



Head Office: Sen. Gil J. Puyat Avenue corner Makati Avenue, Makati City, Philippines

### SUPPLEMENTAL BID BULLETIN NO. 1

26 March 2025

Attention: All prospective bidders for the project

<u>BID REFERENCE NO. G-2025-05:</u> SUPPLY, DELIVERY, INSTALLATION, AND MAINTENANCE OF ONE (1) UNIT INTERNET PROXY SERVER FOR THE DEVELOPMENT BANK OF THE PHILIPPINES HEAD OFFICE-REBID

(ABC: PhP 6,500,000.00 inclusive of all applicable taxes)

Please be informed that the bid activities for the above-cited project shall proceed as follows:

ACTIVITY DATE AND TIME		VENUE
Submission of Eligibility, Technical, and Financial Proposals*	4 April 2025 (Friday) ON OR BEFORE 9:00 AM	6/F BAC Secretariat, DBP Head Office, Makati City
Opening of Eligibility, Technical, and Financial Proposals	4 April 2025 (Friday) 9:30 AM	12/F Suite 5, DBP Head Office, Makati City

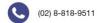
<sup>\*</sup>Late submissions shall not be accepted

2. Please refer to Section III. Bid Data Sheet (BDS) of the Philippine Bidding Documents for the detailed procedure and options for the payment of bidding documents and the submission of bids. As indicated in the Invitation to Bid, bidders must settle the required payment for the bidding documents before the deadline of the submission and receipt of bids.

Additionally, bidders are encouraged to submit their bid proposals at least one day prior to the deadline to avoid late submissions. Bidders may attend the bid opening through Zoom Meeting App.

3. Revisions made on the Technical Specifications (*Please refer to the Revised Technical Specifications per Revised FORM 9* as attached in this Supplemental Bid Bulletin No. 1 dated 26 March 2025)

FROM	ТО
Under Section H. Documents Required for Bid Opening	Under Section H. Documents Required for Bid Opening
A certificate from/issued by the manufacturer/principal/distributor of the Internet Proxy Server stating that the winning bidder is an authorized reseller.	A certificate issued by the manufacturer to the bidder stating that the latter is the authorized reseller/distributor/partner of the Internet Proxy Server.
	Note: If the certificate is not directly issued by the manufacturer to the bidder, the bidder must submit a corresponding certificate linking them to the manufacturer of the Internet Proxy Server.









4. Revision on the Checklist of Requirements (Please see the Revised Checklist of Requirements as attached in this Supplemental Bid Bulletin No. 1 dated 26 March 2025)

FROM	ТО
TAB 11	TAB 11
Certificate issued by the manufacturer/principal/distributor of the Internet Proxy Server stating that the bidder is an authorized reseller	A certificate issued by the manufacturer to the bidder stating that the latter is the authorized reseller/distributor/partner of the Internet Proxy Server.
	Note: If the certificate is not directly issued by the manufacturer to the bidder, the bidder must submit a corresponding certificate linking them to the manufacturer of the Internet Proxy Server.

- Bidders are reminded to use as guide/reference in preparing their Bidding Documents the following revised forms/documents as attached in this Supplemental Bid Bulletin No. 1 dated 26 March 2025.
  - Revised Technical Specifications per Revised FORM 9
  - Revised Checklist of Requirements
- 6. The Eligibility, Technical Documents and Financial Proposals <u>must be properly tabbed</u> for easy reference and must be submitted in sequence/order per <u>Revised Checklist of</u> Requirements.
- 7. The BAC shall no longer entertain any question/request for clarification after the issuance of this Bid Bulletin.
- 8. Please be advised that bids submitted after the deadline shall only be marked for recording purposes, shall not be included in the opening of bids, and shall be returned to the bidder unopened.

For the guidance and information of all concerned.

(SIGNED)

DBP Bids and Awards Committee

# SUPPLY, DELIVERY, INSTALLATION, AND MAINTENANCE OF ONE (1) UNIT INTERNET PROXY SERVER FOR THE DEVELOPMENT BANK OF THE PHILIPPINES HEAD OFFICE - REBID

Bid Reference No. G-2025-05

TRANSMITTAL FORM

## REVISED CHECKLIST OF REQUIREMENTS FOR BIDDERS

Note: Please fill-out this form and submit directly to the BAC Secretariat outside of the sealed envelopes.

