## PHILIPPINE BIDDING DOCUMENTS

(As Harmonized with Development Partners)

# Procurement of GOODS

**Sixth Edition** 

SUPPLY, DELIVERY,
INSTALLATION,
COMMISSIONING, AND
MAINTENANCE OF PABX
SYSTEM AND ANCILLARY
SOLUTION FOR THE
DEVELOPMENT BANK OF THE
PHILIPPINES

BID REFERENCE NO. G-2024-48

December 2024

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# Glossary of Acronyms, Terms, and Abbreviations

**ABC** –Approved Budget for the Contract.

**BAC** – Bids and Awards Committee.

**Bid** – A signed offer or proposal to undertake a contract submitted by a bidder in response to and in consonance with the requirements of the bidding documents. Also referred to as *Proposal* and *Tender*. (2016 revised IRR, Section 5[c])

**Bidder** – Refers to a contractor, manufacturer, supplier, distributor and/or consultant who submits a bid in response to the requirements of the Bidding Documents. (2016 revised IRR, Section 5[d])

**Bidding Documents** – The documents issued by the Procuring Entity as the bases for bids, furnishing all information necessary for a prospective bidder to prepare a bid for the Goods, Infrastructure Projects, and/or Consulting Services required by the Procuring Entity. (2016 revised IRR, Section 5[e])

**BIR** – Bureau of Internal Revenue.

**BSP** – Bangko Sentral ng Pilipinas.

Consulting Services – Refer to services for Infrastructure Projects and other types of projects or activities of the GOP requiring adequate external technical and professional expertise that are beyond the capability and/or capacity of the GOP to undertake such as, but not limited to: (i) advisory and review services; (ii) pre-investment or feasibility studies; (iii) design; (iv) construction supervision; (v) management and related services; and (vi) other technical services or special studies. (2016 revised IRR, Section 5[i])

**CDA -** Cooperative Development Authority.

**Contract** – Refers to the agreement entered into between the Procuring Entity and the Supplier or Manufacturer or Distributor or Service Provider for procurement of Goods and Services; Contractor for Procurement of Infrastructure Projects; or Consultant or Consulting Firm for Procurement of Consulting Services; as the case may be, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

**CIF** – Cost Insurance and Freight.

**CIP** – Carriage and Insurance Paid.

**CPI –** Consumer Price Index.

**DDP** – Refers to the quoted price of the Goods, which means "delivered duty paid."

**DTI** – Department of Trade and Industry.

**EXW** – Ex works.

FCA - "Free Carrier" shipping point.

**FOB** – "Free on Board" shipping point.

**Foreign-funded Procurement or Foreign-Assisted Project**—Refers to procurement whose funding source is from a foreign government, foreign or international financing institution as specified in the Treaty or International or Executive Agreement. (2016 revised IRR, Section 5[b]).

**Framework Agreement** – Refers to a written agreement between a procuring entity and a supplier or service provider that identifies the terms and conditions, under which specific purchases, otherwise known as "Call-Offs," are made for the duration of the agreement. It is in the nature of an option contract between the procuring entity and the bidder(s) granting the procuring entity the option to either place an order for any of the goods or services identified in the Framework Agreement List or not buy at all, within a minimum period of one (1) year to a maximum period of three (3) years. (GPPB Resolution No. 27-2019)

**GFI** – Government Financial Institution.

**GOCC** –Government-owned and/or –controlled corporation.

Goods – Refer to all items, supplies, materials and general support services, except Consulting Services and Infrastructure Projects, which may be needed in the transaction of public businesses or in the pursuit of any government undertaking, project or activity, whether in the nature of equipment, furniture, stationery, materials for construction, or personal property of any kind, including non-personal or contractual services such as the repair and maintenance of equipment and furniture, as well as trucking, hauling, janitorial, security, and related or analogous services, as well as procurement of materials and supplies provided by the Procuring Entity for such services. The term "related" or "analogous services" shall include, but is not limited to, lease or purchase of office space, media advertisements, health maintenance services, and other services essential to the operation of the Procuring Entity. (2016 revised IRR, Section 5[r])

**GOP** – Government of the Philippines.

**GPPB** –Government Procurement Policy Board.

**INCOTERMS** – International Commercial Terms.

**Infrastructure Projects** – Include the construction, improvement, rehabilitation, demolition, repair, restoration or maintenance of roads and bridges, railways, airports, seaports, communication facilities, civil works components of information technology projects, irrigation, flood control and drainage, water supply, sanitation, sewerage and solid waste management systems, shore protection, energy/power and electrification

facilities, national buildings, school buildings, hospital buildings, and other related construction projects of the government. Also referred to as *civil works or works*. (2016 revised IRR, Section 5[u])

**LGUs** – Local Government Units.

**NFCC** – Net Financial Contracting Capacity.

**NGA –** National Government Agency.

PhilGEPS - Philippine Government Electronic Procurement System.

**Procurement Project** – refers to a specific or identified procurement covering goods, infrastructure project or consulting services. A Procurement Project shall be described, detailed, and scheduled in the Project Procurement Management Plan prepared by the agency which shall be consolidated in the procuring entity's Annual Procurement Plan. (GPPB Circular No. 06-2019 dated 17 July 2019)

**PSA** – Philippine Statistics Authority.

**SEC –** Securities and Exchange Commission.

**SLCC** – Single Largest Completed Contract.

**Supplier** – refers to a citizen, or any corporate body or commercial company duly organized and registered under the laws where it is established, habitually established in business and engaged in the manufacture or sale of the merchandise or performance of the general services covered by his bid. (Item 3.8 of GPPB Resolution No. 13-2019, dated 23 May 2019). Supplier as used in these Bidding Documents may likewise refer to a distributor, manufacturer, contractor, or consultant.

**UN** – United Nations.

# Section I. Invitation to Bid



# INVITATION TO BID for

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES. BID REFERENCE NO. G-2024-48

- The Development Bank of the Philippines, through the Corporate Budget, intends to apply the sum of Sixty Million Pesos (PhP 60,000,000.00), inclusive of all applicable taxes being the Approved Budget for the Contract (ABC) to payments for the contract for the abovecited project.
- 2. The **Development Bank of the Philippines** now invites bids for the above-cited procurement project. Bidders may bid for one lot or both lots. Bids received in excess of the ABC shall be automatically rejected at bid opening.
- 3. The delivery, installation, testing and commissioning shall be completed within one hundred fifty (150) calendar days after the receipt of Notice to Proceed.
- 4. Bidders must have completed a contract similar to the project <u>within the last ten (10) years</u> from the date of submission and receipt of bids, equivalent to at least fifty percent (50%) of the ABC. A contract similar to the project refers to supply, delivery, installation and maintenance of PABX System. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).
- 5. Bidding will be conducted through open competitive bidding procedures using a non-discretionary "pass/fail" criterion as specified in the 2016 revised Implementing Rules and Regulations (IRR) of Republic Act (RA) No. 9184.
- 6. Bidding is restricted to Filipino citizens/sole proprietorships, partnerships, or organizations with at least sixty percent (60%) interest or outstanding capital stock belonging to citizens of the Philippines, and to citizens or organizations of a country the laws or regulations of which grant similar rights or privileges to Filipino citizens, pursuant to RA No. 5183.
- 7. Prospective Bidders may obtain further information from the **Development Bank of the Philippines** and inspect the Bidding Documents at the address given below Mondays to Fridays from 9:00 AM to 4:30 PM.
- 8. A complete set of Bidding Documents may be acquired by interested Bidders on 4 December 2024 from the given address and website(s) below and upon payment of the applicable fee for the Bidding Documents, pursuant to the latest Guidelines issued by the GPPB, in the amount of Fifty Thousand Pesos (PhP 50,000.00). The Procuring Entity shall allow the bidder to present its proof of payment for the fees via physical presentation of Official Receipt (OR) (original). Bidders shall also be given the printed format of the Bidding Documents provided that bidders shall pay the applicable Bidding Documents Fee at least the day before the deadline for submission of their bids.

BAC Secretariat Unit - Procurement and Inventory Management Department (PIMD), 6<sup>th</sup> Floor, Development Bank of the Philippines (DBP)-Head Office, Sen. Gil Puyat Ave., cor. Makati Ave., Makati City

9. The following is the schedule of bidding activities:

Particulars	Date	Venue
Issuance and Availability of Bidding Documents	Starting 4 December 2024 9:00 AM to 3:00 PM only (excluding weekends and holidays)	6/F BAC Secretariat, DBP Head Office, Makati City
Pre-Bid Conference*	11 December 2024 (Wednesday) 9:45 AM	12/F Suite 5, DBP Head Office, Makati City
Submission of Eligibility Documents, Technical, and Financial Proposals	3 January 2025 (Friday) ON OR BEFORE 9:00 AM	6/F BAC Secretariat, DBP Head Office, Makati City
Opening of Eligibility Documents, Technical, and Financial Proposals	3 January 2025 (Friday) 9:45 AM	12/F Suite 5, DBP Head Office, Makati City

\*Note: The Pre-bid Conference shall be open to all interested parties. Bidders may attend the Pre-bid Conference and Bid Opening through videoconferencing via Zoom Meeting App. Bidders who wish to attend/participate via Zoom Meeting must coordinate with the BAC Secretariat through email at least one (1) day before the scheduled bid activity and provide their contact information (name of company, name of representative, email address, contact number). Bidders are advised to send their authorized technical and/or administrative representatives who will prepare the bid documents to ensure completeness and compliance of bids. Bidders are prohibited from recording (audio, video or picture format) the proceedings of the Pre-Bid Conference.

- 10. Bids must be duly received by the BAC Secretariat through (i) manual submission at the office address indicated above <u>OR</u> via (ii) online or electronic submission <u>on or before deadline as specified on the above schedule</u>. Late bids shall not be accepted.
- 11. Electronic bids shall only be submitted through the BAC's Microsoft OneDrive, as the official electronic/online submission facility. Bidders shall inform and coordinate with the BAC Secretariat (bacsecretariat@dbp.ph) on their intent to submit their bids online at least one (1) day before the scheduled deadline of submission. Bids which are not submitted through MS OneDrive and/or not password-protected shall be disqualified. Please refer to the Bid Data Sheet for the detailed guidelines and procedure for electronic/online submission.
- 12. All Bids must be accompanied by a bid security in any of the acceptable forms and in the amount stated in **ITB** Clause 14.
- 13. The **Development Bank of the Philippines** reserves the right to reject any and all bids, declare a failure of bidding, or not award the contract at any time prior to contract award in accordance with Sections 35.6 and 41 of the 2016 revised IRR of RA No. 9184, without thereby incurring any liability to the affected bidder or bidders.

14. For further information, please refer to:

#### **DBP Bids and Awards Committee through the BAC Secretariat**

6/F Procurement and Inventory Management Department DBP Head Office, Sen. Gil J. Puyat corner

Makati Avenue, Makati City

Trunkline: (+632) 8818-9511 local 2610 or 2606

Email: <a href="mailto:bacsecretariat@dbp.ph">bacsecretariat@dbp.ph</a></a>
Bid Reference No. G-2024-48

15. You may visit the following websites:

For downloading of Bidding Documents

• DBP website: https://www.dbp.ph/invitations-to-bid/

• PhilGEPS website: https://philgeps.gov.ph/

(SIGNED)
The DBP Bids and Awards Committee

#### **REMINDER TO BIDDERS:**

- Please be informed that DBP exercises Zero Tolerance for all types of fraud including illegal practices, corruption and malpractices. DBP officers and employees shall act ethically and lawfully in all transactions and dealing with stakeholders avoiding any appearance of irregularity that could erode the trust and confidence in the Bank as an institution and as the government as a whole
- DBP cautions the public in dealing with individuals claiming association with the Bank, especially those posing as BAC members for any form of monetary solicitation or support. DBP does not condone illegal acts and disowns any responsibility for transactions made with unauthorized individuals.

# Section II. Instructions to Bidders

#### 1. Scope of Bid

The Procuring Entity, *Development Bank of the Philippines* wishes to receive Bids for the SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48.

The Procurement Project (referred to herein as "Project") is composed of the following items, the details of which is described in Section VII (Technical Specifications).

#### 2. Funding Information

- 2.1. The GOP through the source of funding as indicated below in the amount of **Sixty Million Pesos (PhP 60,000,000.00)**, inclusive of all applicable taxes.
- 2.2. The source of funding is the Development Bank of the Philippines.

#### 3. Bidding Requirements

The Bidding for the Project shall be governed by all the provisions of RA No. 9184 and its 2016 revised IRR, including its Generic Procurement Manuals and associated policies, rules and regulations as the primary source thereof, while the herein clauses shall serve as the secondary source thereof.

Any amendments made to the IRR and other GPPB issuances shall be applicable only to the ongoing posting, advertisement, or **IB** by the BAC through the issuance of a supplemental or bid bulletin.

The Bidder, by the act of submitting its Bid, shall be deemed to have verified and accepted the general requirements of this Project, including other factors that may affect the cost, duration and execution or implementation of the contract, project, or work and examine all instructions, forms, terms, and project requirements in the Bidding Documents.

#### 4. Corrupt, Fraudulent, Collusive, and Coercive Practices

The Procuring Entity, as well as the Bidders and Suppliers, shall observe the highest standard of ethics during the procurement and execution of the contract. They or through an agent shall not engage in corrupt, fraudulent, collusive, coercive, and obstructive practices defined under Annex "I" of the 2016 revised IRR of RA No. 9184 or other integrity violations in competing for the Project.

#### 5. Eligible Bidders

- 5.1. Only Bids of Bidders found to be legally, technically, and financially capable will be evaluated.
- 5.2. Foreign ownership limited to those allowed under the rules may participate in this Project.
- 5.3. Pursuant to Section 23.4.1.3 of the 2016 revised IRR of RA No. 9184, the Bidder shall have an SLCC similar to the Project the value of which, adjusted to current prices using the PSA's CPI, must be at least equivalent to:
  - a. The Bidder must have completed a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC within the last ten (10) years.
- 5.4. The Bidders shall comply with the eligibility criteria under Section 23.4.1 of the 2016 IRR of RA No. 9184.

#### 6. Origin of Goods

There is no restriction on the origin of goods other than those prohibited by a decision of the UN Security Council taken under Chapter VII of the Charter of the UN, subject to Domestic Preference requirements under **ITB** Clause 18.

#### 7. Subcontracts

7.1. The Bidder may subcontract portions of the Project to the extent allowed by the Procuring Entity as stated herein, but in no case more than twenty percent (20%) of the Project.

The Procuring Entity has prescribed that: Subcontracting is not allowed.

- 7.2. [If Procuring Entity has determined that subcontracting is allowed during the bidding, state:]The Bidder must submit together with its Bid the documentary requirements of the subcontractor(s) complying with the eligibility criteria stated in ITB Clause 5 in accordance with Section 23.4 of the 2016 revised IRR of RA No. 9184 pursuant to Section 23.1 thereof.
- 7.3. [If subcontracting is allowed during the contract implementation stage, state:] The Supplier may identify its subcontractor during the contract implementation stage. Subcontractors identified during the bidding may be changed during the implementation of this Contract. Subcontractors must submit the documentary requirements under Section 23.1 of the 2016 revised IRR of RA No. 9184 and comply with the eligibility criteria specified in ITB Clause 5 to the implementing or end-user unit.

7.4. Subcontracting of any portion of the Project does not relieve the Supplier of any liability or obligation under the Contract. The Supplier will be responsible for the acts, defaults, and negligence of any subcontractor, its agents, servants, or workmen as fully as if these were the Supplier's own acts, defaults, or negligence, or those of its agents, servants, or workmen.

#### 8. Pre-Bid Conference

The Procuring Entity will hold a pre-bid conference for this Project on the specified date and time and either at its physical address 6<sup>th</sup> Floor, Suite 5, DBP Head Office, Makati and/or through videoconferencing/webcasting as indicated in paragraph 9 of the IB.

#### 9. Clarification and Amendment of Bidding Documents

Prospective bidders may request for clarification on and/or interpretation of any part of the Bidding Documents. Such requests must be in writing and received by the Procuring Entity, either at its given address or through electronic mail indicated in the **IB**, at least ten (10) calendar days before the deadline set for the submission and receipt of Bids.

# 10. Documents comprising the Bid: Eligibility and Technical Components

- 10.1. The first envelope shall contain the eligibility and technical documents of the Bid as specified in **Section VIII (Checklist of Eligibility, Technical and Financial Documents)**.
- 10.2. The Bidder's SLCC as indicated in **ITB** Clause5.3 should have been completed within the last ten (10) years prior to the deadline for the submission and receipt of bids.
- 10.3. If the eligibility requirements or statements, the bids, and all other documents for submission to the BAC are in foreign language other than English, it must be accompanied by a translation in English, which shall be authenticated by the appropriate Philippine foreign service establishment, post, or the equivalent office having jurisdiction over the foreign bidder's affairs in the Philippines. Similar to the required authentication above, for Contracting Parties to the Apostille Convention, only the translated documents shall be authenticated through an apostille pursuant to GPPB Resolution No. 13-2019 dated 23 May 2019. The English translation shall govern, for purposes of interpretation of the bid.

#### 11. Documents comprising the Bid: Financial Component

- 11.1. The second bid envelope shall contain the financial documents for the Bid as specified in **Section VIII (Checklist of Eligibility, Technical and Financial Documents)**.
- 11.2. If the Bidder claims preference as a Domestic Bidder or Domestic Entity, a certification issued by DTI shall be provided by the Bidder in accordance with Section 43.1.3 of the 2016 revised IRR of RA No. 9184.
- 11.3. Any bid exceeding the ABC indicated in paragraph 1 of the **IB** shall not be accepted.
- 11.4. For Foreign-funded Procurement, a ceiling may be applied to bid prices provided the conditions are met under Section 31.2 of the 2016 revised IRR of RA No. 9184.

#### 12. Bid Prices

- 12.1. Prices indicated on the Price Schedule shall be entered separately in the following manner:
  - a. For Goods offered from within the Procuring Entity's country:
    - i. The price of the Goods quoted EXW (ex-works, ex-factory, ex-warehouse, ex-showroom, or off-the-shelf, as applicable);
    - ii. The cost of all customs duties and sales and other taxes already paid or payable;
    - iii. The cost of transportation, insurance, and other costs incidental to delivery of the Goods to their final destination; and
    - iv. The price of other (incidental) services, if any, listed in e.
  - b. For Goods offered from abroad:
    - i. Unless otherwise stated in the **BDS**, the price of the Goods shall be quoted delivered duty paid (DDP) with the place of destination in the Philippines as specified in the **BDS**. In quoting the price, the Bidder shall be free to use transportation through carriers registered in any eligible country. Similarly, the Bidder may obtain insurance services from any eligible source country.
    - ii. The price of other (incidental) services, if any, as listed in **Section VII (Technical Specifications).**

#### 13. Bid and Payment Currencies

- 13.1. For Goods that the Bidder will supply from outside the Philippines, the bid prices may be quoted in the local currency or tradeable currency accepted by the BSP at the discretion of the Bidder. However, for purposes of bid evaluation, Bids denominated in foreign currencies, shall be converted to Philippine currency based on the exchange rate as published in the BSP reference rate bulletin on the day of the bid opening.
- 13.2. Payment of the contract price shall be made in:
  - a. Philippine Pesos.

#### 14. Bid Security

- 14.1. The Bidder shall submit a Bid Securing Declaration<sup>1</sup> or any form of Bid Security in the amount indicated in the **BDS**, which shall be not less than the percentage of the ABC in accordance with the schedule in the **BDS**.
- 14.2. The Bid and bid security shall be valid until One Hundred Twenty (120) Calendar Days from the Date of the Bid Opening. Any Bid not accompanied by an acceptable bid security shall be rejected by the Procuring Entity as non-responsive.

#### 15. Sealing and Marking of Bids

Each Bidder shall submit one copy of the first and second components of its Bid.

The Procuring Entity may request additional hard copies and/or electronic copies of the Bid. However, failure of the Bidders to comply with the said request shall not be a ground for disgualification.

If the Procuring Entity allows the submission of bids through online submission or any other electronic means, the Bidder shall submit an electronic copy of its Bid, which must be digitally signed. An electronic copy that cannot be opened or is corrupted shall be considered non-responsive and, thus, automatically disqualified.

#### 16. Deadline for Submission of Bids

16.1. The Bidders shall submit on the specified date and time and either at its physical address or through online submission as indicated in paragraph 9 of the **IB**.

<sup>&</sup>lt;sup>1</sup> In the case of Framework Agreement, the undertaking shall refer to entering into contract with the Procuring Entity and furnishing of the performance security or the performance securing declaration within ten (10) calendar days from receipt of Notice to Execute Framework Agreement.

#### 17. Opening and Preliminary Examination of Bids

17.1. The BAC shall open the Bids in public at the time, on the date, and at the place specified in paragraph 9 of the IB. The Bidders' representatives who are present shall sign a register evidencing their attendance. In case videoconferencing, webcasting or other similar technologies will be used, attendance of participants shall likewise be recorded by the BAC Secretariat.

In case the Bids cannot be opened as scheduled due to justifiable reasons, the rescheduling requirements under Section 29 of the 2016 revised IRR of RA No. 9184 shall prevail.

17.2. The preliminary examination of bids shall be governed by Section 30 of the 2016 revised IRR of RA No. 9184.

#### 18. Domestic Preference

18.1. The Procuring Entity will grant a margin of preference for the purpose of comparison of Bids in accordance with Section 43.1.2 of the 2016 revised IRR of RA No. 9184.

#### 19. Detailed Evaluation and Comparison of Bids

19.1. The Procuring BAC shall immediately conduct a detailed evaluation of all Bids rated "passed," using non-discretionary pass/fail criteria. The BAC shall consider the conditions in the evaluation of Bids under Section 32.2 of the 2016 revised IRR of RA No. 9184.

[Include the following options if Framework Agreement will be used:]

- a. In the case of single-year Framework Agreement, the Lowest Calculated Bid shall be determined outright after the detailed evaluation;
- b. For multi-year Framework Agreement, the determination of the eligibility and the compliance of bidders with the technical and financial aspects of the projects shall be initially made by the BAC, in accordance with Item 7.4.2 of the Guidelines on the Use of Framework Agreement.
- 19.2. If the Project allows partial bids, bidders may submit a proposal on any of the lots or items, and evaluation will be undertaken on a per lot or item basis, as the case maybe. In this case, the Bid Security as required by **ITB** Clause 15 shall be submitted for each lot or item separately.
- 19.3. The descriptions of the lots or items shall be indicated in **Section VII** (**Technical Specifications**), although the ABCs of these lots or items are indicated in the **BDS** for purposes of the NFCC computation pursuant to Section 23.4.2.6 of the 2016 revised IRR of RA No. 9184. The NFCC

- must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder.
- 19.4. The Project shall be awarded as one (1) Lot.
- 19.5. Except for bidders submitting a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation, all Bids must include the NFCC computation pursuant to Section 23.4.1.4 of the 2016 revised IRR of RA No. 9184, which must be sufficient for the total of the ABCs for all the lots or items participated in by the prospective Bidder. For bidders submitting the committed Line of Credit, it must be at least equal to ten percent (10%) of the ABCs for all the lots or items participated in by the prospective Bidder.

#### 20. Post-Qualification

20.1. Within a non-extendible period of five (5) calendar days from receipt by the Bidder of the notice from the BAC that it submitted the Lowest Calculated Bid, the Bidder shall submit its latest income and business tax returns filed and paid through the BIR Electronic Filing and Payment System (eFPS) and other appropriate licenses and permits required by law and stated in the **BDS**.

#### 21. Signing of the Contract

21.1. The documents required in Section 37.2 of the 2016 revised IRR of RA No. 9184 shall form part of the Contract. Additional Contract documents are indicated in the **BDS**.

