



DEVELOPMENT BANK OF THE PHILIPPINES

Head Office: Sen. Gil J. Puyat Avenue corner
Makati Avenue, Makati City, Philippines



SUPPLEMENTAL BID BULLETIN NO. 2

19 December 2024

Attention: **All prospective bidders for the project**

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES
(Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

Please be informed of the following:

1. The new schedule for the deadline of submission and opening of bids are as follows:

ACTIVITY	DATE AND TIME	VENUE
Submission of Eligibility, Technical, and Financial Proposals*	8 January 2025 (Wednesday) <u>ON OR BEFORE 11:00 AM</u>	6/F BAC Secretariat, DBP Head Office, Makati City
Opening of Eligibility, Technical, and Financial Proposals	8 January 2025 (Wednesday) 2:00 PM	12/F Suite 5, DBP Head Office, Makati City or via Zoom Meeting

****Late submissions shall not be accepted***

2. Please refer to Section III. Bid Data Sheet (BDS) of the Philippine Bidding Documents for the detailed procedure and options for the payment of bidding documents and the submission of bids. As indicated in the Invitation to Bid, bidders must settle the required payment for the bidding documents before the deadline of the submission and receipt of bids.

Additionally, bidders are encouraged to submit their bid proposals at least one day prior to the deadline to avoid late submissions. Bidders may attend the bid opening through Zoom Meeting App.

3. Responses to Queries or Request for Clarifications is provided under Annex A attached in this Supplemental Bid Bulletin No. 2 dated 19 December 2024.
4. Revisions on the Technical Specifications is provided under Annex B attached in this Supplemental Bid Bulletin No. 2 dated 19 December 2024. (Please refer to the Revised Technical Specifications per **Revised FORM 9** as attached in this Supplemental Bid Bulletin No. 2 dated 16 December 2024):

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5. **Revised Bidding Form (Attached in this Supplemental Bid Bulletin No. 2 dated 19 December 2024):**

FROM	TO
FORM 4	REVISED FORM 4
Statement of Single Completed Contract/s of Similar Nature	Revised Statement of Single Completed Contract/s of Similar Nature
FORM 9	REVISED FORM 9
Scope of Service/Terms of Reference	Revised Scope of Service/Terms of Reference

6. **Revision on the Checklist of Requirements:**

FROM	TO
<p>TAB 3</p> <p>Valid and current Certificate of PhilGEPS Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents required to be uploaded and maintained current and updated in PhilGEPS in accordance with section 8.5.2. of the IRR of RA 9184.</p> <p><u>Only the current/updated Certificate of PhilGEPS Registration (Platinum Membership) shall be accepted during the opening of bids. Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder.</u></p>	<p>TAB 3</p> <p>Valid and current Certificate of PhilGEPS Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents required to be uploaded and maintained current and updated in PhilGEPS in accordance with section 8.5.2. of the IRR of RA 9184.</p> <p><u>Only the current/updated Certificate of PhilGEPS Registration (Platinum Membership) shall be accepted during the opening of bids. Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder.</u></p> <p><u>Note: The 2024 Mayor's/Business Permit valid until 31 December 2024 shall be accepted for the bid opening. However, if declared as the Lowest/Single Calculated and Responsive Bid, the updated Mayor's Permit shall be required to be submitted before the issuance Notice of Award (NOA).</u></p>
<p>TAB 5</p> <p>Statement of single largest completed contract of similar nature (government or private contract) within the last five (5) years equivalent to at least fifty percent (50%) of the ABC (<i>Template per FORM 4</i>), duly signed by the bidder's authorized representative.</p> <p>Similar contract refers to <u>supply, delivery, and installation of Automated Teller Machines (ATMs).</u></p> <p>The identified single largest completed contract must be supported by the following:</p>	<p>TAB 5</p> <p>Revised statement of single largest completed contract of similar nature (government or private contract) within the last five (5) years equivalent to at least fifty percent (50%) of the ABC (<i>Template per REVISED FORM 4, attached in the Supplemental Bid Bulletin No. 2 dated 16 December 2024</i>), duly signed by the bidder's authorized representative.</p> <p>Similar contract refers to <u>supply, delivery, installation, testing, commissioning, and/or maintenance of Automated Teller Machines (ATMs).</u></p>

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FROM	TO
<p>a) <u>Notice of Award (NOA), OR Notice to Proceed (NTP), OR Contract, OR Purchase Order (PO)</u></p> <p>AND</p> <p>b) <u>Any one</u> of the following documents:</p> <ul style="list-style-type: none"> • Copy of Certificate of Completion or Certificate of Acceptance or Certificate of Satisfactory Performance issued by the bidder's client. OR • Copy of Official Receipt/s or Sales Invoice/s issued by the bidder to the client (ORs/SIs must sum up to the full amount of total contract price of completed project). 	<p>The identified single largest completed contract must be supported by the following:</p> <p>a) <u>Notice of Award (NOA), OR Notice to Proceed (NTP), OR Contract, OR Purchase Order (PO)</u></p> <p>AND</p> <p>b) <u>Any one</u> of the following documents:</p> <ul style="list-style-type: none"> • Copy of Certificate of Completion or Certificate of Acceptance or Certificate of Satisfactory Performance issued by the bidder's client. OR • Copy of Official Receipt/s or Sales Invoice/s issued by the bidder to the client (ORs/SIs must sum up to the full amount of total contract price of completed project).
<p>TAB 10</p> <p>Accomplished/conformed Scope of Service/Terms of Reference per FORM 9, duly signed by the bidder's authorized representative.</p> <p>Bidders must state either "Comply" or "Not Comply" on each page of the Technical Specifications AND must state their conformance/sign on each page.</p> <p>Attached for reference is the Annex A – Delivery and Installation Sites.</p>	<p>TAB 10</p> <p>Accomplished/conformed <i>Revised Scope of Service/Terms of Reference</i> per <i>REVISED FORM 9 (attached in the Supplemental Bid Bulletin No. 2 dated 19 December 2024)</i>, duly signed by the bidder's authorized representative.</p> <p>Bidders must state either "Comply" or "Not Comply" on each page of the Technical Specifications AND must state their conformance/sign on each page.</p> <p>Attached for reference is the Annex A – Delivery and Installation Sites.</p>
<p>TAB 12</p> <p>Duly notarized self-certificate signed by the bidder's authorized representative, indicating the following:</p> <ol style="list-style-type: none"> 1) That the bidder is a direct Original Equipment Manufacturer (OEM) vendor, an Authorized Distributor of Automated Teller Machines (ATMs) operating in the Philippines, or a subsidiary of a globally known ATM Manufacturer. In case the bidder is an Authorized Distributor, the bid shall be supported by an official certification from the manufacturer (i.e. Authorized Distributor Certificate of the ATM Brand) covering the ATM hardware and software; 2) That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of the Opening of Bids. (Bidder to submit a List of 	<p>TAB 12</p> <p>Duly notarized self-certificate signed by the bidder's authorized representative, indicating the following:</p> <ol style="list-style-type: none"> 1) That the bidder is a direct Original Equipment Manufacturer (OEM) vendor, an Authorized Distributor of Automated Teller Machines (ATMs) operating in the Philippines, or a subsidiary of a globally known ATM Manufacturer. In case the bidder is an Authorized Distributor, the bid shall be supported by an official certification from the manufacturer (i.e. Authorized Distributor Certificate of the ATM Brand) covering the ATM hardware and software; 2) That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of opening of bids. <u>The base of 1,000 ATMs installed and/or maintained may be from a single</u>

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FROM

Completed Government and/or Private Contracts within the past five years for at least 1,000 installed ATMs);

3) The brand and model number being offered for the following:

Equipment	Brand	Model Number
3.1) Lobby Type ATM		
3.2) Uninterruptible Power Supply (UPS)		

4) That the ratio of Field Service Engineer (FSE) dedicated to an ATM is 1:15;

5) That FSEs who will be assigned to DBP are direct or regular employees of the vendor, and not outsourced to a third party with the following qualifications:

- Underwent at least two months comprehensive training on ATM servicing with Certification
- Familiar with all the preloaded software in the machine

6) That a Centralized contact for ATM and engineer dispatch must be located in the Philippines and the contact center personnel must be direct or regular employees of the vendor, not outsourced to a third party;

7) That a competent supervisor shall be employed/assigned and shall supervise the work on a full-time basis, if awarded the contract;

8) That the bidder has a Dedicated Disaster Recovery site (indicate location/address and contact information; may be local or offshore) available on standby should the site encounter difficulties in fulfilling orders;

9) That the bidder has a documented Business Continuity Plan as required by BSP.

TO

completed contract, or an aggregate of not more than ten (10) various contracts.

The bidder is required to provide a list of completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.