		AMP (OFFICIAL TIME) BY THE DBP BAC SECRETARIAT
	Received:	
Name of Bi	Bidder:	
	Address:	
	d by:	
	Email:	
Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND (DULY SEALED AND MARKED)	TECHNICAL REQUIREMENTS
LEGAL	ELIGIBILITY DOCUMENTS	
	If the bidder is a joint venture (JV):	
	a. If bidding as a formed JV: Submit the existing vand notarized JV Agreement (JVA). The JVA muothers, the following: the partner company that shareholdings of each partner company in the JV company and its nationality has the controlling material partner company in the JV.	ust specifically indicate among at will represent the JV, the V (to determine which partner
	Moreover, please likewise note:	
TAB 1	If the JV is incorporated or registered with the redocuments listed in this checklist must be under the PhilGEPS Certificate of Registration under the JV's name.	the JV's name and shall submit
17.05 1	If the JV is unincorporated, the PhilGEPS C Platinum Membership shall be submitted by submission of the technical and financial eligibity any one of the JV partners constitutes collection.	each of the JV partners, while lity documents (Tab 4 onwards)
	b. If bidding as a JV that is yet to be formed: Subto Enter into Joint Venture ( <i>Template per FORM</i>	
	PhilGEPS Certificate of Registration under F submitted by each of the JV partners, while s financial documents (Tab 4 onwards) by any on collective compliance.	ubmission of the technical and
	Please refer to FORM 1-A and FORM 1-B for the seach of the JV Partners.	sample Secretary's Certificate for

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
	<ul> <li>Each JV partner must submit its duly notarized Special Power of Attorney or Secretary's Certificate, whichever is applicable, indicating therein the following:</li> <li>1. The designated /authorized representative who will sign the Joint Venture Agreement (JVA) or the Protocol to Enter into a JVA;</li> <li>2. That they are duly authorized to participate in the bidding as a JV;</li> <li>3. The authorized Lead Company to represent the JV;</li> <li>4. The person designated as the duly authorized representative of the JV to participate in the bidding, sign the bid proposals/bidding documents and sign the ensuing contract with DBP.</li> </ul>
	In case a JV partner is a sole proprietorship and the proprietor opts to designate a representative, FORM 2-A shall be customized to include provisions such as the authority to sign the Protocol/Undertaking to Enter a JVA.
TAB 2	Proof of appointment/authority of bidder's representative:  a. Duly notarized Special Power of Attorney (if the bidder is a sole proprietorship and opts to designate a representative) - Template per FORM 2-A  OR  b. Duly notarized Secretary's Certificate (if the bidder is a corporation, partnership, cooperative or joint venture), if the bidder is a corporation - Template per FORM 2-B  In case there are more than one appointed/designated representatives, bidders must tick ONE of the checkboxes provided in the form to identify if acting ANY ONE OF THE SIGNATORIES, ALL OF THE SIGNATORIES, or ANY (NUMBER) OF THE SIGNATORIES.  FAILURE TO TICK A CHECKBOX SHALL MEAN THAT ALL AUTHORIZED REPRESENTATIVES MUST SIGN THE BIDDING FORMS.
TAB 3	Valid and current Certificate of PhilGEPS Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents required to be uploaded and maintained current and updated in PhilGEPS in accordance with section 8.5.2. of the IRR of RA 9184.  Only the current/updated Certificate of PhilGEPS Registration (Platinum Membership) shall be accepted during the opening of bids. Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder.

Following are the related provisions/requirements based on GPPB Resolution 15-2021 dated 14 October 2021 regarding submission of valid/current PhilGEPS Certificate of Registration (Platinum Membership):

- LIFT the suspension on the implementation of mandatory submission of the PhilGEPS Certificate
  of Registration (Platinum Membership) in Competitive Bidding and Limited Source Bidding, thus,
  fully enforcing Sections 8.5.2 and 54.6 of the 2016 revised IRR of RA No. 9184 starting 01 January
  2022;
- AMEND Sections 23.1(a)(ii) and 24.1(a)(ii) of the 2016 revised IRR of RA No. 9184 to reflect that the submission of the recently expired Mayor's Permit together with the official receipt as proof that the prospective bidder has applied for renewal within the period prescribed by the concerned local

Item

## FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)

government unit shall be accepted by the PhilGEPS for the purpose of updating the PhilGEPS Certificate of Registration (Platinum Membership) in accordance with Section 8.5.2 of the 2016 revised IRR of RA 9184.

