of the providers. As stated in the Bid Bulletin issued during the previous bidding for the project, the liabilities of the bidder under this requirement are limited only to those attributed to the bidder	Full liability on vendor for cases of unauthorized dispense of cash attributable to vendor fault.

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### Responses to Queries or Request for Clarifications

QUESTIONS/CLARIFICATIONS	RESPONSE
On Page 93. Item G.3. Corrective Maintenance (CM) Please exclude CM cover period for out of scope (OOS) activities and billable activities such as retrieval of EJ, ATM relocation, power related faults, network, delays of FLM teams or other Bank's partners, faults that can be fixed by FLM teams, faults caused by consumables or due for replacement such as cassettes or thermal papers	Yes. Out of scope activities and billable activities are excluded in the CM cover period.
On Page 94. Item G.6 Annual Training. Please include how many regions/areas per training session?	One training session will be conducted per region, for a total of 10 regions
On Page 94. Item G.10 Penalty Clause, Penalty clause is Php100 per hour of delay max of 12 hours/day, may we confirm calculation if correct: Php100 per hour of delay x 12 hours = Php1,200/day.	Yes
G.2. Coverage nationwide from 8 am to 8 pm, 7 days a week. Having no access to the branch mean that it will not be included as a basis for the imposition of a penalty?	Yes
D.11 SHALL COMPLY WITH BANK'S STANDARD RECONCILIATION SYSTEM FORMAT - This is referring to the EJ format currently being used, please confirm. If so, we will follow the EJ format of the production machines. Kindly acknowledge.	Acknowledged
R.1 SHOULD CONFORM WITH AMERICAN DISABILITIES ACT (ADA) STANDARDS The machine is hardware-ready. To enable, vendor will require functional specification document (FSD) from the bank. This will be treated as separate development and proposal. Kindly acknowledge.	Acknowledged
R.2 WITH AUDIO ASSISTANCE FUNCTIONALITY AND OTHER FEATURES FOR PERSONS WITH DISABILITY The machine is hardware-ready. To enable, vendor will require functional specification document (FSD) from the bank. This will be treated as separate development and proposal. Kindly acknowledge.	Acknowledged
R.4 BARCODE READER / SCANNER READY (ONE AND TWO-DIMENSIONAL) FOR ON-US ACCOUNT TRANSACTION ACCESS The machine is hardware-ready. To enable, vendor will require functional specification document (FSD) from the bank. This will be treated as separate development and proposal. Kindly acknowledge.	Acknowledged
TAB 13 CERTIFICATE OF PERFORMANCE EVALUATION Kindly clarify if this is the same with Certificate of Satisfactory Performance. If yes, can we still use the same certification that you have provided to us last January 2025?	No. Request for a new certification.
TAB 5 SLCC Referring to item b, can we still use the provided certificate of satisfactory issued by DBP last 2024 or do we need to request for a fresh one?	No. Request for a new certification.
TAB 12 Self Certification item number 3 brand model number In the table format provided, it says Lobby Type, but the requirement is TTW. Would like to clarify if this is just a typo error. Kindly confirm.	The table in Tab 12 refers to Thru-the-Wall-Type ATM
D.7 EJ. OPTION TO DOWNLOAD TO A STORAGE DEVICE (REGARDLESS OF EJ FILE SIZE) Vendor's security software will only allow whitelisted USB device. Kindly acknowledge.	Acknowledged

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QUESTIONS/CLARIFICATIONS	RESPONSE
<p>F.1.11. The vendor shall provide necessary transition assistance to another service provider free of charge, if required, for six months after the two (2) year warranty period. The scope of transition assistance shall include the provision of the golden image, ATM inventory, and responsiveness to technical queries. The release of performance security or surety bond shall only be processed after the lapse of the six-month transition period.</p> <p>We sincerely understand the importance of ensuring a smooth transition. May we respectfully request your kind reconsideration to have the transition assistance period be separately charged accordingly. If this will be considered in the budget, in what extent do we need to support the transition?</p>	Requirement shall be retained.
<p>G.10. Not meeting the response and repair time on per incident basis: PHP100 per hour of delay or a fraction thereof (max 12 hours/day). May we request please to remove this clause? There should be no penalty since the machines will be under warranty.</p>	Requirement shall be retained.
<p>L.1. The system integration testing/SIT for new vendors and user acceptance testing/UAT and programming shall be completed within 120 calendar days after receipt of notice to proceed and/or purchase order. The penalty for non-compliance will be 1/10 of 1% of the unperformed portion (VAT inclusive per day).</p> <p>The unperformed portion shall be computed based on the number of ATMs undelivered due to incomplete SIT/UAT.</p> <p>The 120 days timeline can include the following: Machine Certification (SIT, UAT), ATM Security Solution</p> <p>Delays in scheduling due to FIME's unavailability should not impact the 120-day timeline.</p> <p>The ATM Monitoring Implementation should have a separate timeline as this usually takes another 4 to 5 months.</p>	<p>The FIME Certification is not part of the 120 calendar days timeline.</p> <p>System integration only refers to the integration of the host to the switch, and ATM software build.</p> <p>The implementation of the ATM monitoring shall have a separate timeline of 150 calendar days from notification of DBP.</p>
<p>F.2.1 The One hundred (100) sets of Thru-The-Wall Type ATMs must be ready for delivery and installation in two batches: For Batch 1 - may we request to extend to 120 days after receipt of Notice to Proceed and Purchase Order?</p>	Requirement shall be retained.
<p>Tab 12</p> <p>Duly notarized self-certificate signed by the bidder's authorized representative.</p> <p>For TAB 12 items 1 to 9, will DBP be requiring 1 self certificate for each item? Or 1 self-certificate that includes all of these items?</p>	One (1) Self-Certificate indicating all items
<p>F.1 The vendor shall provide a software distribution application that will allow users to remotely deploy and run/execute software updates to the machine.</p> <p>Server requirement and procurement for software distribution application will be handled by the bank. Kindly confirm.</p>	DBP will provide the server, and the vendor shall provide the software distribution application.
<p>Bidder is kindly requesting for a 2 week extension from May 28 submission specified in the bid document.</p>	The bid submission deadline has been rescheduled to May 30, 2025.