3) The brand and model number being offered for the following:

Equipment	Brand	Model Number
3.1) <u>Thru-the-Wall-Type ATM</u>		
3.2) Uninterruptible Power Supply (UPS)		

4) That the ratio of Field Service Engineer (FSE) dedicated to an ATM is 1:15;

5) That FSEs who will be assigned to DBP are direct or regular employees of the vendor, and not outsourced to a third party with the following qualifications:

- Underwent at least two months comprehensive training on ATM servicing with Certification
- Familiar with all the preloaded software in the machine

6) That a Centralized contact for ATM and engineer dispatch must be located in the Philippines and the contact center personnel must be direct or regular employees of the vendor, not outsourced to a third party;

7) That a competent supervisor shall be employed/assigned and shall supervise the work on a full-time basis, if awarded the contract;

8) That the bidder has a Dedicated Disaster Recovery site (indicate location/address and contact information; may be local or offshore) available on standby should the site encounter difficulties in fulfilling orders;

9) That the bidder has a documented Business Continuity Plan as required by BSP.

FROM	TO
<p>TAB 12A</p> <p>List of Completed Government and/or Private Contracts within the past five years for at least 1,000 installed ATMs.</p>	<p>TAB 12A</p> <p><u>List of Completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.</u></p> <p><u>The base of 1,000 ATMs installed and/or maintained may be from a single completed contract, or an aggregate of not more than ten (10) various contracts.</u></p>
<p>TAB 13</p> <p>Certificate of Performance Evaluation</p> <p>a) For bidders with previous contracts/engagements with DBP:</p> <p>a.1) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by DBP; and</p> <p>a.2) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by the bidder's client located in the Philippines for the single completed contract of similar nature equivalent to at least 50% of the ABC.</p> <p>b) For new bidders:</p> <p>b.1) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by the bidder's client located in the Philippines for the single completed contract of similar nature equivalent to at least 50% of the ABC.</p>	<p>TAB 13</p> <p>Certificate of Performance Evaluation</p> <p>a) For bidders with previous contracts/engagements with DBP:</p> <p>a.1) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by DBP.</p> <p>b) For new bidders:</p> <p>b.1) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by the bidder's client located in the Philippines for the single completed contract of similar nature equivalent to at least 50% of the ABC.</p>

7. Bidders are reminded to use the following forms as attached in this Supplemental Bid Bulletin No. 2 dated 16 December 2024 and submit it together with ALL other required documents for the Submission and Opening of Eligibility, Technical, and Financial Documents:
 - i. REVISED FORM 4 for the Revised Statement of Single Completed Contract/s of Similar Nature; and
 - ii. REVISED FORM 9 for the Revised Scope of Works/Terms of Reference.
8. Bidders are reminded to use as guide/reference in preparing their Bidding Documents the Revised Checklist of Requirements attached in this Supplemental Bid Bulletin No. 2 dated 16 December 2024.
9. The Eligibility, Technical Documents and Financial Proposals must be properly tabbed for easy reference and must be submitted in sequence/order per Revised Checklist of Requirements.

10. The BAC shall no longer entertain any question/request for clarification after the issuance of this Bid Bulletin.
11. Please be advised that bids submitted after the deadline shall only be marked for recording purposes, shall not be included in the opening of bids, and shall be returned to the bidder unopened.

For the guidance and information of all concerned.

(SIGNED)

Senior Vice President, and
Chairperson, DBP Bids and Awards Committee

REVISED FORM 4

(use Bidder's Official Letterhead)

SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE
OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER
MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR
THE DEVELOPMENT BANK OF THE PHILIPPINES
Bid Reference No. G-2024-46

STATEMENT OF SINGLE LARGEST CONTRACT (GOVERNMENT OR PRIVATE), OF
SIMILAR NATURE COMPLETED WITHIN THE LAST FIVE (5) YEARS EQUIVALENT TO AT
LEAST FIFTY (50%) OF THE ABC

Business Name : _____
Business Address : _____

Name of Contract	a) Client's Name b) Address c) Telephone No.	Nature of Work	Bidder's Role		a) Amount Award b) Amount Completion c) Duration	at	a) Date Awarded b) Contract Effectivity c) Date Completed
			Description	%			

IMPORTANT: Please attach the following supporting documents related to each listed completed similar contract:

The identified single largest completed contracts must be supported by the following:

- 1) Notice of Award (NOA), **OR** Notice to Proceed (NTP), **OR** Contract/Purchase Order (PO)

AND

- 2) **Any one** of the following documents:

- 2.1) Copy of Certificate of Completion or Certificate of Acceptance or Certificate of Satisfactory Performance issued by the bidder's client;
- 2.2) Copy of Official Receipt/s or Sales Invoice/s issued by the bidder to the client (ORs/ SIs must sum up to the full amount of total contract price of completed project).

Submitted by : _____
(Printed Name & Signature)
Designation : _____
Date : _____

Note: Similar contract shall refer to supply, delivery, installation, testing, commissioning, and/or maintenance of Automated Teller Machines (ATMs).

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ANNEX A (page 1 of 16)

ISSUES/CONCERNS	TWG RESPONSE
Can DBP consider adding "maintenance services" to the definition of SLCC.	YES. Requirement to revise accordingly. FROM: Similar contract shall refer to supply, delivery, and installation of Automated Teller Machines (ATMs). TO: Similar contract shall refer to supply, delivery, installation, testing, commissioning, and/or maintenance of Automated Teller Machines (ATMs).
What if the bidder has provided maintenance services for more than 1,000 units of ATM but have not yet supplied 1,000 units? Will the TWG consider amending the requirement?	YES. Requirement to revise accordingly. FROM: Similar contract shall refer to supply, delivery, and installation of Automated Teller Machines (ATMs). TO: Similar contract shall refer to supply, delivery, installation, testing, commissioning, and/or maintenance of Automated Teller Machines (ATMs).
Can bidder combine contracts?	FORM 3 of the Bidding Documents require all interested bidders to provide: STATEMENT OF ALL ONGOING GOVERNMENT & PRIVATE CONTRACTS INCLUDING CONTRACTS AWARDED BUT NOT YET STARTED (if any), WHETHER SIMILAR OR NOT SIMILAR IN NATURE. On the other hand, FORM 4 require all interested bidders to provide: STATEMENT OF SINGLE LARGEST CONTRACT (GOVERNMENT OR PRIVATE), OF SIMILAR NATURE COMPLETED WITHIN THE LAST FIVE (5) YEARS EQUIVALENT TO AT LEAST FIFTY (50%) OF THE ABC.
On payment terms, instead of 60-40, can DBP make it 80-20. Capex investment is at a higher amount compared to the Opex aspect which is maintenance.	TOR revised to 80% of bid price divided by 100 and 5% of the bid price shall be paid to the vendor every six (6) months covering the two (2) year warranty period reckoned from actual activation date of each ATM unit.
Clarification and Acceptance regarding CHECKLIST OF REQUIREMENTS FOR BIDDERS Page 40 TAB 5 - "Statement of single largest completed contract within the last 5 years equivalent to at least 50% of the ABC"	FORM 4 require all interested bidders to provide: STATEMENT OF SINGLE LARGEST CONTRACT (GOVERNMENT OR PRIVATE), OF SIMILAR NATURE COMPLETED WITHIN THE LAST FIVE (5) YEARS EQUIVALENT TO AT LEAST FIFTY (50%) OF THE ABC.

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<p>In the case of Channel Technologies, Inc. our SLCC will be our Maintenance Agreement with a single Bank for Automated Teller Machines. It is with our understanding that the amendment to our maintenance contract is considered one and the same contract. Please see the illustration below. Example: Comprehensive Maintenance Agreement (Effective Period March 1, 2023 to February 29, 2024) and Amendment to the Comprehensive Maintenance Agreement (Effective Period March 1, 2024 to March 31, 2024)</p>	<p>To be determined during the Post-Qualification period should the bidder pass as the Lowest Calculated Bidder, based on the specific provisions of the amendment to the maintenance contract referred to.</p>
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ANNEX A (page 3 of 16)