## **TECHNICAL ELIGIBILITY DOCUMENTS**

Statement by the bidder of ALL its ongoing government and/or private contracts (including those awarded but not yet started, if any), whether similar or not similar in nature and complexity to the contract to be bid (include all contracts with the DBP for the said period, if any (Template per FORM 3), duly signed by the bidder's authorized representative.

TAB 4

Note: For bidders who have no ongoing government and/or private contracts, kindly indicate in their statement "NONE" to comply with the requirement. Bidders will be rated "failed" if no document is submitted or if the document submitted is incomplete or patently insufficient (per GPPB NPM 094-2013 dtd. 2013-12-19).

Copies of the NOA, contract, NTP, or equivalent document for each ongoing contract listed in the statement shall be required to be submitted as part of post-qualification of the bidder declared as the Lowest or Single Calculated Bid.

Statement of completed contract/s of similar nature (government or private contract) within the last five (5) years equivalent to at least fifty percent (50%) of the ABC. The statement (Template per FORM 4) must be duly signed by the bidder's authorized representative.

Similar contract refers to supply, delivery, installation, and maintenance of Internet **Proxy Server.** 

TAB 5

The identified single largest completed contract must be supported by the following:

a) Notice of Award (NOA), **OR** Notice to Proceed (NTP), **OR** Contract, **OR** Purchase Order (PO)

AND

- b) Any one of the following documents:
  - Copy of Certificate of Completion or Certificate of Acceptance or Certificate of Satisfactory Performance issued by the bidder's client. OR
  - Copy of Official Receipt/s or Sales Invoice/s issued by the bidder to the client (ORs/SIs must sum up to the full amount of total contract price of completed project).

#### FINANCIAL ELIGIBILITY DOCUMENTS

Completely accomplished computation of Net Financial Contracting Capacity (NFCC) which must be at least equal to the ABC (*Template per FORM 5*), duly signed by the bidder's authorized representative.

- The values of the bidder's current assets and current liabilities shall be based on the AFS for CY 2023;
- 2) The value of the NFCC must at least be equal to the ABC of this project.

## TAB 6

In case of Joint Venture, the partner responsible to submit the NFCC shall likewise submit the Statement of All its Ongoing Contracts and the latest Audited Financial Statements.

If the prospective bidder opts to submit a committed Line of Credit, it must be at least equal to ten percent (10%) of the ABC to be bid. If issued by a foreign universal or commercial bank, it shall be confirmed or authenticated by a local universal or commercial bank.

#### **TECHNICAL COMPONENT**

Original Bid Security issued in favor of the Development Bank of the Philippines (must be valid for at least 120 calendar days from the date of bid opening); **either one of the following is acceptable:** 

- a. Cashier's/manager's check issued by a Universal or Commercial Bank (at least 2% of the ABC).
- b. Bank draft/guarantee or irrevocable letter of credit issued by a Universal bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank (at least 2% of the ABC).
- c. Surety bond, callable upon demand, issued by a surety or insurance company (at least 5% of the ABC) and a copy of certificate issued by the Insurance Commission certifying that the surety or insurance company is authorized to issue a surety bond.
- d. Duly <u>notarized</u> Bid Securing Declaration (*Template per FORM 6*) duly signed by the bidder's authorized representative.

## TAB 7

Approved Budget for the Contract (ABC)	Cashier's/manager's check, Bank draft/guarantee or irrevocable letter of credit (2% of ABC)	Surety Bond (5% of ABC)	Bid Securing Declaration
6,500,000.00	130,000.00	325,000.00	No required percentage

The Bid Securing Declaration mentioned above is an undertaking which states, among others, that the bidder shall enter into contract with the Procuring Entity and furnish the performance security required under ITB Clause 31, within ten (10) calendar days from receipt of the Notice of Award, and commits to pay the corresponding amount as fine, and be suspended for a period of time from being qualified to participate in any government procurement activity in the event it violates any of the conditions stated therein as provided in the guidelines issued by the GPPB.