# Section III. Bid Data Sheet

## **Bid Data Sheet**

ITB	_ 131 _ 3133
Clause 5.3	For this purpose, contract similar to the Project shall be:
	<ul> <li>a. A contract similar to the project refers to supply, delivery, installation and maintenance of PABX System.</li> <li>b. completed within the last ten (10) years prior to the deadline for the submission and receipt of bids.</li> </ul>
7.1	Not applicable [Specify the portions of Goods to be subcontracted, which shall not be a significant or material component of the Project as determined by the Procuring Entity.]
8	The <b>Development Bank of the Philippines</b> will hold a Pre-bid conference for this Project on:
	Date: 11 December 2024 (Wednesday) 9:45 AM
	Venue: 12 <sup>th</sup> Floor, Suite 5, DBP Head Office, Makati City and/or through videoconferencing/webcasting as indicated in paragraph 9 of the Invitation to Bid (IB).
	Conduct of Pre-bid Conference:
	Bidders shall be allowed to participate during the conduct of Pre-bid Conference via Zoom Meeting App. Although attendance during the Pre-bid Conference is not mandatory, prospective bidders are encouraged to attend to fully understand the Bank's requirements through its Technical Specifications, Scope of Works or Terms of Reference and other contents of the Bidding Documents.
	a. Non-attendance of a prospective bidder during the Pre-bid Conference will in no way prejudice its bid. However, it is the sole responsibility of the bidder to know the changes and/or amendments to the Bidding Documents as recorded in the minutes of the pre-bid conference and the issuance of the Supplemental/Bid Bulletin.
	b. All prospective bidders shall be guided by the following:
	<ul> <li>b.1 All prospective bidders who will attend the Pre-bid Conference must use the Zoom Meeting App and must coordinate with the BAC Secretariat through email at least one (1) day before the scheduled Pre-bid Conference and provide their contact information:</li> <li>✓ Complete name of the representative</li> <li>✓ Complete name of the company</li> <li>✓ Registered e-mail address</li> <li>✓ Mobile/cell phone numbers</li> </ul>
	b.2 The BAC Secretariat shall send an invite to all prospective bidders through their respective e-mails who desire to join/participate in the Pre-bid Conference using Zoom Meeting at least one (1) day before the said activity.

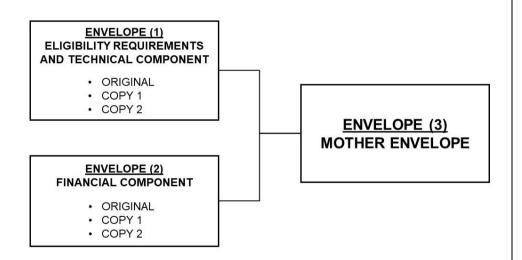
b.3 The BAC Secretariat shall call all prospective bidders using Zoom Meeting on the respective time slots for a specific procurement project; b.4 The Chairman, or in her absence, the First Vice Chairperson or the Second Vice Chairperson, shall acknowledge all prospective bidders who are present via Zoom Meeting; b.5 Bidders shall turn on their video cameras at all times or during the Pre-bid Conference and Opening of Bids for transparency and recording purposes. b.6 If in case a bidder was not able to join the Pre-bid Conference. they may send their clarifications or queries to the Secretariat through e-mail. All clarifications or queries sent via e-mail including those that were discussed during the Pre-bid Conference shall be properly recorded and shall be included and addressed in the Supplemental Bid Bulletin: b.7 Prospective bidders need not to have their account/e-mails registered in the Zoom Meeting App. However, bidder must still download the Zoom Meeting App. 12 The price of the Goods shall be quoted DDP [state place of destination] or the applicable International Commercial Terms (INCOTERMS) for this Project. 14.1 The bid security shall be in the form of a Bid Securing Declaration, or any of the following forms and amounts: a. The amount of not less than [two percent (2%) of ABC], if bid cash, cashier's/manager's check. bank in draft/guarantee or irrevocable letter of credit; b. The amount of not less than [five percent (5%) of ABC] if bid security is in Surety Bond; Cashier's/ Manager's check, **Approved Budget** Bank draft/ Bid Surety bond for the Contract Securina quarantee or (5% of ABC) Declaration (ABC) irrevocable letter of credit (2% of ABC) No required 60,000,000.00 1,200,000.00 3,000,000.00 percentage

#### 15 For Manual Submission of Bids:

Each bidder shall submit one (1) original and two (2) copies of the first and second components of its bid.

Bidders shall submit their bids through their duly authorized representative enclosed in sealed envelopes:

- a. The first sealed envelope "ENVELOPE (1)" shall contain the folder/binder of the Eligibility Requirements and Technical Component of the bid; prepared in three copies labeled as follows:
  - ORIGINAL Eligibility Requirements and Technical Component
  - COPY 1 Eligibility Requirements and Technical Component
  - COPY 2 Eligibility Requirements and Technical Component
- b. The next sealed envelope "ENVELOPE (2)" shall contain the folder/binder of the Financial Component of the bid; prepared in three copies labeled as follows:
  - ORIGINAL Financial Component
  - COPY 1 Financial Component
  - COPY 2 Financial Component
- c. "ENVELOPE (1)" and "ENVELOPE (2)" shall then be enclosed in a single mother envelope/package/box "ENVELOPE (3)", which must be duly labeled, signed, and sealed.



- d. All envelopes "ENVELOPE (1)", "ENVELOPE (2)", and "ENVELOPE (3)" shall indicate the following as its **outer label**:
  - addressed to DBP-BAC
  - name and address of the bidder in all capital letters
  - name of the project to be bid in all capital letters
  - bear the specific reference number for the project
  - bear a warning "DO NOT OPEN BEFORE..." the date and time for the opening of bids

TO :	THE BIDS AND AWARDS COMMITTEE DEVELOPMENT BANK OF THE PHILIPPINES (DBP)
FROM :	
	(Name of Bidder in All Capital Letters)
ADDRESS:	<u></u>
	(Address of Bidder in All Capital Letters)
PROJECT:	
BID REFERE	
	.etters, Indicate the Phrase): PEN BEFORE: (DATE AND TIME OF OPENING OF BIDS)"

#### For Online/Electronic Submission of Bids:

Proper labelling of bids (for ELECTRONIC BID SUBMISSION)

All bidders must upload their bids/archived files in their respective folders as illustrated below:

1) For the first envelope/archived file containing the Eligibility and Technical Proposals:



- (Name of Company/Office/Bidder)\_FOLDER 1\_ELIGIBILITY AND TECHNICAL COMPONENT\_BID

e.g. ABC Company\_FOLDER 1\_ELIGIBILITY AND TECHNICAL COMPONENT BID

2) For the second envelope/archived file containing the Financial Proposals:



- (Name of Company/Office/Bidder)\_FOLDER 2\_FINANCIAL COMPONENT\_BID

e.g. ABC Company\_FOLDER 2\_FINANCIAL COMPONENT\_BID

#### **Manner of Submission of Bids**

The BAC shall adopt the following procedure in the submission and receipt of bids:

#### Manual Submission:

- a. Bidders shall be permitted to submit bids through actual submission by submitting the printed copies which must still be compliant with the twoenvelope system and the sealing and marking of bids under Section 25 of the Republic Act No. 9184 and its 2016 Revised Implementing Rules and Regulations (IRR);
- b. Bidders shall submit the printed copies of their bid proposals preferably at least one (1) day before the deadline for the submission and receipt of bids;
- c. Bidders may send another representative to submit their bid proposals;

- d. The bidder or its representative shall coordinate with the Secretariat in submitting their bids. Bidders or its representative shall present to the Secretariat the transmittal page containing the Checklist of Requirements attached in the Bidding Documents, or if in case a Supplemental Bid Bulletin was issued, the transmittal page containing the Revised Checklist of Requirements, in which a date and time stamp shall be given as a proof on the submission and receipt of bids. The date and time stamp shall serve as the reference of the BAC and the bidders during the Opening of the Bids:
- e. The Secretariat shall be the sole custodian and shall be responsible in safekeeping the bid proposals;

#### **Electronic Submission:**

- a. Bidders shall submit their bid proposals via e-mail electronic format/e-mail provided that it shall comply with the following requirements:
- a.1 uses a two-factor security procedure consisting of an archive format compression and password protection to ensure the security, integrity and confidentiality of the bids submitted;
- a.2 allows access to a password-protected Bidding Documents on opening date and time. The passwords for accessing the file will be disclosed by the Bidders only during the actual bid opening which may be done in person or face-to-face through videoconferencing, webcasting or similar technology; and
- a.3 capable of generating an audit trail of transactions to ensure the security, integrity and authenticity of bid submissions.
- b. Bidders shall comply with the required and proper labelling of bids provided in *Clause 15 of Bid Data Sheet (BDS)*.
- c. Bidders shall submit their bid proposals using the following format:
  - ✓ The following documents must be saved in PDF file format:
    - Eligibility (Legal, Technical and Financial) and Technical Documents (First Envelope); and
    - Financial Proposals (Second Envelope)
  - ✓ Must be in archived/.zip file format.
    Note: .RAR is not recommended.
  - ✓ Shall be labelled as "Name of the Company/Office/Bidder\_ ELIGIBILITY AND TECHNICAL/FINANCIAL BID"
  - √ Password encrypted

For the detailed procedures on how to create and encrypt password on archive files, please refer to *PAGE 49* of this Guidelines.

- d. The BAC shall use Microsoft Office 365 OneDrive as the platform/facility for the electronic submission of bids:
- e. Bidders shall inform/notify the BAC Secretariat through email at <a href="mailto:bacsecretariat@dbp.ph">bacsecretariat@dbp.ph</a>, at least one (1) day prior to the deadline of submission and receipt of bids, their intent to submit their bids online. The BAC Secretariat shall then send to the bidders the link of the MS OneDrive folder where the bidders shall upload their electronic bids.
- f. Upon receipt of the bids containing the first and second envelopes, the BAC through its Secretariat shall send a "Bid Receipt" page for the official date and time of submission which can be saved or printed by the bidder:
- g. A bidder may modify its bid, provided that this is done before the deadline for the submission and receipt of bids. Bidders shall send another bid equally secured, properly identified, and labelled as a "modification" of the one previously submitted. The time indicated in the latest "Bid Receipt" page generated shall be the official time of submission. Bids submitted after the deadline shall not be accepted.
- h. <u>Bids which are not submitted through BAC's MS OneDrive and/or not password-protected shall be disqualified.</u>
- i. <u>Bids that cannot be opened or is corrupted shall be considered non-responsive and, thus, automatically disqualified.</u>
- j. The use of the aforesaid online or electronic bid submission shall be allowed until such time the online bidding facility under the PhilGEPS becomes fully operational.
- 16 The address for submission of bids is:

# Development Bank of the Philippines - Head Office Bids and Awards Committee (BAC) Secretariat

6<sup>th</sup> floor, BAC Secretariat, Procurement and Inventory Management Department (PIMD)

Sen. Gil Puyat Ave., cor. Makati Ave., Makati City

The deadline for submission of bids is: 3 January 2025 (Friday); "ON OR BEFORE" 9:00 AM

17 The place of bid opening is:

#### **Development Bank of the Philippines-Head Office**

12<sup>th</sup> floor, Suite 5, DBP Head Office, Makati City, <u>or</u> via videoconferencing/Zoom Meeting app

The date and time of bid opening is:

3 January 2025 (Friday); 9:45 AM

19.3	No further instruction
	[In case the Project will be awarded by lot, list the grouping of lots by specifying the group title, items, and the quantity for every identified lot, and the corresponding ABC for each lot.]
	[In case the project will be awarded by item, list each item indicating its quantity and ABC.]
20.2	No further instruction [List here any licenses and permits relevant to the Project and the corresponding law requiring it.]
21.2	No further instruction [List here any additional contract documents relevant to the Project that may be required by existing laws and/or the Procuring Entity.]

# Section IV. General Conditions of Contract

#### 1. Scope of Contract

This Contract shall include all such items, although not specifically mentioned, that can be reasonably inferred as being required for its completion as if such items were expressly mentioned herein. All the provisions of RA No. 9184 and its 2016 revised IRR, including the Generic Procurement Manual, and associated issuances, constitute the primary source for the terms and conditions of the Contract, and thus, applicable in contract implementation. Herein clauses shall serve as the secondary source for the terms and conditions of the Contract.

This is without prejudice to Sections 74.1 and 74.2 of the 2016 revised IRR of RA No. 9184 allowing the GPPB to amend the IRR, which shall be applied to all procurement activities, the advertisement, posting, or invitation of which were issued after the effectivity of the said amendment.

Additional requirements for the completion of this Contract shall be provided in the **Special Conditions of Contract (SCC)**.

#### 2. Advance Payment and Terms of Payment

- 2.1. Advance payment of the contract amount is provided under Annex "D" of the revised 2016 IRR of RA No. 9184.
- 2.2. The Procuring Entity is allowed to determine the terms of payment on the partial or staggered delivery of the Goods procured, provided such partial payment shall correspond to the value of the goods delivered and accepted in accordance with prevailing accounting and auditing rules and regulations. The terms of payment are indicated in the **SCC**.

#### 3. Performance Security

Within ten (10) calendar days from receipt of the Notice of Award by the Bidder from the Procuring Entity but in no case later than prior to the signing of the Contract by both parties, the successful Bidder shall furnish the performance security in any of the forms prescribed in Section 39 of the 2016 revised IRR of RA No. 9184

#### 4. Inspection and Tests

The Procuring Entity or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Project specifications at no extra cost to the Procuring Entity in accordance with the Generic Procurement Manual. In addition to tests in the SCC, Section IV (Technical Specifications) shall specify what inspections and/or tests the Procuring Entity requires, and where they are to be conducted. The Procuring Entity shall notify the Supplier in writing, in a timely manner, of the identity of any representatives retained for these purposes.

All reasonable facilities and assistance for the inspection and testing of Goods, including access to drawings and production data, shall be provided by the Supplier to the authorized inspectors at no charge to the Procuring Entity.

#### 5. Warranty

- 6.1. In order to assure that manufacturing defects shall be corrected by the Supplier, a warranty shall be required from the Supplier as provided under Section 62.1 of the 2016 revised IRR of RA No. 9184.
- 6.2. The Procuring Entity shall promptly notify the Supplier in writing of any claims arising under this warranty. Upon receipt of such notice, the Supplier shall, repair or replace the defective Goods or parts thereof without cost to the Procuring Entity, pursuant to the Generic Procurement Manual.

#### 6. Liability of the Supplier

The Supplier's liability under this Contract shall be as provided by the laws of the Republic of the Philippines.

If the Supplier is a joint venture, all partners to the joint venture shall be jointly and severally liable to the Procuring Entity.

# Section V. Special Conditions of Contract

**Special Conditions of Contract** 

GCC	
Clause	
1	No further instruction
	Please refer to the Draft Contract per Section XII of this Bidding Documents
	[List here any additional requirements for the completion of this Contract. The following requirements and the corresponding provisions may be deleted, amended, or retained depending on its applicability to this Contract:]
	Delivery and Documents –
	For purposes of the Contract, "EXW," "FOB," "FCA," "CIF," "CIP," "DDP" and other trade terms used to describe the obligations of the parties shall have the meanings assigned to them by the current edition of INCOTERMS published by the International Chamber of Commerce, Paris. The Delivery terms of this Contract shall be as follows:
	[For Goods supplied from abroad, state:] "The delivery terms applicable to the Contract are DDP delivered [indicate place of destination]. In accordance with INCOTERMS."
	[For Goods supplied from within the Philippines, state:] "The delivery terms applicable to this Contract are delivered [indicate place of destination]. Risk and title will pass from the Supplier to the Procuring Entity upon receipt and final acceptance of the Goods at their final destination."
	Delivery of the Goods shall be made by the Supplier in accordance with the terms specified in Section VI (Schedule of Requirements).
	For purposes of this Clause the Procuring Entity's Representative at the Project Site is [indicate name(s)].
	Incidental Services –
	The Supplier is required to provide all of the following services, including additional services, if any, specified in Section VI. Schedule of Requirements: Select appropriate requirements and delete the rest.
	<ul> <li>a. performance or supervision of on-site assembly and/or start-up of the supplied Goods;</li> </ul>
	<ul> <li>furnishing of tools required for assembly and/or maintenance of the supplied Goods;</li> </ul>
	c. furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
	d. performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and

- e. training of the Procuring Entity's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.
- f. [Specify additional incidental service requirements, as needed.]

The Contract price for the Goods shall include the prices charged by the Supplier for incidental services and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

#### Spare Parts -

The Supplier is required to provide all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the Supplier:

Select appropriate requirements and delete the rest.

- a. such spare parts as the Procuring Entity may elect to purchase from the Supplier, provided that this election shall not relieve the Supplier of any warranty obligations under this Contract; and
- b. in the event of termination of production of the spare parts:
  - i. advance notification to the Procuring Entity of the pending termination, in sufficient time to permit the Procuring Entity to procure needed requirements; and
  - ii. following such termination, furnishing at no cost to the Procuring Entity, the blueprints, drawings, and specifications of the spare parts, if requested.

The spare parts and other components required are listed in **Section VI** (**Schedule of Requirements**) and the cost thereof are included in the contract price.

The Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spare parts or components for the Goods for a period of [indicate here the time period specified. If not used indicate a time period of three times the warranty period].

Spare parts or components shall be supplied as promptly as possible, but in any case, within [insert appropriate time period] months of placing the order.

#### Packaging -

The Supplier shall provide such packaging of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in this Contract. The packaging shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packaging case size and weights shall take into consideration, where

appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.

The packaging, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified below, and in any subsequent instructions ordered by the Procuring Entity.

The outer packaging must be clearly marked on at least four (4) sides as follows:

Name of the Procuring Entity
Name of the Supplier
Contract Description
Final Destination
Gross weight
Any special lifting instructions
Any special handling instructions
Any relevant HAZCHEM classifications

A packaging list identifying the contents and quantities of the package is to be placed on an accessible point of the outer packaging if practical. If not practical the packaging list is to be placed inside the outer packaging but outside the secondary packaging.

#### Transportation -

Where the Supplier is required under Contract to deliver the Goods CIF, CIP, or DDP, transport of the Goods to the port of destination or such other named place of destination in the Philippines, as shall be specified in this Contract, shall be arranged and paid for by the Supplier, and the cost thereof shall be included in the Contract Price.

Where the Supplier is required under this Contract to transport the Goods to a specified place of destination within the Philippines, defined as the Project Site, transport to such place of destination in the Philippines, including insurance and storage, as shall be specified in this Contract, shall be arranged by the Supplier, and related costs shall be included in the contract price.

Where the Supplier is required under Contract to deliver the Goods CIF, CIP or DDP, Goods are to be transported on carriers of Philippine registry. In the event that no carrier of Philippine registry is available, Goods may be shipped by a carrier which is not of Philippine registry provided that the Supplier obtains and presents to the Procuring Entity certification to this effect from the nearest Philippine consulate to the port of dispatch. In the event that carriers of Philippine registry are available but their schedule delays the Supplier in its performance of this Contract the period from when the Goods were first ready for shipment and the actual date of shipment the period of delay will be considered force majeure.

	The Procuring Entity accepts no liability for the damage of Goods during transit other than those prescribed by INCOTERMS for DDP deliveries. In the case of Goods supplied from within the Philippines or supplied by domestic Suppliers risk and title will not be deemed to have passed to the Procuring Entity until their receipt and final acceptance at the final destination.
	Intellectual Property Rights –
	The Supplier shall indemnify the Procuring Entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the Goods or any part thereof.
2.2	Payment shall be based on actual services rendered.
	Please refer to Section VII. Technical Specifications
	The bidder declared as Lowest or Single Calculated and Responsive Bid must open an account with DBP upon issuance of Notice of Award for payment purposes (in case no account with DBP yet).
	[If partial payment is allowed, state] "The terms of payment shall be as follows: ."
4	Please refer to Section VII. Technical Specifications.
	The inspections and tests that will be conducted are: [Indicate the applicable inspections and tests]

## Section VI. Schedule of Requirements

The delivery, installation, testing and commissioning shall be completed within one hundred fifty (150) calendar days after receipt of Notice to Proceed

## **Technical Specifications**

# Please refer to FORM 10 of this Bidding Documents for the Technical Specifications (TS) / Terms of Reference (TOR)

# Section VIII. Checklist of Eligibility, Technical and Financial Documents

#### SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

TRANSMITTAL FORM

### **CHECKLIST OF REQUIREMENTS FOR BIDDERS**

Note: Please fill-out this form and submit directly to the BAC Secretariat outside of the sealed envelopes.

Name of Bio	dder:
Complete A	ddress:
	y:
Landline:	Email:
Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
LEGAL I	ELIGIBILITY DOCUMENTS
	If the bidder is a joint venture (JV):
	a. <u>If bidding as a formed JV</u> : Submit the existing valid, duly accomplished, signed and notarized JV Agreement (JVA). The JVA must specifically indicate among others, the following: the partner company that will represent the JV, the shareholdings of each partner company in the JV (to determine which partner company and its nationality has the controlling majority share), and the share of each partner company in the JV.
	Moreover, please likewise note:
TAB 1	If the JV is incorporated or registered with the relevant government agency, all documents listed in this checklist must be under the JV's name and shall submit the PhilGEPS Certificate of Registration under Platinum Category also under the JV's name.
	2) If the JV is unincorporated, the PhilGEPS Certificate of Registration under Platinum Membership shall be submitted by each of the JV partners, while submission of the technical and financial eligibility documents (Tab 4 onwards) by any one of the JV partners constitutes collective compliance.
	b. If bidding as a JV that is yet to be formed: Submit duly notarized Agreement to Enter into Joint Venture ( <i>Template per FORM 1</i> ). Please likewise note:
	PhilGEPS Certificate of Registration under Platinum Membership shall be submitted by each of the JV partners, while submission of the technical and financial documents (Tab 4 onwards) by any one of the JV partners constitutes collective compliance.

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
	Please refer to FORM 1-A and FORM 1-B for the sample Secretary's Certificate for each of the JV Partners.
	<ul> <li>Each JV partner must submit its duly notarized Special Power of Attorney or Secretary's Certificate, whichever is applicable, indicating therein the following:</li> <li>1. The designated/authorized representative who will sign the Joint Venture Agreement (JVA) or the Protocol to Enter into a JVA;</li> <li>2. That they are duly authorized to participate in the bidding as a JV;</li> <li>3. The authorized Lead Company to represent the JV;</li> <li>4. The person designated as the duly authorized representative of the JV to participate in the bidding, sign the bid proposals/bidding documents and sign the ensuing contract with DBP.</li> </ul>
	In case a JV partner is sole proprietorship and the proprietor opts to designate a representative, FORM 2-A shall be customized to include provisions such as the authority to sign the Protocol/Undertaking to Enter a JVA.
	Proof of appointment/authority of bidder's representative:
	<ul> <li>a. Duly notarized Special Power of Attorney (if the bidder is a sole proprietorship and opts to designate a representative) - Template per FORM 2-A</li> <li>OR</li> </ul>
TAB 2	b. <b>Duly notarized Secretary's Certificate</b> (if the bidder is a corporation, partnership, cooperative or joint venture), if the bidder is a corporation - <b>Template per FORM 2-B</b>
	In case there are more than one appointed/designated representatives, bidders must tick ONE of the checkboxes provided in the form to identify if acting ANY ONE OF THE SIGNATORIES, ALL OF THE SIGNATORIES, or ANY (NUMBER) OF THE SIGNATORIES.
	FAILURE TO TICK A CHECKBOX SHALL MEAN THAT ALL AUTHORIZED
	REPRESENTATIVES MUST SIGN THE BIDDING FORMS.  Valid and current Certificate of PhilGEPS Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents required to be uploaded and maintained current and updated in PhilGEPS in accordance with section 8.5.2. of the IRR of RA 9184.
TAB 3	Only the current/updated Certificate of PhilGEPS Registration (Platinum Membership) shall be accepted during the opening of bids. Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder.
	Note: The bidders must be in the industry for at least twenty (20) years. If the required years of business is not reflected/indicated in the Annex "A" of Certificate of PhilGEPS Registration (Platinum Membership), bidders must submit a copy of SEC Registration or DTI Registration to prove compliance to the required years in business.