ISSUES/CONCERNS	TWG RESPONSE
On page 87 of the TS (OS upgrade): The TWG should include that support is within the warranty period of 2 years or 24 months	The covered period in upgrading the O/S without any cost to DBP is within the two (2) year warranty period per terminal based on activation date.
Is BIOS activation onsite? Does the bank allow remote activation?	NO. Activation should be onsite only.
On F.1.9 – is the bank responsible for the coordination between bank switch and TIC? Will the bank provide test ports for the TIC?	YES.
What if TIC fails for issues not related to the vendor?	Any retesting activity whether due to the vendor or not, will be for the account of the vendor.
On page 89 – is TIC included in the 120 days?	YES.
Per F.1.10, the bidder is responsible for unauthorized dispense of cash. However, there are uncontrollable factors and instances that are not terminal-related.	Full liability on vendor for cases of unauthorized dispense of cash attributable to vendor fault.
On coverage, up to what extent will the support be? How about for the transition?	Transition assistance include but not limited to provision of the golden image, ATM inventory and responsiveness to technical and operations-related queries.
On page 94 – service level commitment: Aside from typhoons, there are other force majeure or factors to consider.	Fortuitous events, also known as unforeseen or unexpected events including but not limited to: 1. Natural Disasters or Acts of God: Refers to natural events and can also include other uncontrollable phenomena like typhoons, earthquakes, lightning strikes or volcanic eruptions etc. 2. Human-Made Events: Riots, wars, strikes, and governmental prohibitions. 3. Technical Failures: Sudden power outages, system crashes, or equipment failures if they occur without warning and disrupt normal operations.
On liquidated damages – the penalty clause already provides 1/10 of 1% penalty	Requirements on F.7 Liquidated Damages (Form 9, page 11 of 15) remain.
Pleas clarify spare parts per B.2	Requirement on Spare Parts are standard provisions per GPPB and will not apply if not linked to the TOR.
<hr/>	
Page 7. 1. For Section I. Invitation to Bid No.6. Bidding is restricted to Filipino citizens/sole proprietorships, partnerships, or organizations with at least sixty percent (60%) interest or outstanding capital stock belonging to citizens of the Philippines, and to citizens or organizations of a country the laws or regulations of which grant similar rights or privileges to Filipino citizens, pursuant to RA No. 5183. With respect to the above condition, we wish to submit as follows:	The Bank cannot waive the requirement under Item No. 6 of the Invitation to Bid as it is mandated under the 2024 Revised Implementing Rules and Regulations (RIRR) of Republic Act No. 9184. However, the current rules no longer require confirmation through a list of countries issued by the Department of Foreign Affairs (DFA). Instead, a foreign bidder claiming eligibility based on reciprocity must submit a certification from the relevant government office in their home country, confirming that Filipino nationals are allowed to participate in government procurement for the same goods.

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ANNEX A (page 4 of 16)

1. The Philippine Government Procurement and Policy Board ("GPPB") issued the guidelines in the determination of Eligibility of Foreign Suppliers, Contractors, and Consultants to participate in Government Procurement Projects (the "Guidelines"). The Guidelines states that in the procurement of goods, a supplier, manufacturer and/or distributor who is a citizen, corporation or association of a country whose laws or regulations grant reciprocal rights or privileges allowing Filipino nationals to participate in public procurement in their country, is allowed to participate in government procurement projects. The Guidelines further provides that procuring entities shall confirm reciprocity from the list of countries maintained by the Department of Foreign Affairs ("DFA") and as shown in the GPPB website. However, to the best of our knowledge, as on date, there is no such list of countries maintained by DFA. Per its website, the GPPB is presently coordinating with the DFA in creating the list of countries with which Philippines enjoy reciprocal rights on matters of eligibility of its nationals in public procurement abroad. In light of the fact that GPPB is coordinating with the DFA to create the list of countries and that the DFA has not published the list of countries with reciprocal rights, none of the Bidder, who is not a Filipino citizen or organisation, will be able to comply with the said requirement. Hence, in our experience from the previous RFPs of Banks, while Banks have included the aforementioned condition, it was very well understood by the Banks that complying with the condition on reciprocal rights is not tenable in absence of the list of countries providing reciprocal rights published by DFA, and accordingly, the Banks have permitted the Bidders who are not Filipino citizens or organisations to

The prospective bidder may potentially qualify as an eligible foreign bidder either on the basis of reciprocity, by providing the required certification, or on the basis of non-availability of the goods from local suppliers. The determination of prospective bidder eligibility, as with any bidder, will be subject to evaluation by the Bids and Awards Committee (BAC) in accordance with the 2024 RIRR.

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<p>2. The Bank should also consider that NCR Atleos is an OEM and to the best of our knowledge, there are no local Filipino suppliers, who are manufacturers and who can provide direct services / support for the goods supplied locally through its infrastructure and skilled resources in Philippines. NCR Philippines will be obliged to provide an undertaking from NCR Atleos Corporation stating that NCR Philippines is authorized to distribute its machines and provide support / services needed to maintain the machines in good operating condition. Thus, complying with the eligibility criteria for a foreign supplier under the Guidelines when the goods sought to be procured are not available from local suppliers, who are not manufacturers.</p> <p>3. Further, the Bank may note that Netherlands is a member of the EU. The EU negotiates Free Trade Agreement for all of its members and currently, both EU and Philippines have resumed the negotiation on EU-Philippines Free Trade Agreement (see here: https://policy.trade.ec.europa.eu/eu-trade-relationships-country-and-region/negotiations-and-agreements_en). With the resumption of negotiation on the Free Trade Agreement by Philippines and EU, it is understood that it is the intent of the Philippines Government to allow free trade of goods and services with EU including Netherlands.</p> <p>In light of the above, we believe that the Bank is fair and reasonable in waiving off the condition No. 6 in case of bidder, who is not a Filipino citizen or organisation and is not able to comply with the condition of reciprocal rights, and acknowledges that such Bidder can participate in the RFP without any further constraint.</p>	
<p>Page 96</p> <p>2. For G.10 Penalty Clause</p> <p>G.10.1 Not meeting the response time and repair time on per incident basis: PHP 100 per hour of delay or a fraction thereof (max of 12 hours/day)</p> <p>May we ask the Bank if it may provide a maximum per month of the penalty clause.</p>	<p>Maximum penalty per day is P1,200.00. Maximum penalty per week P8,400.00. Maximum Penalty per month is P33,600.00</p>

ANNEX A (page 6 of 16)

CATEGORY	LINE ITEM	TOR	DN QUESTIONS AND CLARIFICATIONS	TWG RESPONSE
			For the required 1,000 ATMs should bidder submit one (1) contract only or can bidder combine contracts?	<p>Please refer to H.2.2 requirement.</p> <p>That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of opening of bids. The base of 1,000 ATMs installed and/or maintained may be from a single completed contract, or an aggregate of not more than ten (10) various contracts.</p> <p>The bidder is required to provide a list of completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.</p>
			Warranty should be based on the actual activation date per unit and not on the activation of the last unit.	YES.
HARDWARE	A.2	A.2 UL437 COMPLIANT LOCK AND KEY FOR BOTH THE UPPER CHEST DOOR AND VAULT DOOR COVER MUST BE UNIQUE FOR EACH ATM UNIT.	Is the UL 437 compliant lock mandatory for the upper hood and vault door cover?	UL 437 COMPLIANT LOCK AND KEY FOR THE UPPER CHEST DOOR COVER MUST BE UNIQUE FOR EACH ATM UNIT.
HARDWARE	A.18	A.18 COMPRESS/ZIP FOLDER AND PROTECTED BY PASSWORD. SHALL INCLUDE PASSWORD MAINTENANCE (EDIT MODULE)	May we know what are the expectations on Password Maintenance (Edit Module)?	Images should be compressed, zipped and PW protected when downloaded.
HARDWARE	A.21	Capable of taking portrait pictures during status at certain intervals (after x minutes)	<p>Kindly clarify the difference of item A.21 from A8 and A12</p> <p>A.8. WIDER RANGE OF CAPTURING IMAGES. THE CAMERA SHOULD BE ANGLED SUCH A WAY THAT THE IMAGE OF THE ATM USER (4 to 6 FEET IN HEIGHT) WILL BE CAPTURED FROM THE CHEST TO THE WHOLE FACE WHILE TRANSACTING IN A NORMAL POSITION.</p> <p>A.12. DUAL/TWO CAMERA MODULE FOR CAPTURE OF CLIENT FACE (PORTRAIT) AND CASH SLOT THAT CAN TAKE AT LEAST 3 PICTURES PER CAMERA DURING THE TRANSACTION OR EVENT-DRIVEN OPTION</p>	For A.8. front camera to capture the ATM user while A.12. is the camera designated for the cash dispenser.

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BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

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HARDWARE	A.24	A.24 EXTERNAL AND INTERNAL SAFEGUARDS AGAINST SKIMMING, USB SNIFFING AND DEVICE SUBSTITUTION?	Would like to clarify, do you mean USB Sniffing? Or USB Blocking? If USB Sniffing, does this mean USB Detection?	YES.
HARDWARE	A.25	Comprehensive range of security and alert monitoring systems	Can you please provide the coverage for this?	Coverage includes but not limited to the following: Physical Security Measures, Cyber Security Systems, Fraud Prevention Systems, Alert Monitoring Systems, Incident Response Mechanisms, and Environmental Monitoring.
HARDWARE	B.6	B.6 METAL LABEL INDICATING TERMINAL ID	When DBP says Metal Labels, does DBP mean decals?	YES
HARDWARE	D.6	Metal labels above all media entry indicators (MEIs)	When DBP says Metal Labels, does DBP mean decals?	YES
			Please clarify D.9.	Vandal shield is for hardware.
HARDWARE	I.1	I.1 4 CORES, 4 THREADS, 2.3 GHz BASE FREQUENCY	For this item, this is the minimum requirement, is that correct? And that any higher version is acceptable?	YES
HARDWARE	L.1 to L.2.	L.1. At least 1 Solid-State Drive (SSD) capable of storing Windows and other applications (security software, ATM agent, etc.) L.2. At least 1 Solid-State Drive (SSD) capable of storing all pictures, ATM logs, Electronic Journal for 180 days (Benchmark max 11,000 withdrawal transactions per month)	Can we provide 1 SSD with partition? Or does DBP require 2 separate SSDs?	YES
HARDWARE	M.4	Mouse	DN has Trackball which has the same function as a mouse.	Trackball is acceptable, TOR revised accordingly.
HARDWARE	O.12	Contactless card reader ready for radio frequency ID (RFID). Near-field Communication (NFC), quick response (QR) codes, biometric verification and jitter technology or its equivalent skimming protection solution	Contactless card is RFID, QR and NFC ready. But the actual implementation should be subject to scoping and separate proposal.	YES