## TAB 8

Accomplished Omnibus Sworn Statement (with ten [10] statements) (*Template per FORM 7*), duly signed by the bidder's authorized representative and notarized.

TAB 9	Accomplished Data Privacy Consent Form <i>per FORM 8</i> , duly signed by the bidder's authorized representative.
TAB 10	Accomplished/conformed Scope of Service/Terms of Reference per <i>FORM</i> 9, duly signed by the bidder's authorized representative.  Bidders must state either "Comply" or "Not Comply" on each page of the Technical Specifications AND sign on each page as conformance.
TAB 11	A certificate issued by the manufacturer to the bidder stating that the latter (bidder) is the authorized reseller/distributor/partner of the Internet Proxy Server.  Note: If the certificate is not directly issued by the manufacturer to the bidder, the bidder must submit a corresponding certificate linking them to the manufacturer of the Internet Proxy Server.
TAB 12	Certificate duly signed by the bidder's authorized representative that the bidder has install-base of at least one (1) Internet Proxy Server/Internet Access Management in any of the following local industries:  - Banking/Financial - Telecommunications - Government Agency/Institution - Manufacturing - Business Process Outsourcing (BPO) - Educational Institutions
TAB 13	Notarized Confidential and Non-Disclosure Agreement signed by the bidder's authorized representative (Template per <i>FORM 10</i> ).
TAB 14	Certificate signed by the bidder's authorized representative naming the following personnel to be assigned to the project if awarded the contract:  1. Project Manager  2. At least two (2) Solution Technical Support Personnel
TAB 15	Documents for the Project Manager  a. Certificate of Employment signed by HR Officer and the bidder's authorized representative;  b. Curriculum Vitae showing experience of project management, signed by the Project Manager and the bidder's authorized representative
TAB 16	<ul> <li>Documents for EACH of the TWO (2) Solution Technical Support Personnel</li> <li>a. Certificate of Employment signed by HR Officer and the bidder's authorized representative;</li> <li>b. Curriculum Vitae showing that that technical support personnel has the experience with the solutions being offered, signed by the Solution Technical Support Personnel and the bidder's authorized representative; and</li> <li>c. Certification issued by the manufacturer as solution technical support for the product being offered.</li> </ul>
TAB 17	Accomplished Technical Specifications Compliance Checklist per <i>ANNEX-A of FORM</i> <b>9</b> , duly signed by the bidder's authorized representative.
TAB 18	Product brochure or technical data sheet of the Internet Proxy Server.

Item SECOND ENVELOPE: FINANCIAL PROPOSAL (DULY SEALED AND MARKE	
TAB 1	Duly accomplished Financial Proposal Form ( <i>Template per FORM 11</i> ), duly signed by the bidder's authorized representative.
	Note: Total bid shall not exceed the ABC of PhP 6,500,000.00
TAB 2 The total det	Detailed Financial Proposal/Price Schedule duly signed by the bidder's authorized representative. Bidders shall use either FORM 12-A or FORM 12-B as template.
	The total detailed bid must not exceed the ABC and must be consistent with the financial bid per TAB 1.

REVISED FORM 9 (page 1 of 7)

## TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's Statement of Compliance Bidders must state here either "Comply" or "Not Comply"

SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE OF INTERNET PROXY SERVER UNIT FOR DEVELOPMENT BANK OF THE PHILIPPINES (DBP)

APPROVED BUDGET FOR THE CONTRACT: P6,500,000.00 (Inclusive of Taxes)

#### TECHNICAL SPECIFICATIONS

#### A. BACKGROUND

The Internet Proxy Server acts as the users' gateway in connecting to the internet. It provides efficiency, management and control of the users' access to the internet web sites and applications. The additional Internet Proxy Server is intended to serve as High Availability (HA) or a secondary/backup unit to the existing Sangfor IAG M6000 unit of DBP currently used as the Internet Proxy Server.

#### B. OBJECTIVE

To acquire an additional Internet Proxy Server with the same brand and model to ensure compatibility and work seamlessly to serve as High Availability or secondary/backup providing 99% availability of the system/solution to the existing Internet Proxy Server unit of the Bank.