Item

# FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)

Following are the related provisions/requirements based on GPPB Resolution 15-2021 dated 14 October 2021 regarding submission of valid/current PhilGEPS Certificate of Registration (Platinum Membership):

- LIFT the suspension on the implementation of mandatory submission of the PhilGEPS Certificate of Registration (Platinum Membership) in Competitive Bidding and Limited Source Bidding, thus, fully enforcing Sections 8.5.2 and 54.6 of the 2016 revised IRR of RA No. 9184 starting 01 January 2022:
- AMEND Sections 23.1(a)(ii) and 24.1(a)(ii) of the 2016 revised IRR of RA No. 9184 to reflect that the submission of the recently expired Mayor's Permit together with the official receipt as proof that the prospective bidder has applied for renewal within the period prescribed by the concerned local government unit shall be accepted by the PhilGEPS for the purpose of updating the PhilGEPS Certificate of Registration (Platinum Membership) in accordance with Section 8.5.2 of the 2016 revised IRR of RA 9184.

#### **TECHNICAL ELIGIBILITY DOCUMENTS**

Statement by the bidder of **ALL** its <u>ongoing</u> government and/or private contracts (<u>including those awarded but not yet started</u>, if any), whether similar or not similar in nature and complexity to the contract to be bid (include all contracts with the DBP for the said period, if any (*Template per FORM 3*), duly signed by the bidder's authorized representative.

TAB 4

**Note:** For bidders who have no ongoing government and/or private contracts, kindly indicate in their statement "NONE" to comply with the requirement. Bidders will be rated "failed" if no document is submitted or if the document submitted is incomplete or patently insufficient (per GPPB NPM 094-2013 dtd. 2013-12-19).

Copies of the NOA, contract, NTP, or equivalent document for each ongoing contract listed in the statement shall be required to be <u>submitted as part of post-qualification</u> of the bidder declared as the Lowest or Single Calculated Bid.

Statement of single completed contract of similar nature (government or private contract) within the last ten (10) years equivalent to at least fifty percent (50%) of the ABC of the item being bid, (*Template per FORM 4*), duly signed by the bidder's authorized representative.

Similar contract refers to supply, delivery, installation, and maintenance of PABX System

The identified single largest completed contract must be supported by the following:

TAB 5

a) Notice of Award (NOA), OR Notice to Proceed (NTP), OR Contract, OR Purchase Order (PO)

#### AND

- b) Any one of the following documents:
  - Copy of Certificate of Completion <u>or</u> Certificate of Acceptance <u>or</u> Certificate of Satisfactory Performance issued by the bidder's client. **OR**
  - Copy of Official Receipt/s or Sales Invoice/s issued by the bidder to the client (ORs/SIs must sum up to the full amount of total contract price of completed project).

Item

FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)

#### FINANCIAL ELIGIBILITY DOCUMENTS

Completely accomplished computation of Net Financial Contracting Capacity (NFCC) which must be at least equal to the ABC (*Template per FORM 5*), duly signed by the bidder's authorized representative.

- 1) The values of the bidder's current assets and current liabilities shall be based on the AFS for **CY 2023**;
- 2) The value of the NFCC must at least be equal to the ABC of this project.

TAB 6

IN case of Joint Venture, the partner responsible to submit the NFCC shall likewise submit the Statement of all its ongoing contracts and the Latest Audited Financial Statements.

If the prospective bidder opts to submit a committed Line of Credit, it must be at least equal to ten percent (10%) of the ABC to be bid. If issued by a foreign universal or commercial bank, it shall be confirmed or authenticated by a local universal or commercial bank.

#### **TECHNICAL COMPONENT**

Original Bid Security issued in favor of the Development Bank of the Philippines (must be valid for at least 120 calendar days from the date of bid opening); **any one** of the following is acceptable:

- a. Cashier's/manager's check issued by a Universal or Commercial Bank (at least 2% of ABC);
- Bank draft/guarantee or irrevocable letter of credit issued by a Universal bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank (at least 2%of ABC);
- c. Surety bond callable upon demand, issued by a surety or insurance company (at least 5% of ABC) and a copy of Certificate issued by the Insurance Commission certifying that the surety or insurance company is authorized to issue a surety bond:
- d. Duly <u>notarized</u> Bid Securing Declaration (*Template per FORM 6*) duly signed by the bidder's authorized representative.

TAB 7

Approved Budget for the Contract (ABC)	Cashier's/ Manager's check, Bank draft/ guarantee or irrevocable letter of credit (2% of ABC)	Surety bond (5% of ABC)	Bid Securing Declaration
60,000,000.00	1,200,000.00	3,000,000.00	No required percentage

The Bid Securing Declaration mentioned above is an undertaking which states, among others, that the bidder shall enter into contract with the Procuring Entity and furnish the performance security required under ITB Clause 31, within ten (10) calendar days from receipt of the Notice of Award, and commits to pay the corresponding amount as fine, and be suspended for a period of time from being qualified to participate in any government procurement activity in the event it violates any of the conditions stated therein as provided in the guidelines issued by the GPPB.

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)		
TAB 8	Accomplished Omnibus Sworn Statement (with ten [10] statements) ( <i>Template per FORM 7</i> ), duly signed by the bidder's authorized representative and notarized.		
TAB 9	Accomplished Data Privacy Consent Form <i>per FORM</i> 8, duly signed by the bidder's authorized representative.		
TAB 10	Accomplished Certificate of Conformance to the Technical Specifications <i>per FORM</i> 9, duly signed by the bidder's authorized representative.  The complete Technical Specifications, and its specifications are also attached as		
TAB 11	FORM 10 for reference.  Certificate issued by the manufacturer stating that the bidder is an authorized seller/reseller of the PABX upgrade solution being offered for at least five (5) years.		
TAB 12	Certification issued by the bidder certifying that they are in the business/ industry for at least twenty (20) years, duly signed by the bidder's authorized representative		
TAB 13A	Certification issued by two (2) clients stating/confirming that the bidder has install-based PABX systems in any of the following local industries:  • Banking/Financial;  • Telecommunications;  • Government Agency/Institution  • Broadcasting		
TAB 13B	Document listing the following information for each client who has submitted certification in accordance with the requirements of TAB 12A:  • Company name:  • Contact person;  • Telephone number;  • Email address		
TAB 14	Support Service Escalation Plan/Process including the local help/service desk contact number providing 24/7 technical assistance, duly signed by the bidder's authorized representative.		
TAB 15	List of bidder's personnel (per <i>FORM 11</i> ) to be assigned to the project if awarded the contract, <b>duly signed by the bidder's authorized representative</b> :  1. Professional Electronics Engineer 2. Project Manager 3. Technical Personnel		
TAB 15A	Documents required for Professional Electronics Engineer  1. Certificate of Registration issued by Professional Regulatory Commission (PRC); and  2. Valid PECE Identification Card issued by PRC		
TAB 15B	Documents required for Project Manager  1. Certificate as Project Management Professional issued by Project Management Institute; and  2. Certificate of Employment signed by HR Officer and the bidder's authorized representative		
TAB 15C	Documents required for Technical Personnel  1. Certification issued by the bidder stating/confirming that the assigned Technical Personnel has accomplished/completed at least two (2) projects pertaining to the installation, commissioning and maintenance of a PABX System, duly noted by the client.		

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)		
	<ol><li>Certificate of Employment signed by HR Officer and the bidder's authorized representative</li></ol>		
TAB 16	Notarized Confidentiality and Non-Disclosure Agreement (per <i>FORM 12</i> ), duly signed by the bidder's authorized representative.		
TAB 17	Accomplished Technical Specifications Compliance Checklist (per <i>Annex A of Form</i> 10), duly signed by the bidder's authorized representative.		
TAB 17A	Safety Certifications and Electromagnetic Compatibility Certification issued by International Standards Body		
TAB 17B	Reduction of Hazardous Substance (RoHS) Certification issued by International Standards Body		
TAB 17C	Product brochures and/or Technical Data Sheets of the following PABX System upgrade solution:  • IP PABX System  • Call Management System  • Call Accounting System  • Text Connect System/ SMS Blaster  • 8- Port GSM Gateway  • 24-Port Layer 2 Non-PoE Switch		
TAB 18	Certification issued by the bidder stating that they have a Business Continuity Plan and are testing it annually for the scenarios such as the occurrence of disaster, calamity (natural or man-made) and other services disruption including employee strikes, lockdown, etc to ensure the continuity of services after the occurrence of the disruption/ disaster / calamities.		

Item	SECOND ENVELOPE: FINANCIA	AL PROPOSAL (DULY SEAI	LED AND MARKED)	
TAB 1	Duly accomplished Financial Proposal Form ( <i>Template per FORM 13</i> ), duly signed by the bidder's authorized representative.  Note: Total bid shall not exceed the ABC of PhP 60,000,000.00, inclusive of taxes.			
	Detailed Financial Proposal/Price Schedule duly signed by the bidder's authorized representative. Bidders shall use either FORM 14-A or FORM 14-B as template.  Detailed Financial Bid, must include, such as, but not limited to:			
	Particulars Particulars	Units/Quantity	Amount	
	IP PABX System			
TAB 2	Station Licenses			
	Text Connect System			
	Call Management System			
	Call Accounting System			
	Attendant Console			
	IP Phone Units			
	Network Switches			
	TOTAL			

Item	SECOND ENVELOPE: FINANCIAL PROPOSAL (DULY SEALED AND MARKED)
	Note: The total bid offer shall not exceed the Approved Budget of the Contract (ABC) amounting to PhP60,000,000.00 and must be consistent with the financial bid per TAB 1.

#### **IMPORTANT REMINDERS**

- A) Pursuant to Section 19.4 of the Instruction to Bidders, each and every page of the Bid Forms, under Section VI: Bidding Forms hereof, shall be signed by the duly authorized representative/s of the Bidder. Failure to do so shall be a ground for the rejection of the bid.
- B) Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialed by the duly authorized representative/s of the Bidder.
- C) Bid documents shall be compiled in a <u>folder/binder</u> with the Annexes properly <u>labeled with tabs/separators</u>.
- D) Bidders shall submit their bids through their duly authorized representative enclosed in separate sealed envelopes, which shall be submitted simultaneously:
  - a. The first sealed Envelope (1) shall contain the folder/binder of the Eligibility Requirements and Technical Component of the bid; prepared in three copies labeled as follows:
    - ORIGINAL Eligibility Requirements and Technical Component
    - COPY1 Eligibility Requirements and Technical Component
    - COPY2 Eligibility Requirements and Technical Component
  - b. The next sealed Envelope (2) shall contain the folder/binder of the Financial Component of the bid; prepared in three copies labeled as follows:
    - ORIGINAL Financial Component
    - COPY1 Financial Component
    - COPY2 Financial Component
  - c. Envelopes (1) and (2) shall then be enclosed in a single sealed, signed final/outer envelope/package/box.
  - d. All envelopes (Envelopes (1) to (2) and the final/outer envelope/package/box) shall indicate the following:
    - addressed to the Procuring Entity's BAC
    - name and address of the Bidder in capital letters
    - name of the contract/project to be bid in capital letters
    - bear the specific identification/reference code of this bidding process
    - bear a warning "DO NOT OPEN BEFORE..." the date and time for the opening of bids

E) Bids submitted after the deadline <u>shall only be marked for recording purposes</u>, shall <u>not</u> be included in the opening of bids, and shall be returned to the bidder unopened.

#### A. How to create and encrypt a password in an archived file

 Launch the WinRAR application in your windows by clicking the windows button and type WinRAR at the search button. (Fig. 1.1) If you don't have a WinRAR, download and install the program at <a href="www.win-rar.com">www.win-rar.com</a> (Fig. 1.2). For steps on how to download and install the WinRAR program, please refer to this link: https://www.wikihow.com/Use-WinRAR

Avoid using the "Get WinRAR FREE with TrialPay" option. This will attempt to install adware on your computer.

Fig. 1.1

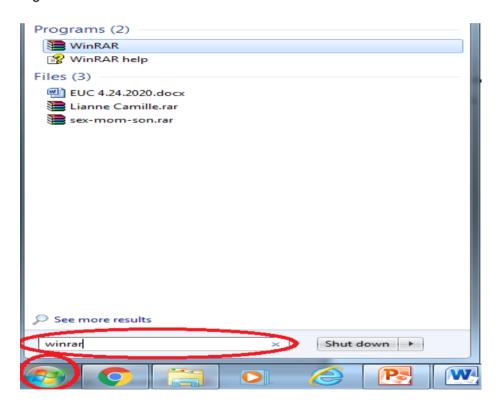
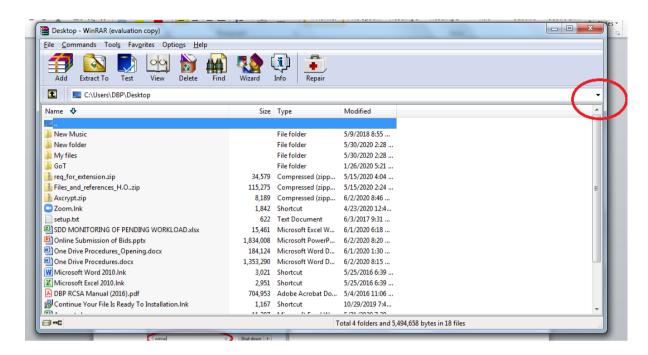


Fig. 1.2



2. Locate the file you want to zip by clicking the drop down menu. (Fig. 1.3)

Fig. 1.3



- 3. Select all of the files you want to archive in Windows by holding down the "Ctrl" key and left-click each file that you want to add to the archive. Add your files to a new RAR archive. There are a couple of different ways that you can do this:
  - 3.1 Open the WinRAR window and then browse for the files you want to add. Select all the files and then click the "Add" button; (Fig. 1.4) OR
  - 3.2 Select all of the files you want to archive in Windows. Right-click on your selection and choose "Add to archive..." (Fig. 1.5)

Fig. 1.4

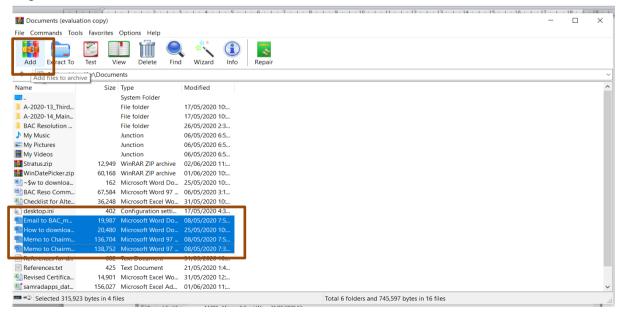
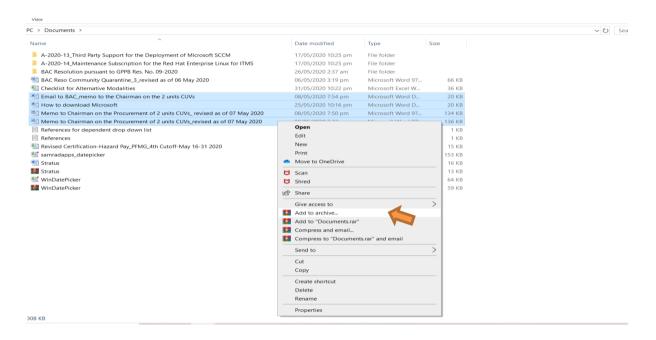


Fig. 1.5

Fig. 1.6

Archive name and parameters

31/05/2020 10:... 21/05/2020 1:4...



4. Indicate your Archive name (e.g. Bidder 1\_ORIGINAL\_BID, Bidder 1\_COPY NO. 1\_BID, Bidder 1\_COPY NO. 2\_BID) (Fig. 1.6). By default, it will be named after the folder the files were originally in.

 $\times$ 

General Advanced Options Files Backup Time Comment Browse... Archive name Bidder 1\_ORIGINAL\_BID rar Default Profile Update mode Profiles... Add and replace files Archive format Archiving options Delete files after archiving Create SFX archive Compression method Create solid archive Normal Add recovery record Test archived files Dictionary size Lock archive

∨ MB ∨

Set password...

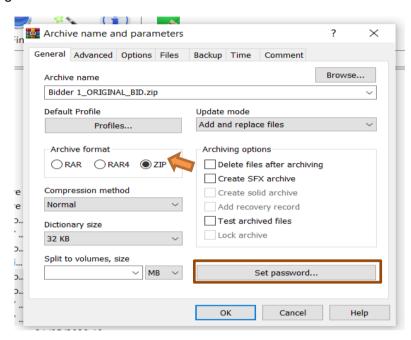
Cancel

Help

Set password...

5. Select the ② ZIP file button in the Archive format and then click the button. This is located in the General tab of the "Archive name and parameters" window that appears when creating a new archive. (Fig. 1.7)

Fig. 1.7



6. Type/Key in your password. (Fig. 1.8 and 1.9)

Fig. 1.8

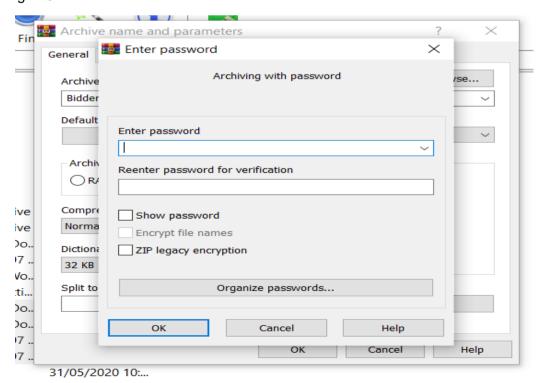
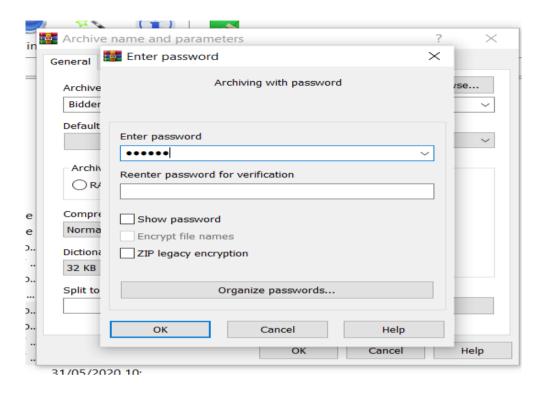
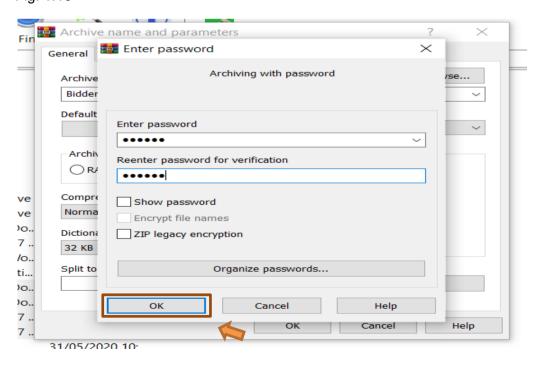


Fig. 1.9



7. Enter it a second time to confirm it. You can check the "Show password" box to see the characters as you type them (Fig. 1.10). After re-entering your password, click button to save your password.

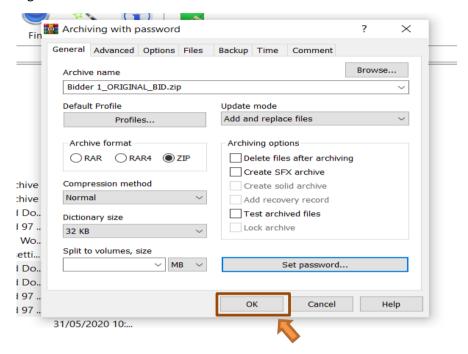
Fig. 1.10



8. After clicking OK in the "Enter password" tab, click

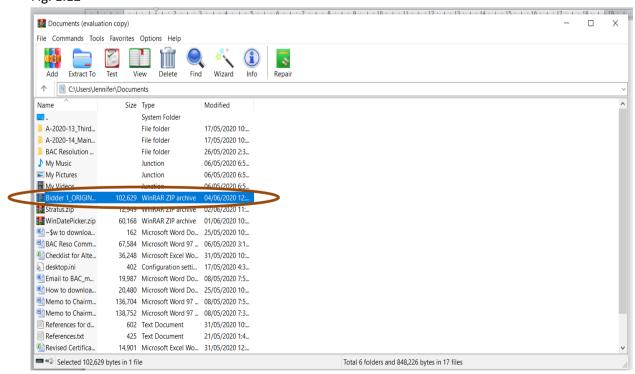
"Archive with password" window to create your new .ZIP file. (Fig. 1.11)

Fig. 1.11



9. The program will show that the files you have already selected are already compressed. (Fig. 1.12)

Fig. 1.12



10. Test it out. After the .ZIP file is created, you can double-click it to test it out. When you try to extract it, you will be prompted for the password you created.

#### B. Procedures/steps for Online or Electronic Bid Submission:

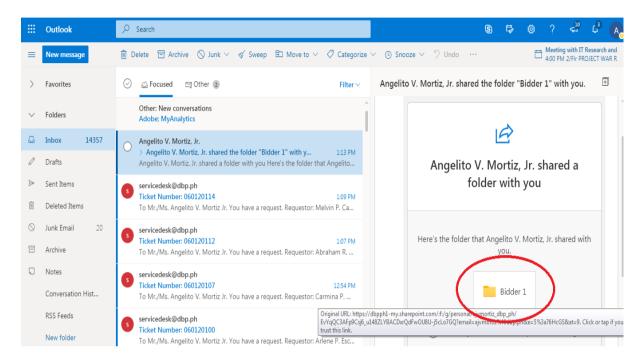
- I. All bidders who choose to submit their bids via our online bid submission facility shall properly notify the BAC Secretariat. The BAC Secretariat shall likewise provide assistance to the bidders on the procedures of online bid submission. Bidders shall be given the link as access to the online bid submission facility being used by the BAC.
  - 1. The bidder shall send an email to the BAC Secretariat signifying its intent to submit their bids via DBP-BAC Online Bid Submission Facility. The bidder shall likewise request for the link of the Shared OneDrive Folder (Microsoft Office 365 OneDrive).
  - 2. The BAC Secretariat shall send the link of the Shared OneDrive Folder to the registered email being used by the bidder.
    - Note: The email address being used by the bidder must be consistent or the same email address to be used by the BAC Secretariat in sending links of the Shared OneDrive Folder except for justifiable reasons (e.g., bidder is encountering technical issues or cannot access the link of the shared folder, etc.).
  - 3. Once the bidder received the link of the Shared OneDrive Folder, he/she must notify the BAC Secretariat via email confirming receipt of the same link of the shared folder.
  - 4. Upon gaining access or upon opening the Shared One Drive Folder, the bidder shall upload their bids, via proper labeling which is as follows:
    - a. (Name of Company/Office/Bidder)\_FOLDER 1\_ELIGIBILITY
      REQUIREMENTS AND TECHNICAL COMPONENT\_BID
    - b. (Name of Company/Office/Bidder)\_FOLDER 2\_FINANCIAL COMPONENT BID
    - 4.1 The bidder shall submit their bids on or before the date and time of the Deadline for the Submission and Receipt of Bids as indicated in the Invitation to Bid (IB) par. 8.
    - 4.2 The bidders are advised to take note of the schedule for the said activity at all times as indicated in the IB and the Bidding Documents and must check any Supplemental Bid Bulletins that will be issued/posted by the BAC from time to time which they can access and download for free in the PhilGEPS website and the DBP's website: https://www.dbp.ph/invitations-to-bid/
    - 4.3. Any revisions on the schedule of Deadline of the Submission and Receipt of Bids and the Opening of Bids shall be issued by the BAC and posted by the BAC Secretariat via a Supplemental Bid Bulletin and shall be used by the bidders as reference in submitting their bids.
  - 5. Once the bidders have uploaded their bids, they shall properly notify the BAC Secretariat via email that their bids were successfully uploaded in the Shared OneDrive Folder.
  - 6. The BAC Secretariat shall immediately notify the bidder or confirm via email that their bids were deemed uploaded and received by the BAC Secretariat and must indicate the exact date and time when the bids are received. The date and time of the receipt of the bid proposals shall be used by the BAC Secretariat during the Opening of Bids.