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HARDWARE	P.1	P.2. Put the machine in unavailable mode if blockage were detected. P.1. Automatic detection if there are blockage in the cash and card presenter area during idle period or actual transaction P.3. Check the cash presenter area. If no blockage were detected, put the machine in online mode.	May we request to revise the term SHUTTER SENSOR to Anti-Cash trapping device? DN is currently using Anti-Cash Trapping System. Shutter Sensors are more likely to generate many false negatives that would lead to higher downtime for the machines.	Anti-cash Trapping Device is acceptable, TOR revised accordingly.
HARDWARE	Q.2	Q.2 THERMAL PRINTER Q.3 SUPPORTS 25 CHARACTERS PER LINE Q.4 SHALL COMPLY WITH THE BANK'S PRESCRIBED FORMAT	For Q2 to Q4, may we know if these are part of the Switch capabilities?	NO, these are basic hardware/software capabilities.
HARDWARE	R.1	R.1. SHOULD CONFORM WITH AMERICAN DISABILITIES ACT (ADA) STANDARDS	Per Pre-bid conference, the specifications will be whatever the standards are. Hardware will be ADA ready. But the actual specifications and transaction flow should be provided by DBP via Bid Bulletin or as an Annex to the TOR. Will this be implemented already along with this project?	Provide vendor certification that ATM is compliant to ADA standards. Actual implementation will be subject to scope definition and separate proposal.
HARDWARE	R.2	R.2. WITH AUDIO ASSISTANCE FUNCTIONALITY AND OTHER FEATURES FOR PERSONS WITH DISABILITY	Hardware will be ADA ready. But the actual specifications and transaction flow should be provided by DBP via Bid Bulletin or as an Annex to the TOR. And for the voice, please advise who will provide this. Will this be implemented already along with this project?	Provide vendor certification that ATM is compliant to ADA standards. Actual implementation will be subject to scope definition and separate proposal.
HARDWARE	R.3	R.3 WHITELISTED USB STORAGE; ENABLE USB PORTS FOR KEYBOARD, MOUSE, CAMERA, RECEIPT PRINTER, DISPENSER AND CD-ROM	For item R.3, the latest technology doesn't support CD-ROMs anymore. May we do this via Remote Pulling?	DVD/CD-ROM removed from the TOR accordingly.

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HARDWARE	S.1	S.1 SPEED OF NORMAL TRANSACTIONS MUST BE THE FF: (STANDARD DBP NETWORK CONFIGURATION) S.2 10 SECOND OR LESS FOR BALANCE INQUIRY (FROM PIN ENTRY TO BALANCE DISPLAY) S.3 14 SECONDS OR LESS FOR WITHDRAWAL TRANSACTION (FORM PIN ENTRY TO CASH PRESENTMENT)	May we request to remove this clause? Since the timing for these transactions also depends on the Switch, the transaction flow and the network speed.	Speed is measured once response from ATM switch is received
SOFTWARE	A.1	A.1. ALL SOFTWARE MUST BE LICENSED, PRELOADED AND INSTALLED. IT SHALL INCLUDE, BUT NOT LIMITED TO THE FOLLOWING: OPERATING SYSTEM DATABASE, ATM MONITORING TOOL, APPLICATION SOFTWARE, COMPENSATING CONTROL TOOLS SUCH AS WHITELISTING, SECURITY SOFTWARES INCLUDING ANTI-SKIMMING SOLUTIONS, AND COMPRESSION UTILITIES; TLS VERSION 1.2 OR HIGHER; ENDPOINT PROTECTION: AND ANTI-MALWARE	Is DBP network capable of TLS connection? May we please clarify, for Compression Utilities -- where is this being used by the bank? We would also like to clarify that the TLS certification will come from the Switch provider	YES, development of TLS is ongoing, certification will come from ATM Switch provider. Compression of images and Ejs.
SOFTWARE	B.2	B.2. TIME AND DATE MUST BE AUTOMATICALLY SYNCHRONIZED WITH THE ATM SWITCH/HOST	Is the Switch capable of loading the configuration parameter for Date and Time syncing? Is this part of the Switch Configuration download?	YES, the date and time syncing are included in the switch download process.
SOFTWARE	C.6	C.6 SHALL BE ABLE TO CUSTOMIZE SCREENS VIA DVD/CD/AUTOEXEC.BAT AND REMOTE UPDATE	For item C.6, are DVD and CD just optional, and customization of screen may be done solely via remote update?	Remove all DVO-CD-ROM in the whole document
SOFTWARE	C.8	C.8 SHALL PROVIDE UTILITY FOR ADDING/MAINTAINING ATM SCREENS C.9. ACTIVATE SECURITY OF BIOS C.10 ADD/MAINTAIN ATM SCREENS VIA HOST DOWNLOAD OR SITE UPLOAD C.11 MANAGE ATM SCREENS VIA REMOTE APPLICATION SYSTEM	May we know what is that UTILITY DBP is exactly referring to?	Utility/application that is a productivity and scheduling tool to run remote access, maintain transactional, graphic and idle screens and the like.

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SOFTWARE	D.2	<p>D.2. LOGGING AND BROWSING FACILITY WITH DATA ENCRYPTION AND PROTECTION</p> <p>D.3. UPLOAD FACILITY TO HOST VIA TOP-IP</p> <p>D.4. SUPPORT DOWNLOAD OF FILES, IMAGES, VIDEOS AND OTHER DATA/INFORMATION TO EITHER CD-R, DVD-R, REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE OF OBTAINING SUCH DATA/INFORMATION AS NEEDED</p> <p>D.5. CAPABLE TO SEARCH DATE AND TIME FROM THE TRANSACTION LOGS AT THE PC AND ATM LEVEL</p> <p>D.6. UPLOAD EJ DATA FILES FROM ATM TO SYSTEM ATM HOST THRU STORE AND FORWARD</p> <p>D.7. OPTION TO DOWNLOAD TO A STORAGE DEVICE (REGARDLESS OF EJ FILE SIZE)</p> <p>D.8. ABLE TO BACKTRACK, SAVE AND PRINT TARGET DATE. SPECIFIC TRANSACTION WITHOUT DOWNLOADING THE WHOLE CONTENTS OF TRANSACTION FILES.</p>	Does DBP have a browser that can decrypt the EJ?	YES.
SOFTWARE	D.8	D.8 ABLE TO BACKTRACK, SAVE AND PRINT TARGET DATE. SPECIFIC TRANSACTION WITHOUT DOWNLOADING THE WHOLE CONTENTS OF TRANSACTION FILES.	May we please clarify on the expectations for D.8?	Able to download EJ files at a minimum on a per day basis.
SOFTWARE	D.10	D.10 VENDOR SHOULD PROVIDE FULL SOFTWARE SUPPORT - CAPABLE TO LOG EI FOR THE AFFECTED TRANSACTION THE ERROR PERTAINING TO CASH RETRACTED / CASH RETAINED OR THE NUMBER OF BILLS RETRACTED/RETAINED	Events of cash retracted can be recorded, however, number of bills retracted will require manual reconciliation from the bank.	NOTED.
SOFTWARE	D.11	D.11 SHALL COMPLY WITH BANK'S STANDARD RECONCILIATION SYSTEM FORMAT	What is the bank's standard reconciliation system format? Are we going to use the existing EJ format of ProCash 280?	Use existing reconciliation format.