#### C. COVERAGE OF THE PROJECT

The project shall cover the supply, delivery, installation, testing, user acceptance, training, warranty, maintenance, and relevant documentation of new one (1) unit Internet Proxy

#### D. SCOPE OF THE PROJECT IMPLEMENTATION

The implementation of one (1) new unit Internet Proxy Server will take place at the DBP Head Office.

#### E. MINIMUM TECHNICAL REQUIREMENTS/SPECIFICATIONS

To ensure that the one (1) new unit Internet Proxy Server to be delivered is equipped with the required capability, functionality and features, the following technical specifications are set and identified for compliance:

#### E.1. User Authentication and Management

- E.1.a. Has the ability to identify user base on IP, MAC or hostname.
- E.1.b. Supports single sign-on authentication base on Active Directory, LDAP, Radius, POP3, Proxy, Web Server, HTTP API, Database Server, Integrated Windows Authentication.
- E.1.c. User can submit the application information, and then IT administrator can approve the application, support add new item of information collection.
- E. 1.d. Supports custom account attribution and access control configuration based on account attribution.
- E.1.e. Supports IP, MAC bind with user account.

#### E.2. Proxy

- E 2 a. Supports explicit proxy mode
- E.2.b. Supports HTTP transparent, Socks4/Socks5 proxy, PAC Script.
- E.2.c. Support using proxy policy based on source IP group, destination domain.

Conforme:	7	
Bidder's Company Name		
Name & Signature of Authorized Representative		
 Designation		
	MENTAL BID BULLETIN NO. 1	

oxdotERY, INSTALLATION, AND MAINTENANCE OF ONE (1) UNIT INTERNET

REVISED FORM 9 (page 2 of 7)

## TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's Statement of Compliance Bidders must state here either "Comply" or "Not Comply"

- E.2.d. Must support associate with ICAP server, support multi-ICAP server.
- E.2.e. Must support cascading proxy configuration i.e. allow another proxy connect to an upstream proxy.

#### E.3. Access Control

- E.3.a. Supports application database update at least in every 2 weeks.
- Supports access management based on services or ports such as HTTP (80), HTTPS (443), TELNET (23), SSH (22), FTP (21), SMTP (25), POP3
- E.3.c. Supports custom URL to block/allow specific website.
- Support web content filtering to restrict access for websites categories that are considered inappropriate or non-work related (e.g., social media, adult/mature content, gambling, games, etc.)
- E.3.e. Supports comprehensive management to IM tools such as Yahoo, Googletalk, web-MSN as well as encrypted IM such as Skype, Web-Wechat, Wechat, Facebook messenger, Line, Telegram, Whatsapp messenger.
- Supports encrypt social media application management at least Facebook, Twitter, Instagram, Linkedin
- E.3.g. Supports keywords filtering for search engine, at least Google, Yahoo, Bing.
- E.3.h. Supports control HTTP, FTP upload and download activity based on file type at least docx, xlsx, pptx, txt, rar, bat, exe, pdf, zip, rar, gz, bz2, Z, tgz, tbz, 7z, cab, bz.
- Support SSL protocol application identification and control, including Facebook, Twitter, Youtube, Google search, Dropbox, Skype, Wechat, Web-Wechat, Facebook messager, Line, Telegram, Whatsapp and HTTPS based website from both PC and smart phone
- Support detecting and blocking of anti-proxy tools Supports SaaS by enabling downloads while blocking uploads for applications like Google Drive and OneDrive.

#### E.4. Performance Monitoring and Bandwidth Management

- E.4.a. Supports guarantee and limit bandwidth management.
- E.4.b. Supports at least 1000 policy.
- Supports at least 7 subchannels for Bandwidth Management (BM) policy E 4.c.
- E.4.d. Supports BM base on application types, website types, file types, users. schedules, destination IP, end point types (PC, mobile phone)
- E.4.e. Supports dynamic BM, support average allocation/predefined bandwidth allocation among users in a single traffic pipe
- E.4.f. Supports precise identification and manage known, variant, encrypted and unknown P2P behaviors.
- E.4.g. Supports with precise identify and manage international bandwidth makes overseas traffic visible / manages regional and overseas traffic respectively / control overseas traffic.
- E.4.h. Support at least 4,000 concurrent users
- Support real-time monitoring of CPU, memory, online users, top E.4.i. users/URLs/applications and internet traffic.