- 7. If the bidder desires to modify its bid, it shall likewise notify the BAC Secretariat of its intent to modify their bids.
  - 7.1 A bidder may modify its bid, *provided:* that this is done before the deadline for the submission and receipt of bids.
  - 7.2 If the bidder modifies its bid, it shall not be allowed to retrieve or delete its original electronically submitted bids but, shall only be allowed to send another bid equally labeled, properly identified, linked to its original electronically submitted bid and marked as a "modification".
  - 7.3 The BAC Secretariat shall equally notify the bidder on the date and time when the bid modifications were received via email.
  - 7.4. Bid modifications received after the applicable deadline shall not be considered or rejected and shall not be opened during the Opening of Bids.
- 8. All bids received beyond the Deadline for the Submission and Receipt of Bids shall be automatically rejected.

#### C. How to Open the Link and Upload the Bid Proposals to the Shared OneDrive Folder

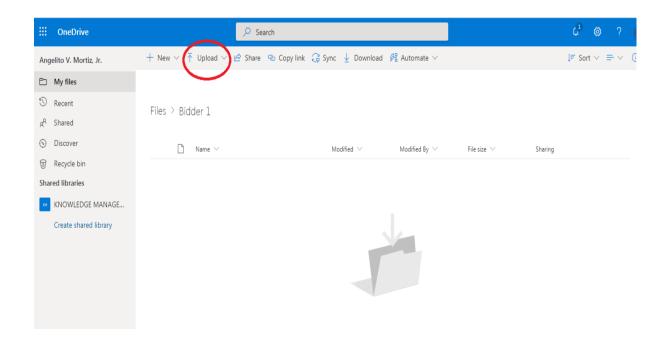
1. Open your email application and look for the email sending you the link for one drive and click the folder.

Fig. 1.1



2. Upon clicking the link, you will be directed to the One Drive folder. You may now upload the documents you wanted to share by clicking the upload button.

Fig. 2.1



# Section IX: Bidding Forms

# **Bidding Forms**

Form No.	<u>Particulars</u>	Page No.
1 <sup>ST</sup> ENVELOPE		
	Eligibility Documents	
FORM 1	Protocol/Undertaking of Agreement to Enter into a Joint Venture (JV)	56-60
FORM 1-A	Secretary's Certificate of the Lead Partner of the JV	61-63
FORM 1-B	Secretary's Certificate of the Partner of the JV	64-66
FORM 2-A	Special Power of Attorney	67-68
FORM 2-B	Secretary's Certificate for Corporations, Partnerships and Cooperatives	69-71
FORM 3	Statement of All Ongoing Contracts	72
FORM 4	Statement of Single Largest Completed Contract (SLCC) of Similar Nature	73
FORM 5	Certificate of Net Financial Contracting Capacity (NFCC)	74
	Technical Documents	
FORM 6	Bid Securing Declaration	75-76
FORM 7	Omnibus Sworn Statement	77-79
FORM 8	Data Privacy Consent Form	80-81
FORM 9	Certificate of Conformance to the Scope of Service/Terms of Reference	82
FORM 10	DBP Scope of Services/Terms of Reference (For Reference Only)	83-97
ANNEX A OF FORM 10	Technical Specifications Compliance Checklist	98-103
FORM 11	List Of Personnel to be Assigned to the Project If Awarded the Contract	104
FORM 12	Confidentiality And Non-Disclosure Agreement	105
2 <sup>ND</sup> ENVELOPE		
	Financial Bid Form	
FORM 13	Financial Bid Form	106-107
FORM 12-A	Detailed Bid Proposal /Price Schedule for Goods Offered Within the Philippines	108-109
FORM 13-B	Detailed Bid Proposal /Price Schedule for Goods Offered From Abroad	110-111

### **FORM 1 (page 1 of 5)**

# PROTOCOL/UNDERTAKING TO ENTER INTO A JOINT VENTURE

#### KNOW ALL MEN BY THESE PRESENTS:

	(Name of the Bidder/Potential JV Partner), a
•	prietorship/partnership/corporation (Choose one, delete the others)
, ,	anized and existing under Philippine laws, with principal office address
at	(Address), represented by its
	(Position of the Representative as indicated in the
	y's Certificate), (Name of the Authorized
Represe	ntative as indicated in the Secretary's Certificate)
	- and -
	(Name of the Bidder/Potential JV Partner), a
sole pro	prietorship/partnership/corporation (Choose one, delete the others)
duly orga	anized and existing under Philippine laws, with principal office address
at	(Address), represented by its
	(Position of the Representative as indicated in the
	y's Certificate), (Name of the Authorized

The **DEVELOPMENT BANK OF THE PHILIPPINES**, a financial institution created and operating pursuant to the provisions of Executive Order No. 81 dated December 3, 1986, otherwise known as the 1986 Revised Charter of the Development Bank of the Philippines, as amended by Republic Act No. 8523 dated February 14, 1998, with principal office at DBP Building, Sen. Gil J. Puyat Avenue, Makati City, Philippines, and herein referred to as "**DBP**" or the "**PROCURING ENTITY**".

- in favor of -

### **FORM 1 (page 2 of 5)**

#### WITNESSETH:

**WHEREAS**, the **BIDDERS** desire to form and participate as a JOINT VENTURE ("JV") in the public bidding that will be conducted by the Development Bank of the Philippines pursuant to RA 9184 and its Revised IRR, with the following particulars:

Bid Reference No.:	
Name/Title of Procurement Project:	
Approved Budget for the Contract:	

**WHEREAS**, as of the date of submission of the bid for the above-mentioned procurement project of **DBP**, the **BIDDERS** have not executed or entered into a Joint Venture Agreement;

WHEREAS, pursuant to Sections 23.1(b) for Goods and 24.1(b) for Consulting Services of the 2016 Revised IRR of RA 9184, bidders that desire to participate in the bidding project as a Joint Venture, are required to submit a Joint Venture Agreement ("JVA") and in the absence thereof, a Notarized Statement from all the potential JV partners stating therein that they will enter into and abide by the provisions of the JVA in the event that the bid is successful and failure to enter into a joint venture within ten (10) calendar days after receipt of the Notice of Award shall be a ground for the forfeiture of the bid security;

**NOW, THEREFORE,** for and in consideration of the foregoing premises, the **BIDDERS**, hereby undertake in favor of the **PROCURING ENTITY**, as follows:

- 1. The **BIDDERS** shall enter into a JOINT VENTURE and sign and execute a Joint Venture Agreement and abide by its provisions in the event that the bid is successful in the above-mentioned procurement project of **DBP**.
- 2. The **BIDDERS** shall furnish **DBP**, through its Bids and Awards Committee (BAC) Secretariat, a duly signed and notarized copy of the JVA within ten (10) calendar days from receipt of the Notice from the DBP-BAC that the **BIDDERS** were declared as the Lowest Calculated and Responsive Bidder (LCRB) or Highest Rated and Responsive Bidder (HRRB), as the case may be.
- 3. For the purpose of executing and performing all acts necessary in order to participate in this bidding project, the following shall be the authorized representative of the **BIDDERS** or the JV to be formed as supported by the **BIDDER'S** respective Secretary's Certificate:<sup>2</sup>

57

<sup>&</sup>lt;sup>2</sup> NAMES and ACTING AUTHORITY SHOULD CORRESPOND TO THAT STATED IN THE SUPPORTING SECRETARY'S CERTIFICATE FOR BOTH CORPORATIONS. EACH PARTNER'S

### **FORM 1 (page 3 of 5)**

_		Name	Company and Position	Specimen Signature
-				
		<ol> <li>All of the about</li> <li>Any <u>(state)</u></li> <li>case the Board</li> </ol>	of the above signatories ove signatories the number) of the about the number of the about to have joint signing outs.	from designated
4. provisions,			ndicate in the Joint Ventu	re Agreement the following
6	,			d severally under the Joint and the contract to be entered
k		The shareholdings and (with percentages [%])		Partner to the Joint Venture

- c. The Lead Partner Company of the JV is and the authorized representative of the JV from Lead Partner Company bidding is
- d. The Lead Company/JV Partner which shall be authorized to represent the JV in connection with this bid project specifying therein that the said lead company and the designated representative is duly authorized:
  - to execute the contract to be entered into by and between the JV and DBP as indicated in Item No. 3 above; and
  - ii) to issue the billing, sales invoice and receive any and all payments from DBP on behalf of the JV as well as the issuance of the corresponding official receipt.
- e. The manner of management.

The BIDDERS further undertake that they shall comply with the 2016 IRR of RA 9184 or the Government Procurement Reform Act, and all other prevailing/applicable laws, as well as the policies of DBP.

6. The **BIDDERS** hereby acknowledge that pursuant to relevant provisions of the 2016 Revised IRR of RA 9184, failure on the part of the BIDDERS to enter into the Joint Venture, execute/sign a Joint Venture Agreement, and furnish DBP a notarized copy thereof

SECRETARRY'S CERTICATE MUST STATE THE AUTHORIZED REPRESENTATIVE TO SIGN THE PROTOCOL TO FORM A JOINT VENTURE

<sup>&</sup>lt;sup>3</sup> Failure to indicate the manner of authority or to indicate the number in the third option shall mean that **ALL** authorized signatories must sign the bid documents.

within the period specified above after a Notice of Award was duly issued by **DBP**, for any reason, shall be a ground for non-issuance of the Notice to Proceed, forfeiture of the bid security and such other administrative and/or civil liabilities imposed under RA 9184 and its Revised IRR, GPPB Resolutions and Issuances, without liability on the part of **DBP**.

### **FORM 1 (page 4 of 5)**

7. The **BIDDERS** further acknowledge that in relation to this bidding project and Undertaking, notice to one of the **BIDDERS**/Potential JV Partners is deemed notice to all **BIDDERS**.

IN WITNESS WHEREOF, the signed at(Place of Signof Signing).	BIDDERS have caused these presents to be ning), Philippines this (Date
E	BIDDERS:
(Name of JV Partner No. 1) By:	(Name of JV Partner No. 2) By:
(Name of the Authorized Signatory of JV Partner No. 1) (Position)	(Name of the Authorized Signatory of JV Partner No. 2) (Position)
Per Secretary's Certificate dated	Per Secretary's Certificate dated

# **FORM 1 (page 5 of 5)**

#### **ACKNOWLEDGMENT**

REPUBLIC OF THE PHILIPPINES MAKATI CITY	S) ) SS.	
BEFORE ME, this day	of p	personally appeared:
Name	Competent Evidence of Identity	Place/Date Issued
known to me and to me known to instrument and who acknowledge act and deed. This instrument, we protocol/Undertaking to Enter into instrumental witnesses on each a	d to me that the same is which consists ofa Joint Venture and signe	his/her free and voluntary _() pages, refers to a
IN TESTIMONY WHEREO		•
Doc. No; Page No; Book No; Series of 20		

### **FORM 1-A (page 1 of 3)**

#### For the Lead Partner of JV (Corporation)

REPUBLIC OF	THE	PHILIPPINES)
		) SS

#### SECRETARY'S CERTIFICATE

SECRET	IARY'S CERTIFICA	IE
I,	irtue of the laws of the (Address of the Congress of the Congr	ne Philippines with principal office Corporation) (the "Corporation"), certify that at the meeting of the d held on (Date ace of the meeting) at which a g resolutions were unanimously
Joint Venter Agreement to particle (Name of the Project and Project Philippines ("DBP" or the "Procesto (Name of to as the "JV" pursuant to the Agreement ("JVA");	ipate in the bidding ect ID No.) of the Euring Entity") as a the Joint Venture Patterms and condition at in connection will ed and designated and designated and designated and the Protocol/ Uniter Agreement if Away, granted with full pacts necessary and bove-mentioned probid documents, substants, statements, reports the ensuing contra	Development Bank of the Joint Venture ("JV") with ortner), hereinafter referred ons of the Joint Venture the the said bidding, the as the duly authorized dertaking to Enter into A rarded the Contract, and power and authority to do, lor to represent the JV to ject which includes to sign omit the bid, and to sign orts, and other documents
LEAD PARTNER:		OF CORPORATION)
Name <sup>4</sup>	Position	Specimen Signature

<sup>&</sup>lt;sup>4</sup>Both Corporations should designate the same representative/s to sign the bidding documents and the contract, if awarded the project subject of the bidding. The name must be consistent with the authorized representative as indicated in the Joint Venture Agreement.

# **FORM 1-A (page 2 of 3)**

1.	n this manner⁵: ☐ Any one (1) of the above signatories ☐ All of the above signatories
3. [ c	Any <u>(state the number)</u> of the above signatories (in case the Board opts to have joint signing from designated epresentatives, i.e. any 2 jointly signing out of 3)
	RESOLVED FURTHER that, the (Name of the Corporation):
(1)	Submits itself to the jurisdiction of the Philippine government and waives its right to question the jurisdiction of the Philippine courts; and
(2)	Shall neither seek nor obtain writs of injunction or prohibition or restraining order against the DBP or any other agency in connection with this project to prevent and restrain the bidding procedures related thereto, the negotiating of the award of a contract to a successful bidder, and the carrying out of the awarded contract.
in v	<b>RESOLVED FINALLY</b> that, the foregoing authorities shall ain in full force and effect and binding on the Corporation until notice writing is received by DBP, revoking, amending, or otherwise lifying the same."
Corporation's Signathe Directors thru	rsigned also certifies that (Name of the latery to the JVA) has been previously and duly authorized by the Board of Board Resolution No, Series of (Indicate the Board Resolution presentative of the Corporation as Signatory to the JVA) to sign the JVA for a Corporation.
	igned further certifies that the foregoing resolutions have not been revoked, wise modified, and remain valid and subsisting.
in accordance with	ng excerpts of the minutes of the Board meeting are true and correct and the corporate records under my custody and are consistent with the Articles d By-laws of the Corporation.
	S WHEREOF, I have hereunto affixed my signature on this day of at
	Corporate Secretary

 $<sup>^{5}</sup>$  Failure to indicate the manner of authority or to indicate the number in the third option shall mean that  $\underline{\text{ALL}}$  authorized signatories  $\underline{\text{must sign}}$  the bid documents.

# **FORM 1-A (page 3 of 3)**

				•		_ at , affiant exhibitin	g t
me his/h	ner Compete	nt Evidence	of Identity i	ssued on	at	·	
					N	IOTARY PUBLIC	
Doc. No	)						
Page N	0						
Book No	0						
Spring	of						

### **FORM 1-B (page 1 of 3)**

#### For the Partner of JV (Corporation)

REPUBLIC OF THE PHILIPPINES) ) SS.

#### **SECRETARY'S CERTIFICATE**

l,	_ (Name of the Cor	porate Secretary), the Corporate
I,Secretary of theorganized and existing under and by vatafter having been duly sworn according	(Name of the virtue of the laws of th (Address of the C	Corporation), a corporation duly ne Philippines with principal office Corporation) (the "Corporation"),
Board of Directors of the said Corporat of the meeting) at	ion duly convened an (Pla	d held on (Date ace of the meeting) at which a
quorum was present and acted thro approved and adopted through <b>Board</b> <b>Series of 20</b> :	ughout, the followin	g resolutions were unanimously (Indicate Board Resolution No.),
Joint Venter Agreement to partic (Name of the Project and Project	cipate in the bidding ect ID No.) of the Ecuring Entity") as a the Joint Venture Pate terms and condition at in connection witted and designated gn the Protocol/ Under Agreement if Awy, granted with full polyage above-mentioned projection bid documents, subsection of the protocol of th	Development Bank of the Joint Venture ("JV") with rtner), hereinafter referred ons of the Joint Venture the the said bidding, the as the duly authorized dertaking to Enter into A rarded the Contract, and ower and authority to do, for to represent the JV to sect which includes to sign omit the bid, and to sign
pertaining to the bidding includir documents, as may be required	0	act with DBP and all other
PARTNER:	(NAME OF CO	RPORATION)
Name <sup>6</sup>	Position	Specimen Signature

<sup>&</sup>lt;sup>6</sup>Both Corporations should designate the same representative/s to sign the bidding documents and the contract, if awarded the project subject of the bidding. The name must be consistent with the authorized representative as indicated in the Joint Venture Agreement.

# **FORM 1-B (page 2 of 3)**

4.	this manner': Any one (1) of the above signatories All of the above signatories Any <u>(state the number)</u> of the above signatories (in see the Board opts to have joint signing from designated presentatives, i.e. any 2 jointly signing out of 3)
	RESOLVED FURTHER that, the (Name of the Corporation):
(3)	Submits itself to the jurisdiction of the Philippine government and waives its right to question the jurisdiction of the Philippine courts; and
(4)	Shall neither seek nor obtain writs of injunction or prohibition or restraining order against the DBP or any other agency in connection with this project to prevent and restrain the bidding procedures related thereto, the negotiating of the award of a contract to a successful bidder, and the carrying out of the awarded contract.
in wri	<b>RESOLVED FINALLY</b> that, the foregoing authorities shall in full force and effect and binding on the Corporation until notice ting is received by DBP, revoking, amending, or otherwise ring the same."
Corporation's Signate the Directors thru Bo	gned also certifies that (Name of the bry to the JVA) has been previously and duly authorized by the Board of pard Resolution No, Series of (Indicate the Board Resolution esentative of the Corporation as Signatory to the JVA) to sign the JVA for corporation.
•	ned further certifies that the foregoing resolutions have not been revoked, se modified, and remain valid and subsisting.
n accordance with th	excerpts of the minutes of the Board meeting are true and correct and e corporate records under my custody and are consistent with the Articles By-laws of the Corporation.
	WHEREOF, I have hereunto affixed my signature on this day of
	Corporate Secretary

 $<sup>^{7}</sup>$  Failure to indicate the manner of authority or to indicate the number in the third option shall mean that <u>ALL</u> authorized signatories <u>must sign</u> the bid documents.

# **FORM 1-B (page 3 of 3)**

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## **FORM 2-A (page 1 of 2)**

### (For Sole Proprietorships)

(use Bidder's Official Letterhead)

### **SPECIAL POWER OF ATTORNEY**

appoint representative and attorney-in-fact participate, submit bids, sign and Securing Declaration and/or to representative.	, Filipino, of legal age, doing busi, duly organized and existing to hereby received.  (Name of Attorney-in-Fact) to do, execute, and perform any and devecute documents and instrument resent me in any and all bidding processor the Philippines for the Cartesian control of the Phi	as my authorized all acts necessary to ts, including the Bid eedings conducted by he Bid Project
perform all acts necessary or prope effectively as I might or could law confirming all that my said attorney	attorney-in-fact, full power and author er to render effective the power abov wfully do if personally present, and y-in-fact shall do with full power of su ntative shall lawfully do or cause to be	e-stated, as fully and hereby ratifying and bstitution and hereby
IN WITNESS WHEREOF, I	have hereunto affixed my signature c	on this day of
	Affiant/P	rincipal
Attorney-in-Fact		
Sig	gned in the Presence of:	
	Witness	

### FORM 2-A (page 2 of 2)

(NOTE: PLS. USE THIS FORM **ONLY** IF THE REGISTERED PROPRIETOR OPTS TO AUTHORIZE ANOTHER PERSON TO REPRESENT HER/HIM TO DO, EXECUTE, AND PERFORM ANY AND ALL ACTS NECESSARY IN ORDER TO PARTICIPATE, SUBMIT BIDS, SIGN AND EXECUTE DOCUMENTS PERTAINING TO THE BID PROJECT.)

#### **ACKNOWLEDGMENT**

REPUBLIC OF THE PHILIPPINES)		
) SS.		
who executed the foregoing instrume free and voluntary act and deed, consi	I in the (Province/City/Municipality) of issue with Identification No issue same, known to me and to me known to be the same personant which he/she acknowledged to me to be his/histing of only () page/s, including this pagitten, duly signed by him/her and his/her instrument reof.	e ge
WITNESS MY HAND AND SEAL this	, Philippines.	
	NOTARY PUBLIC	
Doc. No Page No Book No Series of		

### FORM 2-B (page 1 of 3)

### (For Corporations, Partnerships, or Cooperatives)

(use Bidder's Official Letterhead)

REPUBLIC OF THE PHILIPPINES) ) S.S.

### **SECRETARY'S CERTIFICATE**

ı	(Name of the Co	rnarata Saaratanu) tha Carparata
Secretary of the		rporate Secretary), the Corporate Corporation a corporation duly
organized and existing under and by		
		rporation) (the "Corporation"), after
having been duly sworn according to		
of Directors of the said Corporation d	luly convened and held	I on (Date of the
meeting) at present and acted throughout, the	(Place of the	e meeting) at which a quorum was
adopted through Board Resolution No		
"RESOLVED, t	hat the Corporation is h	nereby authorized to
participate in the biddi	ng of	(Name of the
	D No.) of the Develo	
	the "Procuring Entity")	and if awarded the
project shall enter into	contract with DBP,	
RESOLVED, th	nat in connection with t	he said bidding, the
following is/are hereb		
authorized representat		
	do, execute and perfo	
necessary and/or to re the bidding of the above		
for and in behalf of th		
the bid, and to sign		
	and other documents	
bidding including the		<u>h DBP</u> and all other
documents, as may b	e required:	
Name	Position	Specimen Signature
<del></del>		

# **FORM 2-B (page 2 of 3)**

1.	Any one (1) of the above signatories  All of the above signatories  Any <u>(state the number)</u> of the above signatories (in case  Board opts to have joint signing from designated esentatives, i.e. any 2 jointly signing out of 3)
	RESOLVED FURTHER THAT, the of the Corporation):
, ,	Submits itself to the jurisdiction of the Philippine government and waives its right to question the jurisdiction of the Philippine courts; and
	Shall neither seek nor obtain writs of injunction or prohibition or restraining order against the DBP or any other agency in connection with this project to prevent and restrain the bidding procedures related thereto, the negotiating of the award of a contract to a successful bidder, and the carrying out of the awarded contract.
remain notice	RESOLVED FINALLY, that the foregoing authorities shall in full force and effect and binding on the Corporation until in writing is received by DBP, revoking, amending, or se modifying the same."
	signed further certifies that the foregoing resolutions have not been otherwise modified, and remain valid and subsisting.
and in accordance with	excerpts of the minutes of the Board meeting are true and correct the corporate records under my custody and are consistent with the on and By-laws of the Corporation.
IN WITNESS day of,	WHEREOF, I have hereunto affixed my signature on this 20 at
	Corporate Secretary

 $<sup>^8</sup>$  Failure to indicate the manner of authority or to indicate the number in the third option shall mean that <u>ALL</u> authorized signatories <u>must sign</u> the bid documents.

# **FORM 2-B (page 3 of 3)**

SUBSCRIBED AND SWORN to before me, this day of , 20 me his/her Competent Evidence of Identity issued on	
	NOTARY PUBLIC
Doc. No Page No	
Book No.	
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### FORM 3

### (use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

# STATEMENT OF <u>ALL ONGOING</u> GOVERNMENT & PRIVATE CONTRACTS <u>INCLUDING CONTRACTS AWARDED BUT NOT YET STARTED</u> (if any) (whether similar or not similar in nature)

	(whethe	r sımıl	ar or not	SII	milar in nati	ure)		
Business Name	:							-
Business Address	:							_
Name of Contract/ Project Cost	a) Client's Name b) Address	of	Bidder's Role		a) Date Awarded	% of Accomplishment		Value of
	c) Contact Person d) Contact Details (Telephone No. and Email Address)		Description	%	b) Date Started c) Date of Completion	Planned	Actual	Outstanding Works / Undelivered Portion
Government								
1)								
2)								
3)								
Private Contracts								
1)								
2)								
3)								
Submitted by	: (Printed Nan	ne & Sig	nature)					_
	`	J	,					
Designation	:							_
Date	:							

## FORM 4

## (use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

OF SIMILAR	NATU	GLE LARGES RE COMPLET LEAST FIFTY	TED W	ITHIN TH	ΕI	LAST TEN	I (1		
Business Name Business Address	<b>;</b>	:							
Name of Conti	ract	a) Client's Name b) Address c) Telephone No.	Nature of Work	Bidder's Ro	%	a) Amount Award b) Amount Completion c) Duration	at at	<ul><li>a) Date Awa</li><li>b) Contract</li><li>Effectivity</li><li>c) Date</li><li>Complete</li></ul>	
The identified  1) Notice o	single larg f Award (Note of the following Copy of Cop	he following supporting est completed contrations of the completed contrations of the complete contrations of the contration of the contra	acts must be roceed (NT ion or Certifued by the bases Invoice	e supported by P), <b>OR</b> Contra  ficate of Acceptoidder's client; e/s issued by t	y the act/Pu	following: urchase Order (I e or Certificate of	PO) of		
Submitted by  Designation  Date		:(Printed Name	U	ature)					

<u>Note: Similar contract shall refer to supply, delivery, installation, and maintenance of PABX System</u>

### (use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

#### CERTIFICATE OF NET FINANCIAL CONTRACTING CAPACITY

The bidder must submit a computation of its Net Financial Contracting Capacity (NFCC), which must be at least equal to the ABC of the project to be bid, calculated as follows:

**NFCC** = [(Current assets minus current liabilities) (15)] minus the value of all outstanding or uncompleted portions of the projects under ongoing contracts, including awarded contracts yet to be started coinciding with the contract to be bid.