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SOFTWARE	G.1	G.1. INSTALLATION, ACTIVATION, AND ENABLING OF NECESSARY UPDATES ON EMV COMPLIANCE OR REQUIREMENTS WHILE THE ATM IS OPERATIONAL/INSTALLED SHALL BE FOR THE ACCOUNT OF THE VENDOR. INSTALLATION MAY COINCIDE WITH THE PREVENTIVE MAINTENANCE SCHEDULE. THE ATM SHALL ACCEPT EMV CARDS ONLY	TIC/EMV Certification and Bancnet Certification are engagements and payments are only made between the bank and the Certifying Body. Vendors are just helping the banks on these REGULATORY CERTIFICATIONS. DN can provide PS support during these certification activities. Test cards shall be provided by the bank. Payment and coordination should still be between USB and FIME/Bancnet.	TIC/EMV certifications will be for the account of the vendor.
SOFTWARE	G.2	G.2. PROVIDE FULL SUPPORT DURING TERMINAL INTEGRATION CERTIFICATION	May we have the planned duration for the EMV Certification?	Please refer to L. System Integration Testing/User Acceptance Test
SOFTWARE	K.6	K.6. LOCAL OUTPUT/PRINTING OF TRANSACTION SESSION IN TEXT FORMAT FOR ALL ERRORS AND LOGGING IN PC FILE AND VIEW IN MONITOR, STANDARD OPERATION PROCEDURES (SOP), DIAGNOSTIC AND TRACE	May we please clarify on the expectations for K.6?	Removed from TOR.
SOFTWARE	L.1	L.1 THE SYSTEM INTEGRATION TESTING/SIT FOR NEW WINNING VENDORS, AND USER ACCEPTANCE TESTING/UAT AND PROGRAMMING SHALL BE COMPLETED WITHIN 120 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND PURCHASE ORDER. THE PENALTY FOR NON-COMPLIANCE WILL BE 1/30 OF 1% OF THE UNPERFORMED PORTION (VAT INCLUSIVE) PER DAY. THE UNPERFORMED PORTION SHALL BE COMPUTED BASED ON THE NUMBER OF ATMS UNDELIVERED DUE TO INCOMPLETE SIT/UAT. L.2 THE WINNING BIDDER SHALL PROVIDE TECHNICAL SUPPORT DURING THE DURATION OF SIT and UAT.	The 120 days timeline can include the following: Machine Certification (SIT, UAT) TLS Implementation ATM Security (Dynamic Security Suite) The ATM Monitoring (Dynamic View) implementation should have a separate timeline as this usually takes another 4 to 5 months.	YES. ATM monitoring tool will be on a different timeline.

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SERVICES	F.14	F.1.4. The Vendor shall employ a supervisor who will supervise the work on a full-time basis.	Is DBP referring to a Project Manager who will oversee or manage the entire project? For the full-time work supervision, can we do this both remotely and onsite?	YES.
SERVICES	E.3	Cladding and Decals	We need the dimension, drawing / preferred design for the cladding since the request is for Thru-the-Wall machines. For decals, dimension, preferred material details, design for metal labels are needed as well. Requesting DBP to provide these via Bid Bulletin or as an Annex to the TOR.	Specific machine measurements and dimension will depend on the winning vendor's ATM terminal to be supplied. Please refer to the design details as provided in the Bidding Documents.
SERVICES	F.2.5	F.2.5 The ATM, cladding, and UPS units should be stored at the Vendor's warehouse at no extra cost to DBP while awaitin issuance of the Notice to Install.	Requesting DBP to provide the estimated period of warehousing	Maximum of one (1) year from date of NTP.
SERVICES		3. The Vendor shall provide at least 2,000 pieces of test money consisting of paper banknotes which shall be used for the conduct of testing.	Kindly provide the breakdown of test notes preferred, as we would need to place advance order for these.	Breakdown: 50% Php1000s, 25% Php500s and 25% Php100s.
SERVICES	F.1.9.	F.1.9. The Winning Bidder shall be responsible to procure and facilitate the certification processes and related activities on Terminal Integration Certification (TIC) with BANCNET's authorized TIC provider in coordination with DBP ECOD.	TIC/EMV Certification and Bancnet Certification are engagements and payments are only made between the bank and the Certifying Body. Vendors are just helping the banks on these REGULATORY CERTIFICATIONS. DN can provide PS support during these certification activities. Test cards shall be provided by the bank. Payment and coordination should still be between USB and FIME/Bancnet.	TIC/EMV certifications will be for the account of the vendor.

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SERVICES	F.2.1	<p>F.2.1 The One hundred (100) sets of Thru-The-Wall Type ATMs must be ready for delivery and installation in two batches:</p> <p>a. Batch 1 - within 90 calendar days after receipt of Notice to Proceed and Purchase Order. This batch comprises 50 Thru-The-Wall type.</p> <p>b. Batch 2 - within 210 calendar days after receipt of Notice to Proceed and Purchase Order. The batch comprises the remaining ATMs.</p>	<p>For Batch 1 - may we request to extend to 150 days after receipt of Notice to Proceed and Purchase Order?</p>	Requirement shall be retained.
SERVICES	F.5	<p>F.5. Payment to the Vendor for the delivery and installation of the ATM shall be on a per unit basis and will be made within thirty (30) calendar days after receipt of billing invoices with attached delivery receipts, signed by the receiving branch. Payment per unit activated shall be computed as 60% of bid price divided by 100.</p> <p>10% of the bid price shall be paid to the vendor every six (6) months covering the (2) year warranty period reckoned from the date of the last ATM activated online.</p>	<p>Can you clarify what you mean by 10% of the bid price every 6 months?</p> <p>We would also like to request amendment to the following:</p> <p>Warranty start and expiration date should be based on the <i>actual activation date of each unit</i> and not on the activation of the last unit of the batch.</p>	TOR revised to 80% of bid price divided by 100 and 5% of the bid price shall be paid to the vendor every six (6) months covering the two (2) year warranty period reckoned from the actual activation date of each ATM unit.
SERVICES	F.7	Liquidated Damages	<p>We've noticed that there is no SLA attached to the TOR, can you provide this for the basis of liquidated damages?</p>	Please refer to F.2.2.
SERVICES	G.1.	G.1. The Warranty period starts on the date the ATM was activated online successfully.	<p>Can we include this?</p> <p>Warranty to start from date of installation or four (4) months after availability of the machine, whichever comes first.</p> <p>Ordering and availability of the machine will be based on the Deployment Plan provided by DBP</p>	Please refer to F.5
SERVICES	G.10	Penalty Clause	<p>While the RFP does not provide for a cap on this penalty, the government procurement law in Philippines provides for a cap of 10% of TCV.</p>	Requirement shall be retained.

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SERVICES	I.1	I.1. Present sample ATM, Cladding, and UPS units (for thru-the-wall machines) within 15 days after receipt of Notice of Lowest/Single Calculated Bid	<p>Will the 15-days timeline start from the day of written notice? Or will it start on the day of the announcement during the opening of the bid?</p> <p>As mentioned on E.3 clarification, we would need DBP to provide the dimensions, material specifications and design details, etc. via Bid Bulletin or as an Annex to the TOR</p>	<p>15-day timeline will begin upon issuance of Notice of Lowest/Single Calculated Bid.</p> <p>Specific machine measurements and dimension will depend on the winning vendor's ATM terminal to be supplied.</p> <p>Please refer to the design details as provided in the Bidding Documents.</p>
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OTHERS	TAB 12, Page 42	<p>Duly notarized self-certificate signed by the bidder's authorized representative, indicating the following:</p> <p>4) That the ratio of Field Service Engineer (FSE) dedicated to an ATM is 1:15;</p> <p>5) That FSEs who will be assigned to DBP are direct or regular employees of the vendor, and not outsourced to a third party with the following qualifications:</p> <ul style="list-style-type: none"> • Underwent at least two months comprehensive training on ATM servicing with Certification • Familiar with all the preloaded software in the machine <p>6) That a Centralized contact for ATM and engineer dispatch must be located in the Philippines and the contact center personnel must be direct or regular employees of the vendor, not outsourced to a third party;</p> <p>7) That a competent supervisor shall be employed/assigned and shall supervise the work on a full-time basis, if awarded the contract:</p>		Requirement shall be retained.
OTHERS	Page 98	SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES	With the budget provided, we cannot accommodate provincial deployments. We would like to request that we limit the delivery to Metro Manila branches. Outside of Metro should be charged to the bank.	Requirement shall be retained.
OTHERS		Termination For Convenience	We would like to reconsider the termination for convenience. All terminations should have a cause, that is agreeable to both parties.	Requirement shall be retained.
OTHERS	F.1.10	Data Privacy Consent Form	Do we need to sign this even if DN won't need to get personal data, more so won't process personal data from individuals from DBP?	YES.

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OTHERS	F.1.11	<p>Performance Bond</p> <p>F.1.11. The vendor shall provide necessary transition assistance to another service provider free of charge, if required, for six months after the two (2) year warranty period. The release of performance security or surety bond shall only be processed after the lapse of the six-month transition assistance period."</p>	<p>The performance bond should cover only the deliverables of DN up until the completion of the project.</p> <p>A performance bond is a financial guarantee to one party in a contract against the failure of the other party to meet its obligations. It is also referred to as a contract bond. A performance bond is usually provided by a bank or an insurance company to make sure a contractor completes designated projects.</p> <p>Additionally, extending the coverage for an additional six months beyond the project completion would not be approved by insurance brokers.</p>	Requirement shall be retained.
	F.1.11	Transition Period	May we have the scope of the transition assistance required?	Provision of the golden image, ATM inventory and responsiveness to technical queries.
OTHERS		Breakdown of Costs	<p>We kindly request DBP's consideration in accepting a proposal that does not include line-item pricing. Given the bank's requirements and budget, we will have internal approvals to make adjustments to certain items to align with the budgetary constraints.</p> <p>As such, providing a detailed breakdown of individual pricing will be challenging.</p>	Requirement shall be retained.
OTHERS		Server Requirements (Not specified in the TOR)	All server requirements will be handled by the bank.	Yes.
OTHERS		Delivery of Machines (Not specified in the TOR)	The completion of Hardware SIT, UAT and Pilot, are required prior to the delivery of machines.	Yes.