#### E.5. Report Center

- E.5.a. Supports logs search base on time, IP address, endpoint device, application flow, action.
- E.5.b. Supports application traffic ranking, URL traffic ranking, application duration ranking, URL category traffic ranking, file upload ranking, IM ranking, Email and microblog ranking, term search ranking, endpoint device ranking.

Conforme:
Bidder's Company Name
Name & Signature of Authorized Representative
Designation
Data

**REVISED FORM 9 (page 3 of 7)** 

## Bidder's Statement of Compliance Bidders must TECHNICAL SPECIFICATIONS/REQUIREMENT state here either "Comply" or "Not Comply" E.5.c. Supports application access frend, URL category access frend, TOP talks of URL trend, endpoint access trend. E.5.d. Supports Content log including IM chat (Gtalk, Skype, Yahoo! Messenger); SMTP and Web mail content and attachment (Gmail, Yahoo, exchange), keyword search (Google, Bing). E.5.e. Supports customize report base on traffic, online duration, Internet activities, URL category, endpoint. E.5.f. Supports report file format CSV, PDF and able to integrate with external storage with specific data format for advanced use. E.5.g. Internal (Built-in) report center and external report center. There is no system limitation for data storage E.6. Control Tools for Management E.6.a. Supports redirect user URL request to specific page, with configuration of authentication. E.6.b. Supports flow quota base on daily and monthly, support concurrent session quota per user E.6.c. Supports endpoint control base on operation system, process, file, registry, scheduled task. E.6.d. Supports verification of local installed antivirus software within endpoint. E.6.e. Supports hierarchical administrator privileges. Functionality of different modules can be assigned to different administrators as needed, via a hierarchical management model; Administration of different functions and modules can be delegated to different administrative groups E.6.f. Supports management base on endpoint device OS, identify the type of endpoints and manage the endpoints. E.6.g. Supports connection sharing management and limit the proxy user accessing the internet. E.7. Network and Deployment E.7.a. Supports flexible deployment mode at least Route, Bridge, Double bridge, Bypass, Single-arm mode. E.7.b. Supports link load balancing. E.7.c. Supports high availability active-active and active-standby mode. E.7.d. Supports IPv6, include authentication, application, bandwidth management, content audit and report E.7.e. Supports SNMP, Syslog E.8. Gateway Management E.8.a. Management portal must be encrypted using SSL E.8.b. Supports privilege management. Different administrators can be assigned different management permissions by user group. E.8.c. Multiple devices can be managed and configured on the same platform. E.8.d. Supports variety of event alarm, support alarm by sending email. E.8.e. A GUI-based troubleshooting tool is provided for administrators to locate faults such as policy errors. F. DELIVERY, INSTALLATION, MAINTENANCE AND SUPPORT SERVICES F.1. Delivery Requirements and Scope of the Installation and Commissioning F.1.a. The following are the deliverables upon receipt of the Notice to Proceed NTP) with the corresponding maximum delivery or completion period: Conforme: **Bidder's Company Name** Name & Signature of Authorized Representative Designation

Date

**REVISED FORM 9 (page 4 of 7)** 

## TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's
Statement of
Compliance
Bidders must
state here
either
"Comply" or
"Not Comply"

Project Milestones/Deliverables	Max. Delivery Period Upon Receipt of the NTP
<ol> <li>Delivery of new 1 unit Internet Proxy Server with complete accessories</li> </ol>	30
Hardware Acceptance Test	45
Installation and Commissioning	60
Delivery/Issuance of Warranty Certificate	75
<ol> <li>Conduct of training as specified in item F.3 of this document</li> </ol>	90
6. User issuance of Final Acceptance Certificate	100

- F.1.b. The new 1-unit Internet Proxy Server shall be delivered directly to DBP Head Office, Makati Avenue Cor. Sen. Gil Puyat Avenue, Makati City, Philippines.
- F.1.c. The physical cabling, mounting and provisioning of electrical power supply shall be done by DBP.