The value of the bidder's current assets and current liabilities shall be based on the Audited Financial Statement, stamped "RECEIVED" by the Bureau of Internal Revenue or BIR authorized collecting agent, for the immediately preceding year and a certified copy of Schedule of Fixed Assets particularly the list of construction equipment.

Naı Naı	omitted by me of Company : me and Signature of der's Authorized Representative :		
		TOTAL	
	Minus: Value of Outstanding Contracts (	,	
		Sub-Total	
	Multiplied by 15		
		Sub-Total	
	Minus: Current Liabilities (Year 20)		
	Current Assets (Year 20)		

Note: In case of Joint Venture, the partner responsible to submit the NFCC shall likewise submit the Statement of all its ongoing contracts and the latest EFPS Filed Audited Financial Statements

Note: In case of Joint Venture, the partner responsible to submit the NFCC shall likewise submit the Statement of all its ongoing contracts and the latest EFPS Filed Audited Financial Statements

## **FORM 6 (page 1 of 2)**

#### SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

Bid Securing Declaration Form [shall be submitted with the Bid if bidder opts to provide this form of bid security]

REPUBLIC OF THE PHILIPPINES)	
CITY OF	_) S.S.

## BID SECURING DECLARATION Project Identification No.: [Insert number]

To: [Insert name and address of the Procuring Entity]

I/We, the undersigned, declare that:

- 1. I/We understand that, according to your conditions, bids must be supported by a Bid Security, which may be in the form of a Bid Securing Declaration.
- 2. I/We accept that: (a) I/we will be automatically disqualified from bidding for any procurement contract with any procuring entity for a period of two (2) years upon receipt of your Blacklisting Order; and, (b) I/we will pay the applicable fine provided under Section 6 of the Guidelines on the Use of Bid Securing Declaration, within fifteen (15) days from receipt of the written demand by the procuring entity for the commission of acts resulting to the enforcement of the bid securing declaration under Sections 23.1(b), 34.2, 40.1 and 69.1, except 69.1(f),of the IRR of RA No. 9184; without prejudice to other legal action the government may undertake.
- 3. I/We understand that this Bid Securing Declaration shall cease to be valid on the following circumstances:
  - Upon expiration of the bid validity period, or any extension thereof pursuant to your request;
  - b. I am/we are declared ineligible or post-disqualified upon receipt of your notice to such effect, and (i) I/we failed to timely file a request for reconsideration or (ii) I/we filed a waiver to avail of said right; and
  - c. I am/we are declared the bidder with the Lowest Calculated Responsive Bid, and I/we have furnished the performance security and signed the Contract.

IN WITNESS WHEREOF, I/We have hereunto set my/our hand/s this \_\_\_\_ day of [month] [year] at [place of execution].

## FORM 6 (page 2 of 2)

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE] [Insert signatory's legal capacity] Affiant

execution], Philippines. Affiant/s is/are perso through competent evidence of identity as de	ore me this day of [month] [year] at [place of nally known to me and was/were identified by me fined in the 2004 Rules on Notarial Practice (A.M. s/her [insert type of government identification card appearing thereon.
Witness my hand and seal this d	ay of [month] [year].
	NAME OF NOTARY PUBLIC  Serial No. of Commission  Notary Public for until  Roll of Attorneys No.  PTR No, [date issued], [place issued]  IBP No, [date issued], [place issued]
Doc. No Page No Book No Series of	

## **FORM 7 (page 1 of 3)**

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

#### OMNIBUS SWORN STATEMENT

[shall be submitted with the Bid]

DEDUDUO OF THE DUILIDDINGO	•		
REPUBLIC OF THE PHILIPPINES )			
•			
CITY/MUNICIPALITY OF)	S.S.		
, , , , , , , , , , , , , , , , , , ,	<b></b>		

#### **AFFIDAVIT**

- I, [Name of Affiant], of legal age, [Civil Status], [Nationality], and residing at [Address of Affiant], after having been duly sworn in accordance with law, do hereby depose and state that:
- [Select one, delete the other:]
   [If a sole proprietorship:] I am the sole proprietor or authorized representative of [Name of Bidder] with office address at [address of Bidder];
   [If a partnership, corporation, cooperative, or joint venture:] I am the duly authorized and designated representative of [Name of Bidder] with office address at [address of Bidder];
- 2. [Select one, delete the other:] [If a sole proprietorship:] As the owner and sole proprietor, or authorized representative of [Name of Bidder], I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached duly notarized Special Power of Attorney;
  - [If a partnership, corporation, cooperative, or joint venture:] I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached [state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special Power of Attorney, whichever is applicable;)];
- 3. [Name of Bidder] is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board, by itself or by relation, membership, association, affiliation, or controlling interest with another blacklisted person or entity as defined and provided for in the Uniform Guidelines on Blacklisting;

## **FORM 7 (page 2 of 3)**

- 4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;
- 5. [Name of Bidder] is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;
- 6. [Select one, delete the rest:]

[If a sole proprietorship:] The owner or sole proprietor is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

[If a partnership or cooperative:] None of the officers and members of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

[If a corporation or joint venture:] None of the officers, directors, and controlling stockholders of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the enduser unit, and the project consultants by consanguinity or affinity up to the third civil degree;

- 7. [Name of Bidder] complies with existing labor laws and standards; and
- 8. [Name of Bidder] is aware of and has undertaken the responsibilities as a Bidder in compliance with the Philippine Bidding Documents, which includes:
  - a. Carefully examining all of the Bidding Documents;
  - b. Acknowledging all conditions, local or otherwise, affecting the implementation of the Contract:
  - c. Making an estimate of the facilities available and needed for the contract to be bid, if any; and
  - d. Inquiring or securing Supplemental/Bid Bulletin(s) issued for the [Name of the Project].
- [Name of Bidder] did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.

## FORM 7 (page 3 of 3)

any of the obligations and undertal grounds to constitute criminal licommission of fraud with unfaithfum is appropriating or converting any under an obligation involving the duto the prejudice of the public and the	e or given, failure to perform or deliver kings in the contract shall be sufficient ability for Swindling (Estafa) or the alness or abuse of confidence through payment received by a person or entity aty to deliver certain goods or services, government of the Philippines pursuant 330, as amended, or the Revised Penal
IN WITNESS WHEREOF, I have hereunt, Philippines.	o set my hand this day of, 20 at
	[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE] [Insert signatory's legal capacity] Affiant
execution], Philippines. Affiant/s is/are personathrough competent evidence of identity as defin	re me this day of [month] [year] at [place of ally known to me and was/were identified by me ned in the 2004 Rules on Notarial Practice (A.M. ner [insert type of government identification card appearing thereon.
Witness my hand and seal this day	y of [month] [year].
S N R P	erial No. of Commission until oll of Attorneys No TR No, [date issued], [place issued] BP No, [date issued], [place issued]
Doc. No Page No Book No Series of	

## **FORM 8 (page 1 of 2)**

#### SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES. BID REFERENCE NO. G-2024-48



DATA PRIVACY CONSENT FORM

By signing this consent form, I/we (as "Data Subject") grant my/our free, voluntary and unconditional consent to the collection and processing of all Personal Data (as defined below), and account or transaction information or records (collectively, the "Information") relating to me/us disclosed/transmitted by me/us in person or by my/our authorized agent/representative/s to the information database system of the Development Bank of the Philippines (DBP) and/or any of its authorized agent/s or representative/s as Information controller, by whatever means in accordance with Republic Act (R.A.) 10173, otherwise known as the "Data Privacy Act of 2012" of the Republic of the Philippines, including its Implementing Rules and Regulations (IRR) as well as all other guidelines and issuances by the National Privacy Commission

I/we understand that my/our "Personal Data" means any information. whether recorded in a material form or not, (a) from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual, (b) about an individual's race, ethnic origin, marital status, age, color, gender, health, education and religious and/or political affiliations, (c) referring to neatin, education and religious and/or portical aimilations, (c) reterring to any proceeding for any offense committed or alleged to have been committed by such individual, the disposal of such proceedings, or the sentence of any court in such proceedings, and (d) issued by government agencies peculiar to an individual which includes, but not limited to, social security numbers and licenses.

I/we understand, further, that DBP shall keep the Personal Data and Information and the business and/or transaction/s that I/we do with DBP (the 'Business') in strict confidence, and that the collection and processing of all Personal Data and/or Information by DEP may be used only for any of the following purposes (collectively, the "Purposes")

- a. to make decisions relating to the establishment, maintenance or termination of accounts and the establishment, provision or continuation of banking/credit facilities or financial products and/or services including, but not limited to, investment, trust, insurance, loan, mortgage and/or other secured transactions, financial and wealth management products and services, ATM, credit, debit, charge, prepaid or any type of card, and otherwise maintaining accurate "Know Your Customer (KYC)" information and conducting anti-money laundering and sanctions, credit and background checks;
- b. to provide, operate, process and administer DBP accounts and services or to process applications for DBP accounts, products and/or services, including banking/financial transactions such as remittance transactions and credit/financial facilities, subscription or proposed subscription of products or services (whether offered or issued by DBP or otherwise), and to maintain service quality
- c. to undertake activities related to the provision of the DBP accounts and services, including, but not limited to, transaction authorization, statement printing and distribution, customer service and conduct of surveys, the provision of research reports, offering documents, product profiles, customer profiling, term sheets or other product related materials, administration of rewards and loyalty programs;

RCA 3317.r1.2023

- d. to provide product related services and support, including, without limitation, provision of processing or administrative support or acting as an intermediary / nominee shareholder / agent / broker / market participant / counterparty in connection with participation in various products (whether such products are offered or issued by DBP, DBPs affiliates, third parties or through other intermediaries, providers or distributors);
- e. to fulfill domestic and foreign legal, regulatory, governmental, tax, law enforcement and compliance requirements [including Philippine and/or foreign anti-money laundering, sanctions and tax obligations applicable to DBP and any of its affiliates and subsidiaries, and disclosure to any domestic or foreign market exchange, court, tribunal, and/or legal, regulatory, governmental, tax and law enforcement authority (each, an "Authority", and collectively, "Authorities") pursuant to relevant guidelines, regulations, orders, guidance or requests from the Authority] and comply with any treaty or agreement with or between foreign and domestic Authorities applicable to DBP and/or and any of its affiliates and subsidiaries, their agents or providers;
- f. to verify the identity or authority of my/our family members, friends, attomeys, attomeys-in-fact, beneficial owners (if relevant), persons under any trust, trustees, partners, committee members, directors, officers or authorized signatories, sureties, guarantors, other security and other individuals or representatives who contact DBP or may be contacted by DBP (collectively, the "Related Person's"), and to carry out or respond to requests, questions or instructions from d representatives or other parties pursuant to DBP's thencurrent security procedures:
- g. for risk assessment, statistical and trend analysis and planning purposes, including to carry out data processing, statistical, credit, risk and anti-money laundering and sanctions analyses, creating and maintaining credit scoring models, and otherwise ensuring potential or ongoing credit worthiness of Data Subjects and Related Person/s, including conducting banking, credit, financial and other background checks and reviews, and maintaining banking, credit and financial history of individuals (whether or not there exists any direct relationship between the Data Subject or Related Person's, and DBP) and creating and maintaining business development plans and activities for present and future
- h to monitor and record calls and electronic communications with Data Subject/s and Related Person/s for record keeping, quality assurance, customer service, training, investigation, litigation and fraud prevention purposes:
- i. for crime and fraud detection, prevention, investigation and prosecution;
- j. to enforce (including without limitation collecting amounts outstanding) or defend the rights of DBP and/or any of its affiliates and subsidiaries, its employees, officers and directors, contractual
- k to perform internal management and management reporting, to operate control and management information systems, and to carry out business risk, control or compliance review or testing, internal audits or enable the conduct of external audits:

## FORM 8 (page 2 of 2)

- I. subject to DBP's compliance with applicable legal requirements, to enable an actual or proposed assignee of DBP, or participant or sub-participant or transferee of DBP's rights in respect of the Data Subject to evaluate or consummate a transaction intended to be the subject of the assignment, transfer, participation or subparticipation;
- m to comply with contractual arrangements or to support initiatives, projects and programs by or between financial industry self-regulatory organizations, financial industry bodies, associations of financial services providers or other financial institutions (each, an "Industry Organization"), including assisting other financial institutions to conduct background or credit checks;
- n. to manage DEP's relationship with the Data Subject, which may include providing information about the Data Subject or a Related Person/s, to DEP and any of its affiliates and subsidiaries;
- o. for marketing to me'us and to individuals with similar profiles, attributes or behavior, banking, financial, credit, investment, trust, insurance, loan, mortgage, and wealth management related products or services, conducting market, product and service research, and designing or refining any products or services including by conducting data analysis, and surveys, by various modes of communication including mail, telephone call, SMS, fax, electronic mail, internet, mobile, social media, chat, biometric, and other technological tools and development;
- p. to comply with any obligations, requirements, policies, procedures, measures or arrangements for sharing data and information within DBP and any of its affiliates and subsidiaries and any other use of data and information in accordance with any DBP programs for compliance with tax, sanctions or prevention or detection of money laundering, terrorist financing or other unlawful activities; and,
- q. any other transactions and/or purposes analogous to the foregoing.

At the same time, I/we agree that the Information shall be retained by DBP for as long as reasonably necessary for the fulfillment of any of the aforementioned Purposes and shall continue to be retained for a period of two (2) years from the termination of my/our, or that of Related Persons', last existing account, relationship, or any of the above Purposes.

Further, I/we understand that, with respect to my/our submission, collection and processing of the Personal Data of Related Person/s, it is my/our duty and responsibility: (i) to inform said Related Person/s of the Purpose/s for which his/their Personal Data have been submitted, collected and processed by DBP, (ii) to obtain consent from the said Related Person/s for the collection and processing of his/their Personal Data/Information in accordance with the Data Privacy Act of 2012, and (iii) to inform DBP that such consent from said Related Person/s have been obtained.

I/we hereby acknowledge that I/we have been provided with the written notification below on my/our rights as a Data Subject (each, a "Right", collectively, the "Rights") in accordance with the Data Privacy Act of 2012, to wit:

- to be informed whether Information and/or Personal Data is being or has been processed;
- ii. to require DBP to correct any Information and/or Personal Data relating to the Data Subject which is inaccurate;
- to object to the processing of the Information and/or Personal Data in case of changes or amendments to the Information and/or Personal Data supplied or declared to the Data Subject;
- iv. to access the Information and/or Personal Data; and
- v. to suspend, withdraw or order the blocking, removal or destruction of the Data Subject's Personal Data from DBPs information database system.

I/we acknowledge, further, that if I/we was/were to exercise any of the Rights enumerated above, DBP reserves its right to re-evaluate and/or terminate its Business with me/us, as well as any of the Purposes and/or DBP services/products for which the Information and/ or Personal Data has been collected and processed, subject to the terms and stipulations of the contract on which each Business was made.

IWVe have read and understood the above and hereby consent to, agree on, accept and acknowledge these terms of consent for myself/ourselves and/or as agent/s for and on behalf of the principal/s I/we represent by signing below.

Signed in	on	, 20
Signature over Printed	1Name	
or		
Company Name	)	
By:		
Authorized Signal Signature over Printed		

(UNIVERSAL)

#### ADDITIONAL INFORMATION

For inquiries or complaints, you may contact the Development Bank of the Philippines (DBP), Attention to: the DBP Data Protection Officer or the DBP Customer Experience Management Department, Sen. Gil J. Puyat Ave. cor. Makati Ave., Makati City, Philippines, Telephone No. (02) 8818-9511 to 20/(02) 8818-9611 to 20, email: info@dbp.ph.

## FORM 9

## (use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

# CERTIFICATE OF CONFORMANCE TO THE SCOPE OF SERVICES/TERMS OF REFERENCE

I/we,		the authorized representative/s of
	(name of company)	, hereby certify the following:
-	documents for the project, particul	and understood the complete set of the bidding arly the Scope of Services/Terms of Reference, it Annexes, including all revisions, amendments, and
-		e contract, we shall conform and comply to a s specified in the project's bidding documents and
Nan	me and Signature of Representative	Name of Company (Bidder)
	Position	Address
	Contact Numbers	 Date Signed

## FORM 10 (page 1 of 16)

## SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (DBP)

#### APPROVED BUDGET FOR THE CONTRACT: ₱60,000,000.00

(Inclusive of Taxes)

#### **TECHNICAL SPECIFICATIONS**

#### A. BACKGROUND

The Development Bank of the Philippines (DBP) has an existing Internet Protocol (IP) PABX for its local voice communications/telephony system. It covers the head office and extends to the branches and remote offices nationwide. The upgrade is recommended to address the obsolescence of the existing system and take advantage of new capabilities and features that provide significant benefits to DBP.

#### B. OBJECTIVE

This document aims to define the specific criteria for selecting the best solution and the most qualified provider for the upgrade of the IP PABX System of DBP.

The general objective of the project is to acquire a new and upgraded IP PABX System to address the deficiencies of the existing facility such as the need for capacity expansion/increase, and capability improvement, and to acquire up-to-date features beneficial to DBP. Specifically, these are as follows:

- B.1. Expansion/increase in the license capacity
- B.2. Address the obsolescence of the existing system and upgrade to the most recent available capabilities and features. The Bank's existing system is Avaya Aura CM 6.3.
- B.3. Integration for mobile cellular wireless communication via GSM gateway
- **B.4.** Call Management System
  - B.3.1 Call Routing and Tracking
  - B.3.2 Call Recording
  - B.3.3 Call Queueing
  - B.3.4 Auto Attendant
- **B.5.** Call Accounting System
- B.6. Short Message Service or SMS to support text blasting

#### C. COVERAGE OF THE PROJECT

The project shall cover the supply, delivery, installation, and commissioning, including migration, testing, administration training, warranty, and relevant documentation to the PABX System Upgrade solution.

#### D. SCOPE OF WORK

The project implementation shall cover the entire local IP telephony infrastructure of DBP Head Office comprising of the following:



## FORM 10 (page 2 of 16)

#		Components	Requirements	
D.1	D.1 Server Availability Setup (E.1.3)		Dual Server	
		*	High-Availability	
D.2	Communic	ation Manager	The latest version existing at least	
	Software/F	irmware Version (E.1.1)	within ninety (90) days before the	
			date of bid opening	
D.3	Station Lice	enses (E.1.6.2.1)	Minimum of 2000 Universal	
			Station Licenses	
			or Minimum of 1000 Analog	
			Station Licenses and minimum of	
			2000 IP Station Licenses	
D.4	Call Accoun	nting System (E.3)	Minimum of 2000 Station	
			Licenses	
D.5	GSM Gatev	way (E.5)	8 – port	
D.6	Text Conne	ect System (E.4)	4 – port	
D.7	Call Management System (CMS) with		Minimum of 15 Agent Licenses	
Voice Log		ing/Recording (E.2)	and	
			Minimum of 5 Supervisor Licenses	
D.8	Analog Voice Lines/Stations		888	
D.9	Digital Void	ce Lines/Stations	64	
			Can be replaced by IP Lines with	
			corresponding 64 Licenses for the	
			Stations and Call Accounting	
D.10	ISDN Line		3 x 30 Channels	
D.11	SIP Trunk		3 x 30 Channels	
D.12	Direct / Tru	unk Lines	60	
D.13	Voice	Migration licenses from	Minimum of 60 Licenses	
	Recordin	existing audio log		
	g	Agents and Supervisors	Minimum of 20 Licenses	
	(E.1.7)			
D.14		Console complete with	Minimum of 8 Units	
	PC/Deskto	p and latest OS. (E.1.6.2.2)		
D.15	New IP Pho	one Units (E.1.8)	Minimum of 1000 Units	

#### E. COMPONENT SPECIFIED MINIMUM TECHNICAL REQUIREMENTS

#### E.1. IP PABX System

- E.1.1 Communication Manager with the latest stable software/firmware version at least within ninety (90) days before the bid opening
- E.1.2 May interoperate and be compatible with the existing voice/telephony physical connectivity/network infrastructure of DBP
- E.1.3 Must be in High Availability (Duplex/Dual-Server) configuration, all servers will be located at DBP Head Office.
- £.1.4 Must be an Industry-Standard Rack-Mountable servers
- E.1.5 Must have redundant power supply on each server.
- E.1.6 Must support VMware® ESXi 7.0 and later
  - E.1.6.1 Must include Platform for:
    - E.1.6.1.1 System Manager, Session Manager, and Application Enablement Server

or

IP-PABX Architecture of Communication Server, IP-Media Gateway, and Devices

## FORM 10 (page 3 of 16)

Platform for System Management, Media Gateway, Session Border Controller, and Devices

- E.1.6.2 Must include the following:
  - E.1.6.2.1 2000 Universal Station License Upgrade

or

1000 License for Analog Phones and 2000 License for IP Phones

- E.1.6.2.2 8 x Attendant Console complete with PC/Desktop with the latest Operating System
- E.1.6.3 Must include Session Border Controller for Enterprise for the SIP trunking requirement, and softphone mobile app.
- E.1.6.4 Minimum of five hundred (500) licenses for Softphone and/or Mobile App for personal/laptop computers, cellphones, and/or tablets
- E.1.6.5 The proposed/offered solution must have a 3-year warranty
- E.1.7 Must include voice recording function for the following:
  - E.1.7.1 15 licenses for Agents and 5 licenses for Supervisors
  - E.1.7.2 60 licenses for selected users and business units
  - E.1.7.3 Recording must have the following:
    - E.1.7.3.1 Unified Platform with Unique Workflows
    - E.1.7.3.2 Common Interaction Player
    - E.1.7.3.3 Workflows with Performance Management Option
    - E.1.7.3.4 Modern, Intuitive, and Flexible User Interface
    - E.1.7.3.5 Option to Review the Calls That Matter Most
    - E.1.7.3.6 Option to Design flexible, intelligent evaluation forms
    - E.1.7.3.7 Smart Inbox to Automate the Delivery of Interactions
    - E.1.7.3.8 Distribute Specific Types of Calls to Specific Supervisors
    - E.1.7.3.9 Flexibly Search and Select Calls
    - E.1.7.3.10 Application Security
    - E.1.7.3.11 User Management Permissions
    - E.1.7.3.12 Audit Trail
    - E.1.7.3.13 Time Management
    - E.1.7.3.14 System Monitor, Audit Trail and Recording Rules
      Time Settings
    - E.1.7.3.15 Windows Operating System for Servers support
    - E.1.7.3.16 Microsoft SQL Server support
    - E.1.7.3.17 Internet Information Services (IIS) support
    - E.1.7.3.18 SQL Server Reporting Services (SSRS) support
    - E.1.7.3.19 Virtualization support
    - E.1.7.3.20 Windows Operating System for Desktops support
    - E.1.7.3.21 Web Browsers support
    - E.1.7.3.22 Thin clients and VMware for desktops support
    - E.1.7.3.23 Recorder Redundancy
    - E.1.7.3.24 Option for Data Center Redundancy
    - E.1.7.3.25 Option for Application Server Redundancy
    - E.1.7.3.26 Option for SQL DB Redundancy Redundancy
    - E.1.7.3.27 On-Premise Solution
- E.1.8 The 1000 units (minimum) IP Telephone must be:
  - E.1.8.1 At least 2.8" (diagonal) color display—320 x 240 pixels