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ANNEX B (page 1 of 3)

SUMMARY OF CHANGES IN TERMS OF REFERENCE - PROCUREMENT OF 100 ATMs

Category	Line Item	Original Clause	Updated Clause
HARDWARE - SECURITY ENCLOSURES	A.2	UL 437 COMPLIANT LOCK AND KEY FOR BOTH THE UPPER CHEST DOOR AND VAULT DOOR COVER MUST BE UNIQUE FOR EACH ATM UNIT.	UL 437 COMPLIANT LOCK AND KEY FOR THE UPPER CHEST DOOR COVER MUST BE UNIQUE FOR EACH ATM UNIT.
HARDWARE - SECURITY CAMERA	A.15	DOWNLOADABLE TO EITHER DVD-R, CD-R, REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE.	DOWNLOADABLE TO EITHER REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE.
HARDWARE - OPERATOR INTERFACE	M.4	MOUSE	MOUSE OR TRACKBALL
HARDWARE - SHUTTER SENSOR	P	SHUTTER SENSOR	SHUTTER SENSOR or ANTI CASH TRAPPING DEVICE
HARDWARE - OTHERS	R.3	WHITELISTED USB STORAGE; ENABLE USB PORTS FOR KEYBOARD, MOUSE, CAMERA, RECEIPT PRINTER, DISPENSER AND CD-ROM.	WHITELISTED USB STORAGE; ENABLE USB PORTS FOR KEYBOARD, MOUSE, CAMERA, RECEIPT PRINTER AND DISPENSER.
SOFTWARE - OPERATING SYSTEM	B.5	IN CASE OF WINDOWS 10 REACHING ITS END OF SUPPORT, VENDOR SHALL BE RESPONSIBLE IN IMPLEMENTING ANY NECESSARY UPGRADES OR TRANSITION TO A SUPPORTED OS VERSION, WITHOUT INCURRING ADDITIONAL COSTS TO DBP. THIS INCLUDES, BUT IS NOT LIMITED TO, HARDWARE UPGRADES OR ANY OTHER REQUIREMENTS MANDATED BY THE NEW OS.	IN CASE OF WINDOWS 10 REACHING ITS END OF SUPPORT, VENDOR SHALL BE RESPONSIBLE IN IMPLEMENTING ANY NECESSARY UPGRADES OR TRANSITION TO A SUPPORTED OS VERSION WITHIN THE TWO (2) YEAR WARRANTY PERIOD , WITHOUT INCURRING ADDITIONAL COSTS TO DBP. THIS INCLUDES, BUT IS NOT LIMITED TO, HARDWARE UPGRADES OR ANY OTHER REQUIREMENTS MANDATED BY THE NEW OS.
SOFTWARE - SCREEN FUNCTIONALITIES	C.6	SHALL BE ABLE TO CUSTOMIZE SCREENS VIA DVD/CD/AUTOEXEC.BAT AND/OR REMOTE UPDATE	SHALL BE ABLE TO CUSTOMIZE SCREENS VIA AUTOEXEC.BAT AND/OR REMOTE UPDATE
SOFTWARE - ELECTRONIC JOURNAL	D.4	SUPPORT DOWNLOAD OF FILES, IMAGES, VIDEOS AND OTHER DATA/INFORMATION TO EITHER CD-R, DVD-R, REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE OF OBTAINING SUCH DATA/INFORMATION AS NEEDED	SUPPORT DOWNLOAD OF FILES, IMAGES, VIDEOS AND OTHER DATA/INFORMATION TO EITHER REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE OF OBTAINING SUCH DATA/INFORMATION AS NEEDED
SOFTWARE-OTHERS	K.6	K.6. LOCAL OUTPUT/PRINTING OF TRANSACTION SESSION IN TEXT FORMAT FOR ALL ERRORS AND LOGGING IN PC FILE AND VIEW IN MONITOR, STANDARD OPERATION PROCEDURES (SOP), DIAGNOSTIC AND TRACE FILE.	REMOVED
SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE	F.1.11	THE VENDOR SHALL PROVIDE NECESSARY TRANSITION ASSISTANCE TO ANOTHER SERVICE PROVIDER FREE OF CHARGE, IF REQUIRED, FOR SIX MONTHS AFTER THE TWO (2) YEAR WARRANTY PERIOD. THE RELEASE OF PERFORMANCE SECURITY OR SURETY BOND SHALL ONLY BE PROCESSED AFTER THE LAPSE OF THE SIX-MONTH TRANSITION ASSISTANCE PERIOD.	THE VENDOR SHALL PROVIDE NECESSARY TRANSITION ASSISTANCE TO ANOTHER SERVICE PROVIDER FREE OF CHARGE, IF REQUIRED, FOR SIX MONTHS AFTER THE TWO (2) YEAR WARRANTY PERIOD. THE SCOPE OF TRANSITION ASSISTANCE SHALL INCLUDE THE PROVISION OF THE GOLDEN IMAGE, ATM INVENTORY, AND RESPONSIVENESS TO TECHNICAL QUERIES. THE RELEASE OF PERFORMANCE SECURITY OR SURETY BOND SHALL ONLY BE PROCESSED AFTER THE LAPSE OF THE SIX-MONTH TRANSITION ASSISTANCE PERIOD.
DELIVERY/ INSTALLATION PERIOD AND SITES	F.2.1	THE ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE ATMS MUST BE READY FOR DELIVERY AND INSTALLATION IN TWO BATCHES: A. BATCH 1 - WITHIN 90 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND PURCHASE ORDER. THIS BATCH COMPRISES 50 THRU-THE-WALL TYPE.	THE ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE ATMS MUST BE READY FOR DELIVERY AND INSTALLATION IN TWO BATCHES: A. BATCH 1 - WITHIN 90 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND/OR PURCHASE ORDER. THIS BATCH COMPRISES 50 THRU-THE-WALL TYPE.

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES. (Total ABC: PHP 126,900,000.00 inclusive of all applicable taxes)

ANNEX B (page 2 of 3)

		B. BATCH 2 – WITHIN 210 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND PURCHASE ORDER. THE BATCH COMPRISES THE REMAINING ATMS.	B. BATCH 2 – WITHIN 210 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND/OR PURCHASE ORDER. THE BATCH COMPRISES THE REMAINING ATMS.
DELIVERY/ INSTALLATION PERIOD AND SITES	F.2.5	THE ATM, CLADDING, AND UPS UNITS SHOULD BE STORED AT THE VENDOR'S WAREHOUSE AT NO EXTRA COST TO DBP WHILE AWAITING ISSUANCE OF THE NOTICE TO INSTALL.	THE ATM, CLADDING, AND UPS UNITS SHOULD BE STORED AT THE VENDOR'S WAREHOUSE AT NO EXTRA COST TO DBP WHILE AWAITING ISSUANCE OF THE NOTICE TO INSTALL, FOR A MAXIMUM OF ONE (1) YEAR FROM THE DATE OF THE NOTICE TO PROCEED (NTP).
PAYMENT	F.5	PAYMENT TO THE VENDOR FOR THE DELIVERY AND INSTALLATION OF THE ATM SHALL BE ON A PER UNIT BASIS AND WILL BE MADE WITHIN THIRTY (30) CALENDAR DAYS AFTER RECEIPT OF BILLING INVOICES WITH ATTACHED DELIVERY RECEIPTS, SIGNED BY THE RECEIVING BRANCH. PAYMENT PER UNIT ACTIVATED SHALL BE COMPUTED AS 60% OF BID PRICE DIVIDED BY 100. 10% OF THE BID PRICE SHALL BE PAID TO THE VENDOR EVERY SIX (6) MONTHS COVERING THE (2) YEAR WARRANTY PERIOD RECKONED FROM THE DATE OF THE LAST ATM ACTIVATED ONLINE.	PAYMENT TO THE VENDOR FOR THE DELIVERY AND INSTALLATION OF THE ATM SHALL BE ON A PER UNIT BASIS AND WILL BE MADE WITHIN THIRTY (30) CALENDAR DAYS AFTER RECEIPT OF BILLING INVOICES WITH ATTACHED DELIVERY RECEIPTS, SIGNED BY THE RECEIVING BRANCH. PAYMENT PER UNIT ACTIVATED SHALL BE COMPUTED AS 80% OF BID PRICE DIVIDED BY 100. 5% OF THE BID PRICE SHALL BE PAID TO THE VENDOR EVERY SIX (6) MONTHS COVERING THE (2) YEAR WARRANTY PERIOD RECKONED FROM ACTUAL ACTIVATION DATE OF EACH ATM UNIT.
CORRECTIVE MAINTENANCE	G.3	CM SHALL BE PERFORMED ONLY DURING THE MAINTENANCE COVER PERIOD (MCP) 12 HOURS A DAY, 7 DAYS A WEEK, AND INCLUDES LEGAL AND SPECIAL HOLIDAYS, AND DECLARED HOLIDAYS, EXCEPT ON DAYS ON WHICH TYPHOON SIGNAL NO. 3 IS DECLARED BY THE DULY RECOGNIZED GOVERNMENT AGENCY AND FORCE MAJEURE PROVIDED THAT A BANK OFFICER IS ALSO PRESENT AND AVAILABLE TO ASSIST THE FIELD ENGINEER (FE).	CM SHALL BE PERFORMED ONLY DURING THE MAINTENANCE COVER PERIOD (MCP) 12 HOURS A DAY, 7 DAYS A WEEK, AND INCLUDES LEGAL AND SPECIAL HOLIDAYS, AND DECLARED HOLIDAYS, EXCEPT ON DAYS ON WHICH TYPHOON SIGNAL NO. 3 IS DECLARED BY THE DULY RECOGNIZED GOVERNMENT AGENCY, FORCE MAJEURE AND FORTUITOUS EVENTS ALSO KNOWN AS UNFORESEEN OR UNEXPECTED EVENTS INCLUDING BUT NOT LIMITED TO NATURAL DISASTERS OR ACTS OF GOD, HUMAN-MADE EVENTS AND TECHNICAL FAILURES, PROVIDED THAT A BANK OFFICER IS ALSO PRESENT AND AVAILABLE TO ASSIST THE FIELD ENGINEER (FE).
L. SYSTEM INTEGRATION TESTING/USER ACCEPTANCE TEST	L.1	THE SYSTEM INTEGRATION TESTING/SIT FOR NEW WINNING VENDORS, AND USER ACCEPTANCE TESTING/UAT AND PROGRAMMING SHALL BE COMPLETED WITHIN 120 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND PURCHASE ORDER. THE PENALTY FOR NON-COMPLIANCE WILL BE 1/10 OF 1% OF THE UNPERFORMED PORTION (VAT INCLUSIVE) PER DAY.	THE SYSTEM INTEGRATION TESTING/SIT FOR NEW WINNING VENDORS, AND USER ACCEPTANCE TESTING/UAT AND PROGRAMMING SHALL BE COMPLETED WITHIN 120 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND/OR PURCHASE ORDER. THE PENALTY FOR NON-COMPLIANCE WILL BE 1/10 OF 1% OF THE UNPERFORMED PORTION (VAT INCLUSIVE) PER DAY.
POST QUALIFICATION REQUIREMENT	3	THE VENDOR SHALL PROVIDE AT LEAST 2,000 PIECES OF TEST MONEY CONSISTING OF PAPER BANKNOTES, WHICH SHALL BE USED FOR THE CONDUCT OF TESTING.	THE VENDOR SHALL PROVIDE AT LEAST 2,000 PIECES OF TEST MONEY CONSISTING OF PAPER BANKNOTES, WHICH SHALL BE USED FOR THE CONDUCT OF TESTING. THE BREAKDOWN SHALL BE 50% PHP1000S, 25% PHP500S, AND 25% PHP100S.