#### F.2. Maintenance and Support Services

- F.2.a. The new 1-unit Internet Proxy Server shall be covered by a warranty for three (3) years
- F.2.b. The warranty shall be covered by a retention or a special bank guarantee equivalent to five percent (5%) of the contract price.
- F.2.c. The 3-year warranty period shall commence upon the completion of the Hardware Acceptance Test and receipt of the Warranty Certificate. The period of which are specified in item F.1.a.
- F.2.d. In the duration of the 3-year warranty period, the following maintenance and support services are required:
  - F.2.d.i. 24x7 onsite, telephone and email support
  - F.2.d.ii. Response time of within thirty (30) minutes via email, call, viber upon escalation of issue
  - F.2.d iii. Resolution time within four (4) hours
  - F.2.d.iv. For extended downtime (more than 4 hours), service unit/s shall be provided within twenty-four (24) hours and with the same configuration & specification as that of the supplied defective unit.
  - F.2.d.v. A daily report shall be required on the status of the resolution/repair activity.
  - F.2.d.vi. Quarterly hardware/software health check
  - F.2.d.vii. For persistent/repeated hardware problems that occur three (3) times, the supplier shall provide a brand-new unit with equal configuration & specification.
  - F.2.d.viii. Must provide onsite support during Business Continuity Plan (BCP)/Disaster Recovery (DR) Activity
  - F.2.d.ix. The supplier is also required to provide an after-sales support service document that includes the Service Level Agreement and Technical Support Procedures.
- F.2.e. Upon determination that the defective unit/s is/are unrepairable, through receipt of notification/advice from the manufacturer, a permanent replacement unit/s must be provided within thirty (30) days.
- F.2.f. The permanent replacement unit/s must be with the same configuration and specification as that of the supplied defective unit/s.
- F.2.g. An Incident Report (IR) is required to be submitted within twenty-four (24) hours containing the Root-Cause Analysis (RCA) report containing the steps undertaken to resolve the problem/issue to be provided within forty-

	Conforme:
	Bidder's Company Name
Name	& Signature of Authorized Representative
	Designation
	 Date

**REVISED FORM 9 (page 5 of 7)** 

#### Bidder's Statement of Compliance Bidders must TECHNICAL SPECIFICATIONS/REQUIREMENT state here either "Comply" or "Not Comply" EDF DE eight (48) hours from the time IR was submitted DBP shall be notified of any available updates / upgrades to patches and firmware F.2.h. Made available of the latest patches and firmware shall be installed at no additional cost if necessary. Assistance shall be provided to DBP, at no additional cost, for any enhancement in DBP network and security infrastructure that will involve and affect the Internet Proxy Server. The installation and commissioning shall be managed, assisted, and overseen by at least one (1) Project Manager and two (2) solution technical support personnel on the product being offered or equivalent until Project Completion and Acceptance F.2.k. DBP must be informed in case the assigned technical support personnel and project manager need to be replaced/substituted. The substitute/s must have the same or better credentials in terms of years of experience, training-hours and/or network product/solution certifications obtained. The Vendor/Supplier shall provide a hardcopy and softcopy of the product F 2 L manual F.3. Training F.3.a. Technical knowledge transfer training shall be conducted for at least one (1) day for two (2) batches of participants, each batch consisting of up to ten (10) DBP personnel to equip them with necessary skills particularly in the system administration. F.3.b. Training certification for at least two (2) DBP personnel to equip with knowledge in managing, maintaining, and troubleshooting the proxy server. F.3.c. The training must be conducted within ninety (90) days upon the issuance of the Notice to Proceed (NTP). F.3.d. Technical training for major enhancements or version upgrades shall be conducted when requested by DBP. G PAYMENT G.1. The winning Vendor/Supplier must open an account with DBP for payment purposes [upon issuance of the Notice of Award (NOA), as applicable] The schedule of payment shall be as follows: Percent (%) of the Completed Activity/Task **Total Contract Value** Delivery of the unit 20% Hardware acceptance testing 2 Delivery/issuance of Warranty Certificate 40% Installation and commissioning Conduct of training as specified in Item F.3 of 10% this document Final Acceptance Certificate (upon completion of 30% item 1-5) 100 % Total H. DOCUMENTS REQUIRED FOR BID OPENING Certificate issued by the manufacturer to the bidder stating that the latter is the authorized reseller/distributor/partner of the Internet Proxy Server. A certification that the Vendor/Supplier has install-base of at least one (1) Internet Proxy Server/Internet Access Management in any of the following local industries: H.2.a. Banking/Financial If the certificate is not directly issued by the manufacturer to the bidder, the bidder must submit a corresponding certificate linking them to the manufacturer of the Internet Proxy Server. Conforme: **Bidder's Company Name** Name & Signature of Authorized Representative