## FORM 10 (page 4 of 16)

- E.1.8.2 Multiple line phone with colored indicators around display
- E.1.8.3 4 Context sensitive soft keys
- E.1.8.4 Must have Hard buttons at least for messages, contacts, history or redial, navigation cluster, headset, speaker, volume, and mute
- E.1.8.5 Indicators at least for mute, headset, and message
- E.1.8.6 Wideband audio in handset and wired headset
- E.1.8.7 Must Full duplex speakerphone & handset
- E.1.8.8 Ergonomic hearing aid compatible handset
- E.1.8.9 Must have Message waiting indicator
- E.1.8.10 Mute key with optional mute alerting
- E.1.8.11 Must have incoming call (IC) call alerting with LED indicator
- E.1.8.12 Dual-position or viewing stand, optional wall-mount stand
- E.1.8.13 Must have Gigabit Ethernet (10 / 100 / 1000) line interface
- E.1.8.14 Must Second Ethernet interface 10 / 100 / 1000 Mbps
- E.1.8.15 Must support PoE IEEE Standards 802.3af and 802.3az
- E.1.8.16 Must support AC to 5 volt power supply
- E.1.8.17 Must support SIP protocol
- E.1.8.18 Must support Standards-based codec support: G.722 or Opus
- E.1.8.19 Must be Configurable via Web interface
- E.1.8.20 Must Support for HTTPS, TLS and SRTP for encryption
- E.1.8.21 Recent Call Log must have a minimum of 20 entries
- E.1.8.22 Must include a power adapter for each unit
- E.1.9 The IP PABX system and all its component/supplemental equipment/devices must be housed and mounted in a dedicated metal cabinet/enclosure

#### E.2. Call Management System

- E.2.1 Support for at least 5 Supervisors and 15 Agents
- E.2.2 Call Center server must run on Red Hat Linux Enterprise, or SUSE Linux Enterprise, or Windows Operating System.
- E.2.3 Must be able to provide historical and real-time reports.
- E.2.4 Reports must be customizable
- E.2.5 Must have at least 200 preformatted reports
- E.2.6 Storage interval must be 15, 30 and 60 minutes
- E.2.7 Historical database must include tables for intra hour, daily, weekly and monthly data
- E.2.8 Must be able to provide supervisor capability to monitor contact center performance remotely and real time
- E.2.9 Must support at least Windows 10 and up for supervisor PC
- E.2.10 Call Center Wallboard
- E.2.11 Queue management or Interactive Queue
- E.2.12 Service Level Monitoring
- E.2.13 Customizable Alerts
- E.2.14 Historical data Storage
- E.2.15 Multisite Reporting
- E.2.16 Call tagging
- E.2.17 Web-based Access
- E.2.18 Advanced Call Vectoring or Workflow
- E.2.19 Automated Call Distribution
- E.2.20 Agent Availability Tracking or Presence
- E.2.21 Must support or capable of below call center reports:
  - E.2.12.1 Agent reports

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- E.2.12.2 Queue/Agent reports
- E.2.12.3 Split Skill or Agent Skill reports
- E.2.12.4 Trunk Group reports
- E.2.12.5 VDN reports, Pilot reports, or Workflow reports
- E.2.12.6 System reports
- E.2.12.7 Vector reports, or Pilot reports, or Workflow reports
- E.2.12.8 Drill-Down reports, or Lifecycle reports

#### E.3. Call Accounting System

#### E.3.1 Data Capture and Processing

- E.3.1.1 Built in Data Collector
- E.3.1.2 Capture and store all CDR Call Logging Records from individual PBX, IPT, Gateways on the voice network
- E.3.1.3 CDR interfacing to support any mix of different PBX / IPT / Gateway types from different vendors on single network, single server
- E.3.1.4 CDR data capture to run as a service and shall comprise a separate free-running program independent of all other system modules and functions
- E.3.1.5 Call processing to run as a service and in real time rendering call data immediately available for report generation
- E.3.1.6 Captured call records to be stored in redundant files.

  Processed data to be stored in MS SQL database or Maria DB
- E.3.1.7 Supports call tracking across multiple Voice Network nodes, reading and matching all relevant CDR records from all nodes to form a complete history for the entire call path, with call charges
  - calculated for any charge-bearing call path sectors, billable back to the originating extension on any node
- E.3.1.8 Backup and restore functions for both raw and processed CDR call data
- E.3.1.9 Supports automatic archive of all data.
- E.3.1.10 Capacity to re-compute any batch of call data with updated or alternate rate tables

#### E.3.2 Reporting

- E.3.2.1 It has Web-based Reporting Presentment that can be accessed on any web browser
- E.3.2.2 Capable of generating the required reports remotely via LAN/WAN from any designated workstations
- E.3.2.3 Reports to be available using both traditional Windows client- server and Web interfaces
- E.3.2.4 Report scheduler function to pre-set selected reports for automatic generation and dissemination to a defined schedule
- E.3.2.5 Report dissemination to printer, to file, to web server, to email distribution
- E.3.2.6 Report output formats to include to screen, .pdf, .xlsx, .docx, HTML
- E.3.2.7 Reports to be available in real time, inclusive of call records most recently generated
- E.3.2.8 Reports to include detail and summary reports by extension,

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- department or other hierarchy division, cost center, location, trunk line, call destination, PIN code, account code.
- E.3.2.9 Basic detail fields to include call date, time, duration, originating extension, dialed digits, destination location, charge rate, call charge.
- E.3.2.10 All reports should be definable for specified start and end dates and times, over any time period.
- E.3.2.11 Reporting for inward calls and internal calls to be supported
- E.3.2.12 All reports to be generatable with user selection of the given call types to be included

#### E.3.3 Custom Reporting

- E.3.3.1 Facility for personal call chargeback to all users. Individual users to have facility to view on desktop browser their own calls placed in a given month and to classify each call as "business" or "personal", enabling administration to produce individual business and personal extension reports and charge vouchers accordingly.
- E.3.3.2 Facility to verify accuracy individual call records on carrier bills. Can accept/import machine readable billing data from Telco, correlate and compare all individual calls on Telco bill with corresponding individual CDR records, and generate call variance reconciliation reports to verify accuracy of carrier bills and identify billing errors.
- E.3.3.3 Facility to import machine readable mobile call bills and incorporate into user accounts

#### E.3.4 Company Directory

- E.3.4.1 Capacity to import and export telephone directory data and rate data as .xlsx and .csv files
- E.3.4.2 Names used to identify carriers, call types and equipped end devices to be user definable
- E.3.4.3 Cost-center based accounting structure to be supported in parallel with hierarchy-based structure
- E.3.4.4 Capacity to automatically synchronize user account data with company Active Directory
- E.3.4.5 User database to provide fields to support any required employee details
- E.3.4.6 Configuration interface to provide drag and drop facilities for extensions, users etc.
- E.3.4.7 Directory to be fully searchable by username, extension number
- E.3.4.8 It should be possible to locate report generation terminals and system administration terminals anywhere on the WAN
- E.3.4.9 All terminal access and operator accounts to be fully partitionable and definable for range and role, data access and functions allow

#### E.3.5 Call Tariff Rating

- E.3.5.1 Multiple access codes, multiple carriers, multiple currencies, multiple countries are supported
- E.3.5.2 All charge calculation algorithm to be identical to that used for all carriers for each country on the Voice Network to ensure

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- accurate charge calculation
- E.3.5.3 Option to include or exclude any given call types (i.e. Local Calls, Inward Calls, Internal Calls) for individual nodes
- E.3.5.4 No limits on definable Call types. Local, LD, IDD, TIE, VPN, etc.
- E.3.5.5 Calls can be qualified either by trunk number or by the trunk access code
- £.3.5.6 Trunk group can be defined for any group of trunks
- E.3.5.7 Connection time adjustment, call filter, surcharge, discount, etc. can be applied to any defined call type
- E.3.5.8 Rate tables can be imported from a plain text file of a specified format. For example, it is possible to export the existing rate table to a plain text file and import it into a newer system version
- E.3.5.9 A rate table scheduler can be used to schedule the effective date and time of anew tariff. The existing tariffs will automatically be updated with the new rate son the specified date and time

#### E.3.6 Security

- E.3.6.1 Facility to backup raw data, processed database and system database file to any device
- E.3.6.2 All system operator and admin logins to be password protected, with all operator logins and activities to be recorded in a secure encrypted log. All passwords to be encrypted
- E.3.6.3 System operator/user privileges to be fully definable by Administrator
- E.3.6.4 Encrypted configuration for credential and system information
- £.3.6.5 Supports System Logging and OS Event Application Logging
- E.3.6.6 Supports Backup (both local and NAS)
  - E.3.6.6.1 Real time alarms to be provided for:
  - E.3.6.6.2 No CDR data received, settable by hours of day and days of week
- E.3.6.7 Hard disk data capacity
- E.3.6.8 Calls to selected numbers Calls during specified hours of day
- E.3.6.9 Calls exceeding specified cost or duration threshold
- E.3.6.10 Alarm treatment options to include screen pop-up, SMS and

#### E.4. Text Connect System / SMS Blaster

The vendor/supplier must be able to provide web-based or client-based SMS Blast facility that is capable of the following:

- E.4.1 Shall have the capability to mask into "DBP", i.e., customize the sender ID or caller ID that appears on users' devices at no additional cost
- E.4.2 Shall have the capability to send SMS messages direct to all local telecommunications providers.
- E.4.3 Auto-selection of the best routes to ensure quality of service, deliverability.
- E.4.4 Single/Bulk Messaging- Send single or bulk messages (up to 10,000 SMS in one request.
- E.4.5 Get the brand's own verified account to improve the credibility of your messaging account
- E.4.6 Shall have the capability to send bulk custom and personalized messages, utilizing attributes extracted from DBP database.

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- E.4.7 Online portal to start sending messages no API integration required.
- E.4.8 Must be integrated to a single platform that can easily add more communication channels including but not limited to the following:
  - E.4.8.1 Viber Rich Content
  - E.4.8.2 WhatsApp
- E.4.9 Message content and Sender IDs are automatically adapted for each delivery channel
- E.4.10 Use the same API for SMS and Chat Apps (e.g. WhatsApp, Viber and SMS)
- E.4.11 Shall be capable of generating comprehensive reports, including delivery reports and analytics on campaign performance.
- E.4.12 Retrieve the API history programmatically to create own reports
- E.4.13 Shall be capable of importing contacts from the following formats:
  - E.4.13.1 .csv
  - E.4.13.2 .xslx
- E.4.14 Shall have a message scheduling functionality.
- E.4.15 Shall have the capability to detect or identify inactive mobile number. Check the validity and current location of phone numbers
- E.4.16 Shall be capable of setting the validity period for sending messages up to 48hours.
- E.4.17 Shall have the capability for the subscriber to opt-out.
- E.4.18 Shall have the capability to prioritize the One Time Pin (QTP).
- E.4.19 Shall have API-ready functionality to seamlessly integrate with DBP internal applications/system with no additional cost
- E.4.20 Specify custom fields such as contact name or order number in messages via this API or GUI
- E.4.21 Shall be configured with role-based access control and can be defined based on user rights.
- E.4.22 Should provide 24/7 technical support, ensuring a swift response time of no longer than 2 hours for critical issues, and offering unlimited phone and email support.
- E.4.23 99.95% Platform Uptime SLAs
- E.4.24 Compliant to Data Privacy Security Certifications including but not limited to the following: SOC 2 Type II, SOC 3 Type II, CSA Cyber Trust, PCIDSS, GDPR, HIPAA

#### E.5. One (1) Unit 8-Port GSM Gateway

- E.5.1 8-port GSM Gateway
- E.5.2 Support Web GUI/based configuration
- E.5.3 Support http / https / SSH or Network Protocols for TCP/UDP, RTP, ARP, DNS, STUN, HTTP
- E.5.4 Optional GSM Voice Codec
- E.5.5 Codecs support: G.711A, G.711U, G.729, G.723.1, G.722, G.726, GSM or Voice Codec: G.711A / U law, G723.1, G729A/B
- E.5.6 Quad-Band or Frequency of at least GSM 850/900/1800/1900 MHz
- E.5.7 Must support the following features:
  - E.5.7.1 DTMF Signaling or Management Interface RFC2833 and/or Inband and/or SIP INFO
  - E.5.7.2 API Support SMS and/or SMSC and/or USSD
  - E.5.7.3 Ping and/or Tracer via Web
  - E.5.7.4 Syslog to track output information and CDR

#### E.6. Two (2) Units of 24-port Layer 2 Non-PoE Switch

E.5.8 Must have twenty-four (24) BASE-T downlink ports that are capable of supporting 10-100-1000 Mbps

## FORM 10 (page 9 of 16)

- E.5.9 Must have dedicated four (4) fiber uplink ports that are capable to work as 1- and 10- Gbps
- E.5.10 Must have MACSec 256 encryption on at least two uplink ports.
- E.5.11 Must have hot-swappable power supplies and fans
- E.5.12 Must have front plane stacking up to 8 switches using 10G DAC cable with 40 Gbps stacking bandwidth support
- E.5.13 Must have at least 126 Gbps switching capacity and up to 95 Mpps forwarding rate
- E.5.14 Must have 1x USB-C Console Port, 1x RJ-45 Console Port, 1x OOBM, and 1x USB Type-A Host port
- E.5.15 Must support Bluetooth dongle to be connected to the switch for simple, one touch deployment including stacking configuration using mobile app
- E.5.16 Must have a built-in analytics framework for network visibility to easily identify and troubleshoot issues that may compromise network health and must have WebUI management with no license and extra software download required
- E.5.17 Must support configuration of multiple switches with automation and analytics to ensure deployments are consistent, and free of errors.
- E.5.18 Must support Layer 2 features and static routing
- E.5.19 Must support IEEE 802.1Q with 4094 VLAN IDs
- E.5.20 Must support feature to allow filtering or managing traffic to block unwanted users from entering the network
- E.5.21 Must support user-defined thresholds for protecting against unknown broadcast, multicast, or unicast storms.
- E.5.22 Must support management access that encrypts all access methods using SSHv2, SSL, and SNMPv3.
- E.5.23 Must support jumbo frame size up to 9198 bytes.
- E.5.24 Must support IEEE 802.3ad that supports up to 32 LAGs link aggregation groups (LAGs), each with eight links per group with a user-selectable hashing algorithm.
- E.5.25 Must support IP SLA for Voice monitors quality of voice traffic using the UDP Jitter for VoIP tests
- E.5.26 Must support sFlow (RFC 3176) extensible ASIC-based wire-speed network monitoring and accounting without affecting network performance

#### F. DELIVERY, INSTALLATION, WARRANTY, MAINTENANCE AND SUPPORT SERVICES

#### F.1. Delivery Requirements and Scope of the Installation and Commissioning

F.1.1 The following are the deliverables upon receipt of the Notice to Proceed (NTP) with the corresponding maximum delivery or completion period:

Project Milestones/Deliverables	Delivery Period Upon Receipt of the NTP (Calendar Days)	Max. Delivery Period Upon Receipt of the NTP (Calendar Days)
F.1.1.1. Submission of the following documents:  PABX system installation and migration plan with design diagram Project management plan	Up to 10 days from NTP	Within 10 days

### FORM 10 (page 10 of 16)

F.1.1.2.	Acceptance of the documents specified in F.1.1.1	Up to 5 days upon submission of <b>F.1.1.1</b>	Up to 15 days
F.1.1.3.	Delivery of the PABX system active devices, components, peripherals, and necessary accessories	Up to 45 days upon completion of F.1.1.2	Up to 60 days
F.1.1.4.	Hardware and Software Acceptance Test (checklist provided by winning vendor based on Section E to be validated by DBP)	Up to 10 days upon completion of F.1.1.3	Up to 70 days
F.1.1.5.	Conduct of training as specified in item F.3	Up to 10 days upon completion of F.1.1.4	Up to 80 days
F.1.1.6.	Installation, migration, and commissioning	Up to 60 days upon completion of F.1.1.5	Up to 140 days
F.1.1.7.	Submission of the final as- built plan	Up to 5 days upon completion of F.1.1.6	Up to 145 days
F.1.1.8.	Issuance of Final Acceptance Certificate upon completion of F.1.1.1 to F.1.1.7	Up to 5 days upon completion of F.1.1.7	Up to 150 days

Note: Total of 150 calendar days for the whole project after receipt of NTP.

- F.1.2 All the network units shall be delivered directly to DBP Head Office, Makati Avenue Cor. Sen. Gil Puyat Avenue, Makati City, Philippines.
- F.1.3 The PABX system installation and migration plan with design diagram (F.1.1.1) shall be signed by a Professional Electronics Engineer (PECE) (H.5.1)
- F.1.4 The project management plan (F.1.1.1) shall be signed by a project manager (PM) and be the one to manage the installation, migration, and commissioning (F.1.1.6)
- F.1.5 The PM must be a certified Project Management Professional by the Project Management Institute (H.5.2)
- F.1.6 The PM must be employed by the vendor/supplier on a permanent or contractual basis covering the duration of the PABX system upgrade project (H.5.2)
- F.1.7 The installation and commissioning (F.1.1.6) must be done/performed and/or supervised by at least two (2) technical personnel (TP), each must have previously accomplished/completed at least two (2) projects pertaining to the installation, commissioning, and maintenance of a PABX system (H.5.3)
- F.1.8 The TP must be permanent employees of the vendor/supplier (H.5.3)
- F.1.9 DBP must be informed in case the assigned PM and TP need to be replaced/substituted and the Notice to Proceed (NTP) has already been issued. The substitute/s must have the same or higher credentials specified in items F.1.5 and F.1.7
- F.1.10 The vendor/supplier shall submit to DBP, on an annual basis, a Certification that they have a Business Continuity Plan and are performing a simulation testing, at least annually, for the scenarios such as occurrence of a disaster, calamity (natural or man-made) and other service disruption including employee strikes, lockdown, etc. to ensure the continuity of services after the occurrence of the said disruption/

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disaster / calamities

F.1.11 The vendor/supplier shall provide a hardcopy and softcopy of the product manual

#### F.2. Warranty, Maintenance and Support Services

- F.2.1 The winning vendor/supplier shall provide a three (3) years warranty on all the equipment/devices, parts, licenses, cables, and labor
- F.2.2 All software-related patches and upgrades (minor and major) shall form part of the 3-year warranty
  - F.2.2.1 The Vendor/Supplier shall notify of any released patch updates/upgrades and shall carry out the installation subject to the permission/approval of DBP
- F.2.3 The warranty shall be covered by a retention or a special bank guarantee equivalent to five percent (5%) of the contract price
- F.2.4 The 3-year warranty period shall commence on the date the Final Acceptance Certificate is issued and a Warranty Certificate must be issued correspondingly within five (5) days thereafter.
- F.2.5 In the duration of the 3-year warranty period, the following maintenance and support services are required with no additional cost:
  - F.2.5.1 Regular onsite system health check and preventive maintenance with corresponding reports to be done on a quarterly basis
  - F.2.5.2 24x7 onsite, telephone and email support
  - F.2.5.3 Response time of within thirty (30) minutes once a system problem is reported via telephone or email
  - F.2.5.4 System problem/issue resolution time of within four (4) hours
  - F.2.5.5 In the duration of performing a resolution or repair activity, the vendor/supplier is required to provide a daily status report
  - F.2.5.6 For extended downtime (more than 4 hours), a service unit/s shall be provided within twenty-four (24) hours and with the same or higher configuration & specification as that of the supplied defective unit
  - F.2.5.7 For persistent/repeated system problems that occur three (3) times or if the defective unit/s has been unrepairable for ninety (90) calendar days, the supplier shall provide within fifteen (15) calendar days a permanent replacement unit/system with the following specifications:
    - F.2.5.7.1 Certified brand new by the manufacturer
    - F.2.5.7.2 Have the same or higher configuration than the existing defective unit/system
  - F.2.5.8 Must provide onsite support during Business Continuity Plan (BCP)/Disaster Recovery (DR) Activity
  - F.2.5.9 Must provide an after-sales support service document that includes the Service Level Agreement and Technical Support Procedures
  - F.2.5.10 Must provide onsite technical assistance during a major change or modification in the DBP ICT infrastructure affecting the PABX system and a corresponding reconfiguration is necessary

#### F.3. Training

F.3.1 The vendor/supplier shall conduct technical knowledge transfer training for at least one (1) day, and for two (2) batches of participants, each batch consisting of utmost eight (8) DBP personnel

## FORM 10 (page 12 of 16)

- F.3.2 The training must include at least the basic system administration and maintenance of the PABX system
- F.3.3 The schedule of the training shall be within seventy-five (75) days upon the issuance of the Notice to Proceed (NTP)
- F.3.4 A product certification training shall be provided within three (3) months upon the issuance of the NTP and certification exam with no additional cost within one (1) year for at least two (2) participants who will perform the network system administration and operations.
- F.3.5 Technical training for major enhancements or version upgrades shall be conducted when requested by DBP, free of charge.
- F.3.6 Training materials, manuals, and lecture presentations shall be provided to all participants.

#### G. PAYMENT

- G.1 The vendor/supplier must open an account with DBP for payment purposes (upon issuance of Notice of Award (NOA), as applicable).
- G.2 The schedule of payment shall be as follows:

Completed Activity/Task	Percent (%) of the Total Contract Value
G.2.1 Completion of the project milestones/deliverables specified in the following items aforementioned: F.1.1.1 Submission of the following documents: PABX system installation and migration plan with design diagram Project management plan F.1.1.2 Acceptance of the documents specified in F.1.1.1 F.1.1.3 Delivery of the PABX system active devices, components, peripherals, and necessary accessories F.1.1.4 Hardware and Software Acceptance Test	30%
G.2.2 Completion of the project milestones/deliverables specified in the following items aforementioned: F.1.1.5 Conduct of training as specified in item F.3 F.1.1.6 Installation, migration, and commissioning	40%
G.2.3 Completion of the project milestones/deliverables specified in the following items aforementioned: F.1.1.7 Submission of the final as-built plan F.1.1.8 Issuance of Final Acceptance Certificate upon completion of items F.1.1.1 to F.1.1.7	30%
Total	100 %

### **FORM 10 (page 13 of 16)**

#### H. DOCUMENTS REQUIRED FOR BID OPENING

- H.1 Manufacturer's certificate that the bidder vendor/supplier, for the past five (5) years at least, is an authorized seller/reseller of the PABX upgrade solution being proposed/offered
- H.2 Certification that the vendor/supplier must have a presence in the industry for at least twenty (20) years
- H.3 Certification issued by the client that the vendor/supplier has at least two (2) install-base PABX systems in any of the following local industries:
  - H.3.1 Banking/Financial
  - H.3.2 Telecommunications
  - H.3.3 Government Agency/Institution
  - H.3.4 Broadcasting

The vendor/supplier must submit the client's company name, contact person, telephone number, and email address

- H.4 Document issued by the vendor/supplier showing the support services escalation plan/process including the local help/service desk contact number providing 24 x 7 technical assistance
- H.5 Credentials or certifications of the bidder's personnel to be assigned to the project as follows:

Assigned Personnel		Credentials/Certifications	Issued by:	
H.5.1 P	rofessional	Certificate of Registration	Professional Regulations Commission	
	lectronics ngineer (F.1.3)	PECE Identification Card		
	roject Manager F.1.4)	Project Management Professional	Project Management Institute	
		Certificate of Employment	Vendor/Supplier	
	echnical ersonnel (F.1.7)	Accomplished/completed at least two (2) projects pertaining to the installation, commissioning, and maintenance of a PABX system	Vendor/Supplier, duly noted by the Client	
		Certificate of Employment	Vendor/Supplier	

- H.6 Proof or certification that the Vendor/Supplier must have completed a single contract similar to PABX System solution in the last 10 years with equivalent to at least fifty percent (50%) of the ABC of this project. The similar contract shall include supply, delivery, installation, and maintenance of PABX System.
- H.7 Notarized Confidentiality and Non-Disclosure Agreement signed by the Vendor/Supplier bidder's authorized representative
- H.8 Fully accomplished Technical Specification Compliance Checklist (form attached as Annex A2) accompanied by the following:

	Certificates/Certifications	Issued/Provided by:
H.8.1	Safety Certifications and Electromagnetic Compatibility Certifications	International Standards Body
H.8.2	Reduction of Hazardous Substance (RoHS)	
H.8.3	Product brochures and/or technical data sheets of the complete PABX system upgrade solution specified in section E	Vendor/Supplier

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- H.9 A certification that the Vendor/Supplier has a Business Continuity Plan and are testing it annually for the scenarios such as the occurrence of a disaster, calamity (natural or man-made), and other service disruption including employee strikes, lockdown, etc. to ensure the continuity of services after the occurrence of the said disruption/ disaster / calamities.
- H.10 Document specifying the amount for each component and subcomponent at least:

Particulars	Component Details	Amount
IP PABX System	Refer to D.1, D.2, D.7, D8, D.9 D.10,	
0.000 to 10.000 to 10.000	D.11, D12, D.13, and E.1.1 to E.1.7	
Station Licenses	Refer to D.3 and E.1.6.2	
GSM Gateways	Refer to D.5 and E.5	
Text Connect System	Refer to D.6 and E.4	
Call Management System	Refer to D.7 and E.2	
Call Accounting System	Refer to D.4 and E.3	
Attendant Console	Refer to D.14	
IP Phone Units	Refer to D.15	1.7
Network Switches	Refer to E.6	
	Total	

Note: Vendor/supplier may add other items/components if necessary. The total amount must be reflected in the financial bid.