ANNEX B (page 3 of 3)

OTHER REQUIREMENT FOR THE BID OPENING	H.2.2.	That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of opening of bids (Bidder to submit a List of Completed Government and/or Private Contracts within the past five years for at least 1,000 installed ATMs)	<p>H.2.2. That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of opening of bids. The base of 1,000 ATMs installed and/or maintained may be from a single completed contract, or an aggregate of not more than ten (10) various contracts.</p> <p>The bidder is required to provide a list of completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.</p>
PERFORMANCE EVALUATION	H.3.1	b. Certificate of Performance Evaluation reflecting at least a satisfactory rating issued by the bidder's client located in the Philippines for the single completed contract of similar nature equivalent to at least 50% of the Approved Budget for Contract (ABC).	REMOVED

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 1 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT	Bidder's Statement of Compliance <i>Bidders must state here either "Comply" or "Not Comply"</i>
<p style="text-align: center;">SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING AND MAINTENANCE OF ONE HUNDRED (100) AUTOMATED TELLER MACHINES FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (DBP)</p> <p style="text-align: center;">APPROVED BUDGET FOR THE CONTRACT: PHP 126,900,000.00</p> <p style="text-align: center;">TERMS OF REFERENCE</p> <p>A. BACKGROUND</p> <p>The procurement of one hundred (100) sets of Automated Teller Machines complies with the top management's approval to improve DBP's ATM network in parallel with the plan to transition to a managed services or outsourcing arrangement with a third-party vendor. This will provide an adequate supply of ATMs to support the deposit generation of DBP Branches, in partnership with various government agencies and institutions. Moreover, the procurement may also be utilized to address the replacement of terminals in which various hardware and software components are no longer upgradable as assessed and recommended by the E-Channels Operations Department (ECOD).</p> <p>B. OBJECTIVE</p> <p>To acquire the following items from an authorized and qualified supplier/vendor in compliance with the Government Procurement Act, also known as Republic Act 9184 (RA9184):</p> <ol style="list-style-type: none">1. One Hundred (100) sets – Thru-the-Wall Type ATM, UPS and Cladding2. Supply, Delivery, Installation, Testing, Commissioning, and Maintenance of each set to various sites as instructed by DBP. <p>C. COVERAGE OF THE PROJECT</p> <p>The project shall cover the supply, delivery, installation, testing, commissioning, and maintenance of one hundred (100) Automated Teller Machines (ATMs) with UPS and Cladding for the Development Bank of the Philippines in accordance with the specifications set.</p> <p>D. SCOPE OF THE PROJECT IMPLEMENTATION</p> <p>The implementation of the project covers the supply, delivery, installation, testing, commissioning, and maintenance of the ATMs based on the specifications set by the Bank for all locations/sites as identified by the various Branches and ECOD. The initial list provided is subject to changes as determined by the Cards and ATM Department (CAAD), in coordination with the Branches and ECOD.</p>	

Conforme:
_____ Bidder's Company Name
_____ Name & Signature of Authorized Representative
_____ Designation
_____ Date

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E. MINIMUM TECHNICAL REQUIREMENTS/SPECIFICATIONS

E.1. AUTOMATED TELLER MACHINE (ATM)

HARDWARE FEATURES	SPECIFICATIONS
A. ATM SECURITY	
SECURITY ENCLOSURES	A.1. UL291 (UNDERWRITERS LABORATORIES) 24-HOUR COMPLIANT DIGITAL SAFE A.2. UL 437 COMPLIANT LOCK AND KEY FOR THE UPPER CHEST DOOR COVER MUST BE UNIQUE FOR EACH ATM UNIT.
VAULT SECURITY	A.3 ELECTRONIC LOCK (DIGITAL) - HIGHLY SECURED VAULT A.4. MINIMUM OF 12 DIGITS COMBINATION (6 DIGITS PER COMBINATION - DUAL CONTROL) A.5. MUST NOT DISPLAY NUMERIC COMBINATION A.6. ELECTRONIC TRANSMISSION OF OPENING AND CLOSING OF ATM VAULT DOOR ACTIVITIES TO JOURNAL AND HOST
SECURITY CAMERA	A.7. FACE OF THE ATM USER MUST BE VIEWED CLEARLY A.8. WIDER RANGE OF CAPTURING IMAGES. THE CAMERA SHOULD BE ANGLED IN SUCH A WAY THAT THE IMAGE OF THE ATM USER (4 to 6 FEET IN HEIGHT) WILL BE CAPTURED FROM THE CHEST TO THE WHOLE FACE WHILE TRANSACTING IN A NORMAL POSITION. A.9. IMAGES CAN BE DOWNLOADED ANYTIME A.10. IMAGES ARE ARCHIVED FOR 60 DAYS IN THE MACHINE. AUTO DELETION OF IMAGES BEYOND 60 DAYS. A.11. FIRST IN, FIRST OUT AUTO-DELETION OF PICTURES/IMAGES A.12. DUAL/TWO CAMERA MODULE FOR CAPTURE OF CLIENT FACE (PORTRAIT) AND CASH SLOT THAT CAN TAKE AT LEAST 3 PICTURES PER CAMERA DURING THE TRANSACTION OR EVENT-DRIVEN OPTION A.13. CAPTURED PICTURE SHOULD IMPRINT THE TRANSACTION DETAILS FOR CHAINED AND UNCHAINED TRANSACTIONS A.14. DIGITAL AND COLORED IMAGE MINIMUM OF ONE (1) MEGAPIXEL RESOLUTION A.15. DOWNLOADABLE TO EITHER REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE. A.16. 17 SYNCHRONIZED TIME BETWEEN ELECTRONIC JOURNAL FILE AND TRANSACTION RECEIPT A.17. STORES IMAGES IN JPG FORMAT A.18. COMPRESS/ZIP FOLDER AND PROTECTED BY PASSWORD. SHALL INCLUDE PASSWORD MAINTENANCE (EDIT MODULE) A.19. ALERT/WARNING MESSAGES (SOLICITED AND UNSOLICITED) WHEN THE CAMERA MALFUNCTIONS CAN BE SENT/LOGGED AT THE ATM LEVEL, HOST, ATM MONITORING SCREEN AND ELECTRONIC JOURNAL

Conforme:

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SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 3 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