Designation

Date

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## TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's
Statement of
Compliance
Bidders must
state here
either
"Comply" or
"Not Comply"

- H.2.b. Telecommunications
- H.2.c. Government Agency/Institution
- H.2.d. Manufacturing
- H.2.e. Business process outsourcing (BPO)
- H.2.f. Educational institutions
- H.3 The Supplier/Bidder must have completed a single contract of similar Internet Proxy Server solution within the last (5) years, equivalent to at least fifty percent (50%) of the ABC of this project. A similar contract shall include supply, delivery, installation, and maintenance of Internet Proxy Server.
- and maintenance of Internet Proxy Server.

  H.4 Notarized Confidentiality and Non-Disclosure Agreement signed by the Vendor/Supplier bidder's authorized representative.
- H.5 Credentials/certifications of the bidder's personnel to be assigned to the project as follows:
  - H.5.a. At least two (2) solution technical support personnel to be assigned on this project if awarded the contract (Refer to F.2.j and F.2.k). Each personnel should have the following supporting documents:
    - H.5.a.i. Certificate of Employment
    - H.5.a.ii. Curriculum Vitae showing that the technical support personnel has experienced with the solutions being offered
    - H.5.a.iii. Certification issued by the manufacturer as solution technical support for the product being offered.
  - H.5.b. Project manager to be assigned to the project (Refer to F.2.j and F.2.k). Personnel should have the following supporting documents:
    - H.5.b.i. Certificate of Employment
    - H.5.b.ii. Curriculum Vitae showing experience of project management
- H.6 Fully accomplished Technical Specification Compliance Checklist (form attached as Annex A2).
- H.7 The product brochure or technical data sheet of the internet proxy server.
- TO BE SUBMITTED BY THE WINNING VENDOR/SUPPLIER TEN (10) CALENDAR DAYS UPON RECEIPT OF THE NOTICE OF AWARD
  - a. Performance Security in any of the following forms and percentages:

Form of Performance Security	Minimum % of Contract Price
Cash, cashier's/manager's check issued by a Universal or Commercial Bank	
Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank; provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a Foreign Bank	Five percent (5%)
Surety Bond callable upon demand issued by a	

	Conforme:
	Bidder's Company Name
Name	& Signature of Authorized Representative
	Designation
	 Date

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	TECHNICAL SPECIFICATIONS/REQUIREMENT	Bidder's Statement of Compliance Bidders must state here either "Comply" or "Not Comply"
	The Performance Security shall remain valid and effective until issuance by the Procuring Entity of the Final Certificate of Acceptance. A retention money or special bank guarantee equivalent to five percent (5%) of the Total Contract Price shall be submitted by the Supplier within five (5) days after issuance of Notice to Proceed to cover the three (3) years warranty and maintenance on the Project and support services.	
J.	LIQUIDATED DAMAGES	
	When the supplier fails to satisfactorily deliver goods under the contract within the specified delivery schedule identified in item F.1.a, inclusive of duly granted time extensions, if any, the supplier shall be liable for damages for the delay and shall pay the procuring entity specified in item G.2 respectively as liquidated damages, not by way of penalty, an amount equal to one-tenth (1/10) of one percent (1%) of the cost of the delayed goods scheduled for delivery for every day of delay until such goods are finally delivered and accepted by the procuring entity concerned. The procuring entity need not prove that it has incurred actual damages to be entitled to liquidated damages.	
	Such amount shall be deducted from any money due, or which may become due to the supplier or collected from any securities or warranties posted by the supplier, whichever is convenient to the procuring entity concerned.	
	In case the total sum of liquidated damages reaches ten percent (10%) of the total contract price, the procuring entity concerned may rescind the contract and impose appropriate sanctions over and above the liquidated damages to be paid.	
K.	OGCC REVIEW	
	The Parties agree to supplement/amend/restate the Agreement including all its amendments/supplements to incorporate the comments/revisions, if any, of the Office of the Government Corporate Counsel with effect from the date of signing thereof.	
	Conforme:	
	Bidder's Company Name	
	Name & Signature of Authorized Representative	_
	Designation	
	Date	