#### TO BE SUBMITTED BY THE WINNING VENDOR/SUPPLIER TEN (10) CALENDAR DAYS UPON RECEIPT OF THE NOTICE OF AWARD

1.1 Performance Security in any of the following forms and percentages:

Form of Performance Security	Minimum % of Contract Price
Cash, cashier's/manager's check issued by a Universal or Commercial Bank	
Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank; provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a Foreign Bank	Five percent (5%)
Surety Bond callable upon demand issued by a surety or insurance company together with certificate issued by Insurance Commission certifying the surety or insurance company is authorized to issue such surety bond	Thirty percent (30%)

The Performance Security shall remain valid and effective until issuance by the Procuring Entity of the Final Certificate of Acceptance. A retention money or special bank guarantee equivalent to five percent (5%) of the Total Contract Price shall be submitted by the Supplier within five (5) days after issuance of Notice to Proceed to cover the three (3) years warranty and maintenance on the Project and support services.

#### J. LIQUIDATED DAMAGES

When the supplier fails to satisfactorily deliver goods under the contract within the specified delivery schedule identified in item F.1.1, inclusive of duly granted time extensions, if any, the supplier shall be liable for damages for the delay and shall pay the procuring entity specified in item G.2 respectively as liquidated damages, not by way of

## FORM 10 (page 15 of 16)

penalty, an amount equal to one-tenth (1/10) of one percent (1%) of the cost of the delayed goods scheduled for delivery for every day of delay until such goods are finally delivered and accepted by the procuring entity concerned. The procuring entity need not prove that it has incurred actual damages to be entitled to liquidated damages.

Such amount shall be deducted from any money due, or which may become due to the supplier or collected from any securities or warranties posted by the supplier, whichever is convenient to the procuring entity concerned.

In case the total sum of liquidated damages reaches ten percent (10%) of the total contract price, the procuring entity concerned may rescind the contract and impose appropriate sanctions over and above the liquidated damages to be paid.

#### K. OGCC REVIEW

The Parties agree to supplement/amend/restate the Agreement including all its amendments/supplements to incorporate the comments/revisions, if any, of the Office of the Government Corporate Counsel with effect from the date of signing thereof.

## Annex A of FORM 10 (page 1 of 6)

Annex A

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM UPGRADE SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (DBP)

#### TECHNICAL SPECIFICATIONS COMPLIANCE CHECKLIST

item No.	Compo	onents	Requirements	Compliance (Pass/Fail)	Reference Documents (Product Brochures, Official and Internet Published)
D.1	Server Availability Set	up (E.1.3)	Dual Server		
D.2	Communication Mana		High-Availability The latest version existing at least within ninety		
0.2	Software/Firmware Ve	-	(90) days before the date of bid opening		
D.3	Station Licenses (E.1.	6.2.1)	Minimum of 2000 Universal Station Licenses or Minimum of 1000 Analog Station Licenses and		
	0.114	(F 0)	minimum of 2000 IP Station Licenses		
D.4	Call Accounting Syste	im (E.3)	Minimum of 2000 Station Licenses		-
D.5	GSM Gateway (E.5) Text Connect System	(F. 4)	8 - port		
D.6 D.7	Call Management Sys		4 - port Minimum of 15 Agent Licenses and		
D./	Voice Logging/Record		Minimum of 5 Supervisor Licenses		
D.8	Analog Voice Lines/St		888		-
D.9	Digital Voice Lines/St		64 Can be replaced by IP Lines with corresponding 64 Licenses for the Stations and Call Accounting		
D.10	ISDN Line		3 x 30 Channels		
D.11	SIP Trunk		3 x 30 Channels		
D.12	Direct / Trunk Lines		60		
D.13	Voice Recording (E.1.7)	Migration licenses from existing audio log Agents and Supervisors	Minimum of 60 Licenses  Minimum of 20 Licenses		
D.14	Attendant Console co		Minimum of 8 Units		<del>                                     </del>
0.14	PC/Desktop and lates				
D.15	New IP Phone Units (E		Minimum of 1000 Units		
E.1.1 E.1.2	ninety (90) days befor May interoperate and	re the bid opening be compatible with t	table software/firmware version at least within the existing voice/telephony physical		
E.1.3	connectivity/network  Must be in High Availa  DBP Head Office.		Server) configuration, all servers will be located at		
E.1.4	Must be an Industry-S	Standard Rack-Mount	able servers		
E.1.5	Must have redundant				
E.1.6	Must support VMware				
E.1.6.1.1	or IP-PABX Architecture or	of Communication S	erver, IP-Media Gateway, and Devices Gateway, Session Border Controller, and Devices		
E.1.6.2.1	2000 Universal Statio				
	1000 License for Analog Phones and 2000 License for IP Phones				-
E.1.6.2.2			Desktop with the latest Operating System		
E.1.6.3	Must include Session softphone mobile ap		r Enterprise for the SIP trunking requirement, and		

	or Platform for System Management, Media Gateway, Session Border Controller, and Devices		
		1	_
2.1	2000 Universal Station License Upgrade or 1000 License for Analog Phones and 2000 License for IP Phones		
2.2	8 x Attendant Console complete with PC/Desktop with the latest Operating System		
3	Must include Session Border Controller for Enterprise for the SIP trunking requirement, and softphone mobile app.		
Na	me & Signature of Bidder's Authorized Representative		
	Date		

## Annex A of FORM 10 (page 2 of 6)

E.1.6.4	Minimum of five hundred (500) licenses for Softphone and/or Mobile App for personal/laptop		
	computers, cellphones, and/or tablets		
E.1.6.5	The proposed/offered solution must have a 3-year warranty		
E.1.7.1	15 licenses for Agents and 5 licenses for Supervisors		
	60 licenses for selected users and business units		
L.1./.2	oo teesises to selected discissional business and		
E 1 7 2 1	Unified Platform with Unique Worldlows		
	Unified Platform with Unique Workflows		
	Common Interaction Player		
	Workflows with Performance Management Option		
	Modern, Intuitive, and Flexible User Interface		
	Option to Review the Calls That Matter Most		
	Option to Design flexible, intelligent evaluation forms		
	Smart Inbox to Automate the Delivery of Interactions		
	Distribute Specific Types of Calls to Specific Supervisors		
E.1.7.3.9	Flexibly Search and Select Calls		
E.1.7.3.10	Application Security		
E.1.7.3.11	User Management Permissions		
E.1.7.3.12	Audit Trail		
E.1.7.3.13	Time Management		
E.1.7.3.14	System Monitor, Audit Trail and Recording Rules Time Settings		
	Windows Operating System for Servers support		
	Microsoft SQL Server support		
	Internet Information Services (IIS) support		
	SQL Server Reporting Services (SSRS) support		
	Virtualization support		
	Windows Operating System for Desktops support		
	Web Browsers support		
	Thin clients and VMware for desktops support		
	Recorder Redundancy		
	Option for Data Center Redundancy		
	Option for Application Server Redundancy		
	Option for SQL DB Redundancy Redundancy		
E.1.7.3.27	On-Premise Solution		
	At least 2.8" (diagonal) color display-320 x 240 pixels		
$\overline{}$	Multiple line phone with colored indicators around display		
E.1.8.3	4 Context sensitive soft keys		
E.1.8.4	Must have Hard buttons at least for messages, contacts, history or redial, navigation cluster,		
	headset, speaker, volume, and mute		
E.1.8.5	Indicators at least for mute, headset, and message		
E.1.8.6	Wideband audio in handset and wired headset		
E.1.8.7	Must Full duplex speakerphone & handset		
E.1.8.8	Ergonomic hearing aid compatible handset		
$\overline{}$	Must have Message waiting indicator		
$\overline{}$	Mute key with optional mute alerting		
	Must have incoming call (IC) call alerting with LED indicator		
E.1.8.12	Dual-position or viewing stand, optional wall-mount stand		
E.1.8.13	Must have Gigabit Ethernet (10 / 100 / 1000) line interface		
E.1.8.14	Must Second Ethernet interface 10 / 100 / 1000 Mbps		
	Must support PoE IEEE Standards 802.3af and 802.3az		
E.1.8.16		-	
	Must support AC to 5 volt power supply	1	
	Must support AC to 5 volt power supply  Must support SIP protocol		
IE 1 0 10 1	Must support SIP protocol		
	Must support SIP protocol Must support Standards-based codec support: G.722 or Opus		
E.1.8.19	Must support SIP protocol Must support Standards-based codec support: G.722 or Opus Must be Configurable via Web interface		
E.1.8.19 E.1.8.20	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption		
E.1.8.19 E.1.8.20 E.1.8.21	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries		
E.1.8.19 E.1.8.20 E.1.8.21 E.1.8.22	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries  Must include a power adapter for each unit		
E.1.8.19 E.1.8.20 E.1.8.21	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries  Must include a power adapter for each unit  The IP PABX system and all its component/supplemental equipment/devices must be housed		
E.1.8.19 E.1.8.20 E.1.8.21 E.1.8.22	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries  Must include a power adapter for each unit		
E.1.8.19 E.1.8.20 E.1.8.21 E.1.8.22 E.1.9	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries  Must include a power adapter for each unit  The IP PABX system and all its component/supplemental equipment/devices must be housed and mounted in a dedicated metal cabinet/enclosure		
E.1.8.19 E.1.8.20 E.1.8.21 E.1.8.22 E.1.9	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries  Must include a power adapter for each unit  The IP PABX system and all its component/supplemental equipment/devices must be housed and mounted in a dedicated metal cabinet/enclosure  Support for at least 5 Supervisors and 15 Agents		
E.1.8.19 E.1.8.20 E.1.8.21 E.1.8.22 E.1.9	Must support SIP protocol  Must support Standards-based codec support: G.722 or Opus  Must be Configurable via Web interface  Must Support for HTTPS, TLS and SRTP for encryption  Recent Call Log must have a minimum of 20 entries  Must include a power adapter for each unit  The IP PABX system and all its component/supplemental equipment/devices must be housed and mounted in a dedicated metal cabinet/enclosure		

Ergonomic hearing aid compatible handset	
Must have Message waiting indicator	
Mute key with optional mute alerting	
Must have incoming call (IC) call alerting with LED indicator	
Dual-position or viewing stand, optional wall-mount stand	
Must have Gigabit Ethernet (10 / 100 / 1000) line interface	
Must Second Ethernet interface 10 / 100 / 1000 Mbps	
Must support PoE IEEE Standards 802.3af and 802.3az	
Must support AC to 5 volt power supply	
Must support SIP protocol	
Must support Standards-based codec support: G.722 or Opus	
Must be Configurable via Web interface	
Must Support for HTTPS, TLS and SRTP for encryption	
Recent Call Log must have a minimum of 20 entries	
Must include a power adapter for each unit	
The IP PABX system and all its component/supplemental equipment/devices must be housed	1
and mounted in a dedicated metal cabinet/enclosure	
Support for at least 5 Supervisors and 15 Agents	
Call Center server must run on Red Hat Linux Enterprise, or SUSE Linux Enterprise, or	
Windows Operating System.	
Name & Signature of Bidder's Authorized Representative	
Date	

## Annex A of FORM 10 (page 3 of 6)

E.2.3	Must be able to provide historical and real-time reports.	
E.2.4	Reports must be customizable	
E.2.5	Must have at least 200 preformatted reports	
E.2.6	Storage interval must be 15, 30 and 60 minutes	
E.2.7	Historical database must include tables for intra hour, daily, weekly and monthly data	
E.2.8	Must be able to provide supervisor capability to monitor contact center performance remotely and real time	
E.2.9	Must support at least Windows 10 and up for supervisor PC	
E.2.10	Call Center Wallboard	
E.2.11	Queue management or Interactive Queue	
E.2.12	Service Level Monitoring	
E.2.13	Customizable Alerts	
E.2.14	Historical data Storage	
E.2.15	Multisite Reporting	
E.2.16	Call tagging	
E.2.17	Web-based Access	
E.2.18	Advanced Call Vectoring or Workflow	
E.2.19	Automated Call Distribution	
E.2.20	Agent Availability Tracking or Presence	
E.2.20	Agent Availability Tracking of Presence	
F 0 40 4		
E.2.12.1	Agent reports	
E.2.12.2	Queue/Agent reports	
E.2.12.3	Split Skill or Agent Skill reports	
E.2.12.4	Trunk Group reports	
E.2.12.5	VDN reports, Pilot reports, or Workflow reports	
E.2.12.6	System reports	
E.2.12.7	Vector reports, or Pilot reports, or Workflow reports	
E.2.12.8	Drill-Down reports, or Lifecycle reports	
E.3.1.1	Built in Data Collector	
E.3.1.2	Capture and store all CDR Call Logging Records from individual PBX, IPT, Gateways on the	
	voice network	
E.3.1.3	CDR interfacing to support any mix of different PBX / IPT / Gateway types from different	
	vendors on single network, single server	
E.3.1.4	CDR data capture to run as a service and shall comprise a separate free-running program	
	independent of all other system modules and functions	
E.3.1.5	Call processing to run as a service and in real time rendering call data immediately available	
	for report generation	3
E.3.1.6	Captured call records to be stored in redundant files. Processed data to be stored in MS SQL	
2.0.2.0	database or Maria DB	
E.3.1.7	Supports call tracking across multiple Voice Network nodes, reading and matching all	
E.S.1./		
	relevant CDR records from all nodes to form a complete history for the entire call path, with	
	call charges calculated for any charge-bearing call path sectors, billable back to the	
	originating extension on any node	
E.3.1.8	Backup and restore functions for both raw and processed CDR call data	
E.3.1.9	Supports automatic archive of all data.	
E.3.1.10	Capacity to re-compute any batch of call data with updated or alternate rate tables	
E.3.2.1	It has Web-based Reporting Presentment that can be accessed on any web browser	
E.3.2.2	Capable of generating the required reports remotely via LAN/WAN from any designated	
L.U.Z.Z	workstations	
E.3.2.3	Reports to be available using both traditional Windows client- server and Web interfaces	
L.U.Z.U	respond to se available delil pour radiuonal windows charts server and web interraces	
E.3.2.4	Report scheduler function to pre-set selected reports for automatic generation and	
	dissemination to a defined schedule	
E.3.2.5	Report dissemination to printer, to file, to web server, to email distribution	
E.3.2.6	Report output formats to include to screen, .pdf, .xlsx, .docx, HTML	
E.3.2.7	Reports to be available in real time, inclusive of call records most recently generated	
E.3.2.8		
E.J.∠.8	Reports to include detail and summary reports by extension, department or other hierarchy	
	division, cost center, location, trunk line, call destination, PIN code, account code.	
5000	Deale describitations in the land of the state of the sta	 
E.3.2.9	Basic detail fields to include call date, time, duration, originating extension, dialed digits,	
	destination location, charge rate, call charge.	

eports, or Workflow reports  illot reports, or Workflow reports  or Lifecycle reports  tor  ill CDR Call Logging Records from individual PBX, IPT, Gateways on the  support any mix of different PBX / IPT / Gateway types from different  etwork, single server  orun as a service and shall comprise a separate free-running program  other system modules and functions  un as a service and in real time rendering call data immediately available  of the system in redundant files. Processed data to be stored in MS SQL  bB  ng across multiple Voice Network nodes, reading and matching all  dis from all nodes to form a complete history for the entire call path, with  sted for any charge-bearing call path sectors, billable back to the  n on any node  functions for both raw and processed CDR call data  archive of all data.  bute any batch of call data with updated or alternate rate tables		
illot reports, or Workflow reports or Lifecycle reports  tor tor ill CDR Call Logging Records from individual PBX, IPT, Gateways on the support any mix of different PBX / IPT / Gateway types from different etwork, single server or run as a service and shall comprise a separate free-running program other system modules and functions un as a service and in real time rendering call data immediately available of the system for the service and in real time rendering call data immediately available of the stored in redundant files. Processed data to be stored in MS SQL or Bang across multiple Voice Network nodes, reading and matching all dis from all nodes to form a complete history for the entire call path, with sted for any charge-bearing call path sectors, billable back to the on any node functions for both raw and processed CDR call data archive of all data.		
tor III CDR Call Logging Records from individual PBX, IPT, Gateways on the support any mix of different PBX / IPT / Gateway types from different etwork, single server orun as a service and shall comprise a separate free-running program other system modules and functions un as a service and in real time rendering call data immediately available of the stored in redundant files. Processed data to be stored in MS SQL orun as a cross multiple Voice Network nodes, reading and matching all of the form all nodes to form a complete history for the entire call path, with orun any charge-bearing call path sectors, billable back to the on any node functions for both raw and processed CDR call data archive of all data.		
tor III CDR Call Logging Records from individual PBX, IPT, Gateways on the support any mix of different PBX / IPT / Gateway types from different etwork, single server orun as a service and shall comprise a separate free-running program other system modules and functions un as a service and in real time rendering call data immediately available of the stored in redundant files. Processed data to be stored in MS SQL orun as a cross multiple Voice Network nodes, reading and matching all of the form all nodes to form a complete history for the entire call path, with orun any charge-bearing call path sectors, billable back to the on any node functions for both raw and processed CDR call data archive of all data.		
tor  It CDR Call Logging Records from individual PBX, IPT, Gateways on the support any mix of different PBX / IPT / Gateway types from different etwork, single server or run as a service and shall comprise a separate free-running program atter system modules and functions un as a service and in real time rendering call data immediately available in district of the stored in redundant files. Processed data to be stored in MS SQL Bing across multiple Voice Network nodes, reading and matching all district of all nodes to form a complete history for the entire call path, with sted for any charge-bearing call path sectors, billable back to the in on any node functions for both raw and processed CDR call data archive of all data.		
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oute any batch of call data with undated or alternate rate tables		1
bute any pater of call data with updated of atternate rate tables		
eporting Presentment that can be accessed on any web browser		
ble using both traditional Windows client- server and Web interfaces		
(20) (1) (20) (2) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1		
on to printer, to file, to web server, to email distribution		
ats to include to screen, .pdf, .xlsx, .docx, HTML		
ble in real time, inclusive of call records most recently generated		
a diction a	ting the required reports remotely via LAN/WAN from any designated able using both traditional Windows client- server and Web interfaces function to pre-set selected reports for automatic generation and defined schedule ion to printer, to file, to web server, to email distribution nats to include to screen, .pdf, .xlsx, .docx, HTML able in real time, inclusive of call records most recently generated detail and summary reports by extension, department or other hierarchy er, location, trunk line, call destination, PIN code, account code.	able using both traditional Windows client- server and Web interfaces  function to pre-set selected reports for automatic generation and defined schedule ion to printer, to file, to web server, to email distribution nats to include to screen, pdf, xlsx, xdox, HTML able in real time, inclusive of call records most recently generated detail and summary reports by extension, department or other hierarchy er, location, trunk line, call destination, PIN code, account code.  to include call date, time, duration, originating extension, dialed digits,

Name & Signature of Bidder's Authorized Representative
Date

## Annex A of FORM 10 (page 4 of 6)

E.3.2.10	All reports should be definable for specified start and end dates and times, over any time period.		
E.3.2.11	Reporting for inward calls and internal calls to be supported		
E.3.2.12	All reports to be generatable with user selection of the given call types to be included		
E.3.2.12	Attreports to be generatable with user selection of the given call types to be included		-
E.3.3.1	Facility for personal call chargeback to all users. Individual users to have facility to view on		
	desktop browser their own calls placed in a given month and to classify each call as		
	"business" or "personal", enabling administration to produce individual business and personal		
	extension reports and charge vouchers accordingly.		
E.3.3.2	Facility to verify accuracy individual call records on carrier bills. Can accept/import machine		
	readable billing data from Telco, correlate and compare all individual calls on Telco bill with		
	corresponding individual CDR records, and generate call variance reconciliation reports to		
	verify accuracy of carrier bills and identify billing errors.		
E.3.3.3	Facility to import machine readable mobile call bills and incorporate into user accounts		
E 2.4.1	Consolinate important and approximately observed and action of the control of the		-
E.3.4.1	Capacity to import and export telephone directory data and rate data as .xlsx and .csv files		
E.3.4.2	Names used to identify carriers, call types and equipped end devices to be user definable		
F 0.45			
E.3.4.3	Cost-center based accounting structure to be supported in parallel with hierarchy-based		
E.3.4.4	structure		-
E.3.4.4	Capacity to automatically synchronize user account data with company Active Directory		
E.3.4.5	User database to provide fields to support any required employee details		
E.3.4.6	Configuration interface to provide drag and drop facilities for extensions, users etc.		
E.3.4.7	Directory to be fully searchable by username, extension number		
E.3.4.8	It should be possible to locate report generation terminals and system administration		<del>                                     </del>
2.0.4.0	terminals anywhere on the WAN	1	1
E.3.4.9	All terminal access and operator accounts to be fully partitionable and definable for range and		
2.01.4.0	role, data access and functions allow		
	Total addaes and tariotions atten		
E.3.5.1	Multiple access codes, multiple carriers, multiple currencies, multiple countries are		<del>                                     </del>
	supported		
E.3.5.2	All charge calculation algorithm to be identical to that used for all carriers for each country on		
	the Voice Network to ensure accurate charge calculation		
E.3.5.3	Option to include or exclude any given call types (i.e. Local Calls, Inward Calls, Internal Calls)		
	for individual nodes		
E.3.5.4	No limits on definable Call types. Local, LD, IDD, TIE, VPN, etc.		
E.3.5.5	Calls can be qualified either by trunk number or by the trunk access code		
E.3.5.6	Trunk group can be defined for any group of trunks		
E.3.5.7	Connection time adjustment, call filter, surcharge, discount, etc. can be applied to any		
	defined call type		
E.3.5.8	Rate tables can be imported from a plain text file of a specified format. For example, it is		
	possible to export the existing rate table to a plain text file and import it into a newer system		
	version		
E.3.5.9	A rate table scheduler can be used to schedule the effective date and time of anew tariff. The		
	existing tariffs will automatically be updated with the new rate son the specified date and time		
E.3.6.1	Facility to backup raw data, processed database and system database file to any device		-
E.3.6.2	All system operator and admin logins to be password protected, with all operator logins and		
	activities to be recorded in a secure encrypted log. All passwords to be encrypted		
E.3.6.3	System operator/user privileges to be fully definable by Administrator		
E.3.6.4	Encrypted configuration for credential and system information		
E.3.6.5	Supports System Logging and OS Event Application Logging		
E.3.6.6	Supports Backup (both local and NAS)		
E.3.6.6.1	Real time alarms to be provided for:		
E.3.6.6.2	No CDR data received, settable by hours of day and days of week		
E.3.6.7	Hard disk data capacity		
E.3.6.8	Calls to selected numbers Calls during specified hours of day		
E.3.6.9	Calls exceeding specified cost or duration threshold		

)	A rate table scheduler can be used to schedule the effective date and time of anew tariff. The	
	existing tariffs will automatically be updated with the new rate son the specified date and time	
	Facility to backup raw data, processed database and system database file to any device	
	All system operator and admin logins to be password protected, with all operator logins and	
	activities to be recorded in a secure encrypted log. All passwords to be encrypted	
}	System operator/user privileges to be fully definable by Administrator	
ı	Encrypted configuration for credential and system information	
,	Supports System Logging and OS Event Application Logging	
;	Supports Backup (both local and NAS)	
.1	Real time alarms to be provided for:	
.2	No CDR data received, settable by hours of day and days of week	
	Hard disk data capacity	
3	Calls to selected numbers Calls during specified hours of day	
)	Calls exceeding specified cost or duration threshold	
Na	me & Signature of Bidder's Authorized Representative	
	Date	

## Annex A of FORM 10 (page 5 of 6)

#### Annex A

E.3.6.10	Alarm treatment options to include screen pop-up, SMS and email		
	The vendor/supplier must be able to provide web-based or client-based SMS Blast facility that		
	is capable of the following:		
E.4.1	Shall have the capability to mask into "DBP", i.e., customize the sender ID or caller ID that		
	appears on users' devices at no additional cost		
E.4.2	Shall have the capability to send SMS messages direct to all local telecommunications providers.		
E.4.3	Auto-selection of the best routes to ensure quality of service, deliverability.		
E.4.4	Single/Bulk Messaging- Send single or bulk messages (up to 10,000 SMS in one request.		
E.4.5	Get the brand's own verified account to improve the credibility of your messaging account		
E.4.6	Shall have the capability to send bulk custom and personalized messages, utilizing attributes		
F 4.7	extracted from DBP database.		
E.4.7 E.4.8	Online portal to start sending messages - no API integration required.		
E.4.8	Must be integrated to a single platform that can easily add more communication channels including but not limited to the following:		
E.4.8.1	Viber Rich Content		
E.4.8.2	WhatsApp		
E.4.9	Message content and Sender IDs are automatically adapted for each delivery channel		
E.4.10	Use the same API for SMS and Chat Apps (e.g. WhatsApp, Viber and SMS)		
E.4.11	Shall be capable of generating comprehensive reports, including delivery reports and		
F 4 40	analytics on campaign performance.		
E.4.12	Retrieve the API history programmatically to create own reports		
E.4.13.1	.csv		
E.4.13.2	.xslx		
E.4.14	Shall have a message scheduling functionality.		
E.4.15	Shall have the capability to detect or identify inactive mobile number. Check the validity and		
	current location of phone numbers		
E.4.16	Shall be capable of setting the validity period for sending messages up to 48hours.		
E.4.17	Shall have the capability for the subscriber to opt-out.		
E.4.18	Shall have the capability to prioritize the One Time Pin (OTP).		
E.4.19	Shall have API-ready functionality to seamlessly integrate with DBP internal		
	applications/system with no additional cost		
E.4.20	Specify custom fields such as contact name or order number in messages via this API or GUI		
E.4.21	Shall be configured with role-based access control and can be defined based on user rights.		
E.4.22	Should provide 24/7 technical support, ensuring a swift response time of no longer than 2		
	hours for critical issues, and offering unlimited phone and email support.	1	
E.4.23	99.95% Platform Uptime SLAs		
E.4.24	Compliant to Data Privacy Security Certifications including but not limited to the following: SOC 2 Type II, SOC 3 Type II, CSA Cyber Trust, PCIDSS, GDPR, HIPAA		
E.5.1	8-port GSM Gateway		
E.5.2	Support Web GUI/based configuration		
E.5.3	Support http://https://SSH or Network Protocols for TCP/UDP, RTP, ARP, DNS, STUN, HTTP		
E.5.4	Optional GSM Voice Codec		
E.5.5	Codecs support: G.711A, G.711U, G.729, G.723.1, G.722, G.726, GSM or Voice Codec:		
E.5.6	G.711A / U law, G723.1, G729A/B Quad-Band or Frequency of at least GSM 850/900/1800/1900 MHz		
E.5.7.1	DTMF Signaling or Management Interface - RFC2833 and/or Inband and/or SIP INFO		
E.5.7.2	API Support - SMS and/or SMSC and/or USSD		
E.5.7.3	Ping and/or Tracer via Web	-	
E.5.7.4	Syslog to track output information and CDR		
E.5.8	Must have twenty-four (24) BASE-T downlink ports that are capable of supporting 10-100-		
	1000 Mbps		

.5.7.4	Syslog to track output information and CDR	
E.5.8	Must have twenty-four (24) BASE-T downlink ports that are capable of supporting 10-100- 1000 Mbps	
Name &	Signature of Bidder's Authorized Representative	
ivallie o	a Signature of Blader 3 Authorized Representative	

Date

## Annex A of FORM 10 (page 6 of 6)

E.5.9	Must have dedicated four (4) fiber uplink ports that are capable to work as 1- and 10- Gbps	
E.5.10	Must have MACSec 256 encryption on at least two uplink ports.	
E.5.11	Must have hot-swappable power supplies and fans	
E.5.12	Must have front plane stacking up to 8 switches using 10G DAC cable with 40 Gbps stacking bandwidth support	
E.5.13	Must have at least 126 Gbps switching capacity and up to 95 Mpps forwarding rate	
E.5.14	Must have 1x USB-C Console Port, 1x RJ-45 Console Port, 1x OOBM, and 1x USB Type-A Host port	
E.5.15	Must support Bluetooth dongle to be connected to the switch for simple, one touch deployment including stacking configuration using mobile app	
E.5.16	Must have a built-in analytics framework for network visibility to easily identify and troubleshoot issues that may compromise network health and must have WebUI management with no license and extra software download required	
E.5.17	Must support configuration of multiple switches with automation and analytics to ensure deployments are consistent, and free of errors.	
E.5.18	Must support Layer 2 features and static routing	
E.5.19	Must support IEEE 802.1Q with 4094 VLAN IDs	
E.5.20	Must support feature to allow filtering or managing traffic to block unwanted users from entering the network	
E.5.21	Must support user-defined thresholds for protecting against unknown broadcast, multicast, or unicast storms.	
E.5.22	Must support management access that encrypts all access methods using SSHv2, SSL, and SNMPv3.	
E.5.23	Must support jumbo frame size up to 9198 bytes.	
E.5.24	Must support IEEE 802.3ad that supports up to 32 LAGs link aggregation groups (LAGs), each with eight links per group with a user-selectable hashing algorithm.	
E.5.25	Must support IP SLA for Voice monitors quality of voice traffic using the UDP Jitter for VoIP tests	
E.5.26	Must support sFlow (RFC 3176) extensible ASIC-based wire-speed network monitoring and accounting without affecting network performance	

/e
,

## **FORM 11**

## (use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

# LIST OF PERSONNEL TO BE ASSIGNED TO THE PROJECT IF AWARDED THE CONTRACT

Position	Name of Key Personnel
Professional Electronics Engineer	
2. Project Manager	
3. Technical Personnel	
Name and Signature of Representative	Name of Company (Bidder)
Position	Address
Date Signed	Contact Numbers

## **FORM 12**

## **CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT**

IΛ	Ne	,				
the duly certify tha	authorized representative/s of					
Philippine proprietal Specifica	es (DBP). Information about DBP and it ry and confidential and must be treated	ity agreement with Development Bank of the ts operation in this document is considered as such by the recipients of the Technical to the Technical Specifications which shall to any third party.				
1.	which shall come into its possession	ain confidential all materials and information or knowledge in connection with the project use hereof other than for the purpose of this				
2.	After completion of the project, all r	naterials, data, proprietary information and the winning bidder, and which are hereby ned to DBP.				
3.						
4.		survive even after the termination of the				
5.	The bidder / provider shall be bound b	y this confidentiality contract.				
6.	other equitable remedies including but the contract and shall entitle DBP to a	ality provision shall entitle DBP to legal and the not limited to the immediate cancellation of claim for damages and injunctive relief under the terminate further access by the bidder				
7.	contract that outlines confidential ma	en DBP and the bidder will form part of the aterial, knowledge, or information that both er for certain purposes but wish to restrict				
Issued th	is day of2024 in _	, Philippines.				
Name of	the Company (Bidder)	Full Name of Authorized Representative				
Address		Signature of Authorized Representative				

E-mail Address

Tel. No./Fax

## **FORM 13 (page 1 of 2)**

## (use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

#### **BID FORM**

	Date :
Project Identifica	ation No.:
To: DEVELOPN	MENT BANK OF THE PHILIPPINES
Supplementereby [supply/dentereby] [supply/denterepper   PBDs for the bid price, modification made particular cost of all value additional particular part	ving examined the Philippine Bidding Documents (PBDs) including the ental or Bid Bulletin Numbers [insert numbers], the receipt of which is duly acknowledged, we, the undersigned, offer to eliver/perform] [description of the Goods] in conformity with the said the sum of [total Bid amount in words and figures] or the total calculated as evaluated and corrected for computational errors, and other bid ons in accordance with the Price Schedules attached herewith and t of this Bid. The total bid price, includes the taxes, such as, but not limited to: [specify the applicable taxes, e.g. (i) led tax (VAT), (ii) income tax, (iii) local taxes, and (iv) other fiscal levies is], which are itemized herein or in the Price Schedules,
If our Bid	I is accepted, we undertake:
in	deliver the goods in accordance with the delivery schedule specified the Schedule of Requirements of the Philippine Bidding Documents PBDs);
	provide a performance security in the form, amounts, and within the nes prescribed in the PBDs;
	abide by the Bid Validity Period specified in the PBDs and it shall main binding upon us at any time before the expiration of that period.
	ormal Contract is prepared and executed, this Bid, together with your not thereof and your Notice of Award, shall be binding upon us.

We understand that you are not bound to accept the Lowest Calculated Bid or

We certify/confirm that we comply with the eligibility requirements pursuant to

any Bid you may receive.

the PBDs.

## FORM 13 (page 2 of 2)

The undersigned is authorized to submit the bid on behalf of [name of the bidder] as evidenced by the attached [state the written authority].

We acknowledge that failure to sign each and every page of this Bid Form, including the attached Schedule of Prices, shall be a ground for the rejection of our bid.

Name:	
Legal capacity:	
Signature:	
Duly authorized to sign the Bid for and behalf of:	
Date:	

## **FORM 14-A (page 1 of 2)**

#### SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

## Price Schedule for Goods Offered from Within the Philippines [shall be submitted with the Bid if bidder is offering goods from within the Philippines]

Name of Bidder			Project ID No				Page _	of	
1	2	3	4	5	6	7	8	9	10
Item	Description	Country of origin	Quantity	Unit price EXWp er item	Transportation and all other costs incidental to delivery, per item	Sales and other taxes payable if Contract is awarded, per item	Cost of Incidental Services, if applicable, per item	Total Price, per unit (col 5+6+7+ 8)	Total Price delivered Final Destination (col 9) x (col 4)

## **FORM 14-A (page 1 of 2)**

Detailed Financial Bid, must include, such as, but not limited to:

Particulars	Units/Quantity	Amount	
IP PABX System			
Station Licenses			
Text Connect System			
Call Management System			
Call Accounting System			
Attendant Console			
IP Phone Units			
Network Switches			
TOTAL			
Note: The total bid offer shall not exceed the Approved Budget of the Contract (ABC) amounting to PhP60.000.000.00			

The total bid must not exceed the total ABC and must be consistent with the financial bid per FORM 13.

Name:	
Legal Capacity:	
Signature:	
Duly authorized to sign the Bid for and behalf of:	

## **FORM 14-B(page 1 of 2)**

### SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

#### **Price Schedule for Goods Offered from Abroad**

[shall be submitted with the Bid if bidder is offering goods from Abroad]

Name	of Bidder <sub>-</sub>				Project II	D No	Page <sub>-</sub>	of
1	2	3	4	5	6	7	8	9
Item	Description	Country of origin	Quantity	Unit price CIF port of entry (specify port) or CIPnamed place (specify border point or place of destination)	Total CIFor CIPprice per item (col. 4 x 5)	Unit Price Delivered Duty Unpaid (DDU)	Unit priceDelivere d Duty Paid (DDP)	Total Price delivered DDP (col 4 x 8)

## **FORM 14-B(page 2 of 2)**

Detailed Financial Bid, must include, such as, but not limited to:

Particulars	Units/Quantity	Amount	
IP PABX System			
Station Licenses			
Text Connect System			
Call Management System			
Call Accounting System			
Attendant Console			
IP Phone Units			
Network Switches			
TOTAL			
Note: The total bid offer shall not exceed the Approved Budget of the Contract (ABC) amounting to			

The total bid must not exceed the total ABC and must be consistent with the financial bid per FORM 13.

Name:	
Legal Capacity:	
Signature:	
Duly authorized to sign the Bid for and behalf of:	

## <u>Section X. Post-Qualification</u> <u>Documents</u>

### POST-QUALIFICATION TRANSMITTAL FORM

### SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, AND MAINTENANCE OF PABX SYSTEM AND ANCILLARY SOLUTION FOR THE DEVELOPMENT BANK OF THE PHILIPPINES, BID REFERENCE NO. G-2024-48

<u>Note</u>: For the SINGLE/LOWEST CALCULATED BID (S/LCB), please fill-out and submit together with the Post Qualification Requirements

	FOR MACHINE STAMP (OFFICIAL TIME) BY THE DBP BAC SECRETARIAT Received:
Name of Bidder:	
Complete Address:	
Submitted by:	
Landline:	Email:

Within <u>five (5) calendar days</u> from the notice that the bidder is the **Lowest or Single Calculated Bid (LCB/SCB)**, the bidder shall submit two (2) sets of the following documentary requirements (which the bidder may also opt to submit on the date of opening of proposals; please bring ORIGINAL documents for verification):

- i. Latest Annual Income Tax Returns (i.e. 1701); and
- ii. Business Tax Returns: VAT Returns (Form 2550M and 2550Q) or Percentage Tax Returns (2551M) for the six (6) months period preceding the submission and opening of bids with proof of payment (any one of the following):
  - a. Electronic Filing and Payment System (EFPS) confirmation receipt
  - b. Bank-issued payment confirmation receipt
  - c. BIR payment confirmation receipts/status
- iii. Copies of the following documents:
  - a. DTI or SEC Certificate of Registration (including the names of company's controlling stockholders, directors, board members and officers);
  - b. Valid/current Business/Mayor's Permit; and
  - c. Valid/current Tax Clearance issued by the BIR for bidding purposes.
- iv. Copies of Notice of Award (NOA), contract, Notice to Proceed (NTP), or equivalent documents relative to the listed ongoing projects/contracts.
- v. Duly signed Letter of Authorization stating that the bidder is authorizing the Development Bank of the Philippines (DBP) to conduct credit/background investigation as part of the Post-Qualification process, in relation to the project being bid. (*Template hereto attached*)
- vi. Samples/ Other documents as may be listed in the Technical Specifications/Terms of Reference/Scope of Works.

Note: Failure to submit the above requirements on time or a finding against the veracity of such shall be grounds for the forfeiture of the bid security and disqualify the bidder for award.

### LETTER OF AUTHORIZATION

[shall be submitted during post-qualification process or upon receipt of the Notice of Single/Lowest Calculated Bid]

## (use Bidder's Official Letterhead)

Date:

#### To: THE CHAIRPERSON, BIDS AND AWARDS COMMITTEE (BAC)

Development Bank of the Philippines (DBP) Sen. Gil Puyat Ave., cor. Makati Ave., Makati City 1200 Philippines

#### Gentlemen:

Thank you.

This is to authorize the Development Bank of the Philippines (DBP) and its authorized representatives, to conduct the validation/verification of the following documents as part of post qualification relative to our bid for the <u>(state Title of the Bid Project)</u> under <u>(state Bid Reference Number)</u>:

- 1. Certificate of PhilGEPS Registration (Platinum Membership)
- 2. SEC or DTI Certificate of Registration (as applicable)
- 3. Current/Valid Business/Mayor's Permit
- 4. Current/Valid Tax Clearance
- 5. Current Audited Financial Statements
- 6. Current/Valid PCAB License (only applicable for Infrastructure projects)
- 7. Completed Contract/s

/ery truly yours,	
Name and Signature of the Authorized Representative	

## <u>Section XI. Performance Securing</u> <u>Declaration Form</u>

### **Performance Securing Declaration**

[if used as an alternative performance security but it is not required to be submitted with the Bid, as it shall be submitted within ten (10) days after receiving the Notice of Award]

REPUBLIC OF THE PHILIPPINES)	
CITY OF)	S.S.

#### PERFORMANCE SECURING DECLARATION

Invitation to Bid: [Insert Reference Number indicated in the Bidding Documents] To: [Insert name and address of the Procuring Entity]

I/We, the undersigned, declare that:

- I/We understand that, according to your conditions, to guarantee the faithful performance by the supplier/distributor/manufacturer/contractor/consultant of its obligations under the Contract, I/we shall submit a Performance Securing Declaration within a maximum period of ten (10) calendar days from the receipt of the Notice of Award prior to the signing of the Contract.
- 2. I/We accept that: I/we will be automatically disqualified from bidding for any procurement contract with any procuring entity for a period of one (1) year for the first offense, or two (2) years **for the second offense**, upon receipt of your Blacklisting Order if I/We have violated my/our obligations under the Contract;
- 3. I/We understand that this Performance Securing Declaration shall cease to be valid upon:
  - a. issuance by the Procuring Entity of the Certificate of Final Acceptance, subject to the following conditions:
    - i. Procuring Entity has no claims filed against the contract awardee;
    - ii. It has no claims for labor and materials filed against the contractor; and
    - iii. Other terms of the contract; or
  - b. replacement by the winning bidder of the submitted PSD with a performance security in any of the prescribed forms under Section 39.2 of the 2016 revised IRR of RA No. 9184 as required by the end-user.

**IN WITNESS WHEREOF,** I/We have hereunto set my/our hand/s this \_\_\_\_ day of [month] [year] at [place of execution].

[Insert NAME OF BIDDER OR ITS AUTHORIZED REPRESENTATIVE]
[Insert signatory's legal capacity]

Affiant

execution], Philippines. Affiant/s is/are personant through competent evidence of identity as defined as the competent evidence of identity as defined as the competent evidence of identity as defined as the competence of identity as the competence of identities	efore me this day of [month] [year] at [place of conally known to me and was/were identified by me efined in the 2004 Rules on Notarial Practice (A.M. is/her [insert type of government identification card re appearing thereon.
Witness my hand and seal this	day of [month] [year].
	NAME OF NOTARY PUBLIC  Serial No. of Commission
Doc. No Page No Book No	

## Section XII. Draft Contract/ Purchase Order

### Contract Agreement Form for the Procurement of Goods (Revised)

[Not required to be submitted with the Bid, but it shall be submitted within ten (10) days after receiving the Notice of Award]

\_\_\_\_\_

#### DRAFT CONTRACT AGREEMENT

THIS AGREEMENT made the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_ between [name of PROCURING ENTITY] of the Philippines (hereinafter called "the Entity") of the one part and [name of Supplier] of [city and country of Supplier] (hereinafter called "the Supplier") of the other part;

WHEREAS, the Entity invited Bids for certain goods and ancillary services, particularly [brief description of goods and services] and has accepted a Bid by the Supplier for the supply of those goods and services in the sum of [contract price in words and figures in specified currency] (hereinafter called "the Contract Price").

#### NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- 1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
- 2. The following documents as required by the 2016 revised Implementing Rules and Regulations of Republic Act No. 9184 shall be deemed to form and be read and construed as integral part of this Agreement, *viz.*:
  - i. Philippine Bidding Documents (PBDs);
    - i. Schedule of Requirements;
    - ii. Technical Specifications;
    - iii. General and Special Conditions of Contract; and
    - iv. Supplemental or Bid Bulletins, if any
  - ii. Winning bidder's bid, including the Eligibility requirements, Technical and Financial Proposals, and all other documents or statements submitted:

Bid form, including all the documents/statements contained in the Bidder's bidding envelopes, as annexes, and all other documents submitted (e.g., Bidder's response to request for clarifications on the bid), including corrections to the bid, if any, resulting from the Procuring Entity's bid evaluation;

- iii. Performance Security;
- iv. Notice of Award of Contract; and the Bidder's conforme thereto; and
- v. Other contract documents that may be required by existing laws and/or the Procuring Entity concerned in the PBDs. Winning bidder agrees that additional contract documents or information prescribed by the GPPB that are subsequently required for

# <u>submission after the contract execution, such as the Notice to Proceed, Variation Orders, and Warranty Security, shall likewise</u> form part of the Contract.

- 3. In consideration for the sum of [totalcontract price in words and figures] or such other sums as may be ascertained, [Named of the bidder] agrees to [state the object of the contract] in accordance with his/her/its Bid.
- 4. The [Name of the procuring entity] agrees to pay the above-mentioned sum in accordance with the terms of the Bidding.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on the day and year first above written.

[Insert Name and Signature] [Insert Name and Signature]

[Insert Signatory's Legal Capacity] [Insert Signatory's Legal Capacity]

for: for:

[Insert Name and Signature]

#### **Acknowledgment**

[Format shall be based on the latest Rules on Notarial Practice]

	PURCHAS	E ORDER	R .			
SUPPLIER	:	P.O. NO.		:		
		DATE		:		
ADDRESS	:	END USER		:		
		P.R. NO.		:		
TIN	:					
TEL./FAX NO.	:	MODE OF PRO	OCUREMENT	:		
Gentlemen:						
	following article(s), product(s), supplies, or materials listed below, s	<del>-</del>			****	
DES	SCRIPTION/BRAND/STOCK NO./PRODUCT CODE	QTY.	UNIT	UNIT PRICE	AMOUNT	
				TOTAL AMOUNT:		
TOTAL AMOUNT I	N WORDS :					
PLACE OF DELIVER	RY:	DELIVERY TERM	<b>1</b> :			
DATE OF DELIVER	Y:	PAYMENT TERM	AYMENT TERM:			
TIME OF DELIVER	Y:	COUNTRY OF O	RIGIN:			
The above price     For every day of deducted from the     Items delivered     When requesting Account/Sales invo     If delivery canno stating your reasor the interest of the I     This transaction	are subject to inspection and acceptance prior to payment. g payment, please present your Billing Statement/Statement of pice/Charge Slip, as the case may be. t be completed within the specified date, please return this P.O. (s) therefore. Otherwise, we will take necessary action to protect	General and Special Conditions of Contract; Terms of Reference/Scope of Works/Technical Specifications; and Other contract documents that may be required by existing laws and/or DBP  8. For the avoidance of doubt, in the conflict or inconsistency between the abovementioned documents and this Purchase Order of precedence shall be: The General and Special Conditions of Contract; The Terms of Reference/Scope of Work/Technical Specifications; and				
PROCESSED :		We accept this Purchase Order with all its terms and conditions. We certify that we have not given nor di we intend to give any amount of money or gift in any form whatsoever to any official or employee of the DBP for the purpose of securing this P.O. or having the payment hereof expedited. We understand and accept that such acts on our part shall constitute sufficient ground for the DBO to revoke this P.O. and cause us to be excluded from further dealings with the Bank.				
CHECKED :						
			(Printed Na	me of Supplier / Contracto	r)	
				luthorized Representative)		
		SIGNATURE:				
APPROVED :		NAME :				
		POSITION :				
		DATE :				
	5-14					