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HARDWARE FEATURES	SPECIFICATIONS
OTHER SECURITY REQUIREMENTS	A.20 SECURITY PASSWORD FOR COPYING AT THE MACHINE AND VIEWING OF PICTURES/IMAGES AT THE BRANCH PC
	A.21 CAPABLE OF TAKING PORTRAIT PICTURES DURING STATUS AT CERTAIN INTERVALS (AFTER X MINUTES)
	A.22 FULLY ROHS (RESTRICTION OF HAZARDOUS SUBSTANCES) COMPLIANT
	A.23 DOOR STATUS ALARM (MESSAGE TO HOST)
	A.24 EXTERNAL AND INTERNAL SAFEGUARDS AGAINST SKIMMING, USB SNIFFING AND DEVICE SUBSTITUTION
	A.25 COMPREHENSIVE RANGE OF SECURITY AND ALERT MONITORING SYSTEMS
B. CABINET FEATURES	A.26 CONSUMER AWARENESS MIRROR
	B.1 BACK ACCESS FOR THRU-THE-WALL TYPE ATM
	B.2 LIGHTED FASCIA
	B.3 WITH TASK LIGHT FOR THRU-THE-WALL TYPE ATM
	B.4 ELECTRONIC TRANSMISSION OF OPENING AND CLOSING OF TOP HATCH/DOOR ACTIVITIES TO JOURNAL AND HOST
	B.5 SECURED COMPUTER COMPONENTS (METAL CASING)
C. DISPLAY FEATURES	B.6 METAL LABEL INDICATING TERMINAL ID
	C.1. MINIMUM 15" COLOR DISPLAY
	C.2. XGA, LCD FLAT PANEL
	C.3. PROTECTIVE PANEL WITH PRIVACY VISOR
D. DISPENSERS	C.4 TOUCHSCREEN
	D.1. CAN DISPENSE AT LEAST 50 NOTES IN A SINGLE TRANSACTION
	D.2. CAN DISPENSE UP TO THE LAST NOTE
	D.3. HAS CASH REJECT/RETRACT FUNCTIONALITY
	D.4. WITH LOW CASH/ OUT-OF-CASH SENSORS
	D.5. SAFEGUARD AGAINST OVER DISPENSING
	D.6. METAL LABELS ABOVE ALL MEDIA ENTRY INDICATORS (MEIs)
	D7. DISPENSE RETRY FEATURE (CAPABILITY TO PICK-UP BILLS FROM LOADED CASSETTES)
	D8. CAPABLE TO PERFORM DISPENSE TEST
	D9. VANDAL SHIELD/FRAUD PROTECTION (HARDWARE AND SOFTWARE)
E. CURRENCY CASSETTES	D10. CAPABLE TO DISPENSE NON-POLYMER AND POLYMER NOTES ISSUED BY BSP
	E.1. ALL BRAND NEW: FOUR (4) CASSETTE DISPENSERS WITH FOUR (4) EXTRA CASSETTES
	WITH BUILT-IN KEYLOCK AND KEY
	E.2. SEALABLE WITH KEYLOCK
	E.3. CAN BE LOADED WITH MINIMUM 2,500 BILLS PER CASSETTE (ATM FIT, NON-POLYMER, POLYMER NOTES)
F. DIVERT CASSETTE	E.4 IN CASE OF A LOST KEY OR DEFECTIVE LOCKING SYSTEM, THE LOCKING SYSTEM IS REPLACEABLE
	E.5 CURRENCY CASSETTES VALIDATION UPON LOADING (CASSETTE TYPE/ID)
	F.1. SEPARATE AND SECURED DIVERT CASSETTE WITH BUILT-IN KEYLOCK AND KEY
G. CONSUMER INTERFACE KEYPAD	F.2. 1 (ONE) EXTRA DIVERT CASSETTE WITH KEYLOCK AND KEY
	G.1. 14 FULL FUNCTION KEYS
	G.2. TRIPLE DATA ENCRYPTION STANDARD (3DES)-COMPLIANT EPP, EPP-PCI AND PCI-PTS CERTIFIED SUNSET DATE SHOULD BE BEYOND 2030.
	G.3. STAINLESS STEEL TACTILE PIN PAD WITH ACCEPTED STANDARD SHIELD/COVER

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LEMENTAL BID BULLETIN NO. 2

STALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

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TECHNICAL SPECIFICATIONS/REQUIREMENT

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HARDWARE FEATURES	SPECIFICATIONS
H. OPERATION KEYS	H.1. TOUCH SCREEN
I. PROCESSOR	I.1. 4 CORES, 4 THREADS, 2.3 GHz BASE FREQUENCY
J. MEMORY/RAM	J.1. MINIMUM OF 8 GIGABYTES J.2. ADDITIONAL SLOT FOR MEMORY EXPANSION
K. BUS ARCHITECTURE	K.1. ETHERNET LAN CARD 100/1000 MBPS RJ 45 PORT
L. STORAGE DEVICE	L.1. AT LEAST 1 SOLID-STATE DRIVE (SSD) CAPABLE OF STORING WINDOWS AND OTHER APPLICATIONS (SECURITY SOFTWARE, ATM AGENT, ETC.) L.2 AT LEAST 1 SOLID-STATE DRIVE (SSD) CAPABLE OF STORING ALL PICTURES, ATM LOGS, ELECTRONIC JOURNAL FOR 180 DAYS (BENCHMARK MAX 11,000 WITHDRAWAL TRANSACTIONS PER MONTH)
M. OPERATOR INTERFACE	M.1. BACK ACCESS FOR THRU-THE-WALL TYPE ATM M.2. MONITOR M.3. KEYBOARD M.4. MOUSE OR TRACKBALL M.5. OR EQUIVALENT TOUCH SCREEN OPERATOR PANEL WHICH CAN NAVIGATE OR BROWSE FILES
N. RETAINED CARD BIN	N.1. CARD RETRACT CASSETTE WITH KEYLOCK N.2. LOCK KEY SHOULD BE DIFFERENT FROM THE CABINET/FASCIA KEY
O. CARD READER	O.1. MOTORIZED CARD READER O.2. SHALL ONLY ACCEPT EMV CARDS (MACHINE SHALL TRIGGER AUTOMATIC REJECTION OF NON-EMV CARD TRANSACTIONS) O.3. EMV CERTIFIED. ANY NECESSARY UPDATES ON EMV COMPLIANCE OR REQUIREMENTS WHILE THE ATM IS OPERATIONAL/INSTALLED SHALL BE FOR THE ACCOUNT OF THE VENDOR. O.4. ELECTRONIC TRANSMISSION OF READ ERRORS TO NETWORK O.5. SHALL RELEASE CARD IMMEDIATELY UPON OCCURRENCE OF POWER FAILURE O.6. ADVANCED ANTI-SKIMMING FEATURE WITH TAMPER-RESIST FEATURE OR ANTI-CARD FRAUD FEATURE (E.G. FOR CARD SKIMMING, LEBANESE LOOP, DEEP INSERT) SOFTWARE AND/OR HARDWARE (ANTI-SKIMMING) O.7 AUTOMATIC DETECTION IF THERE ARE BLOCKAGE IN THE CARD READER BEZEL DURING IDLE PERIOD O.8 PUT THE MACHINE IN UNAVAILABLE MODE IF BLOCKAGE WERE DETECTED O.9 CHECK CARD READER BEZEL, IF NO BLOCKAGE WERE DETECTED, PUT THE MACHINE IN ONLINE MODE O.10. WITH ENHANCED CARD READER BEZEL INSTALLED O.11 SHALL DETECT SKIMMING DEVICE INSTALLED ON THE CARD READER O.12. CONTACTLESS CARD READER READY FOR RADIO FREQUENCY ID (RFID). NEAR-FIELD COMMUNICATION (NFC), QUICK RESPONSE (QR) CODES, BIOMETRIC VERIFICATION AND JITTER TECHNOLOGY OR ITS EQUIVALENT SKIMMING PROTECTION SOLUTION
P. SHUTTER SENSOR or ANTI CASH TRAPPING DEVICE	P.1. AUTOMATIC DETECTION IF THERE ARE BLOCKAGE IN THE CASH AND CARD PRESENTER AREA DURING IDLE PERIOD OR ACTUAL TRANSACTION P.2. PUT THE MACHINE IN UNAVAILABLE MODE IF BLOCKAGE WERE DETECTED P.3. CHECK THE CASH PRESENTER AREA. IF NO BLOCKAGE WERE DETECTED, PUT THE MACHINE IN ONLINE MODE
Q. RECEIPT (CONSUMER PRINTER)	Q.1. CAPABLE TO PRINT GRAPHICS ON THE TRANSACTION RECEIPT Q.2 THERMAL PRINTER Q.3 SUPPORTS 25 CHARACTERS PER LINE Q.4 SHALL COMPLY WITH THE BANK'S PRESCRIBED FORMAT

Conforme:

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LEMENTAL BID BULLETIN NO. 2
STALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED
(100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND
CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

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HARDWARE FEATURES	SPECIFICATIONS
R. OTHERS	R.1. SHOULD CONFORM WITH AMERICAN DISABILITIES ACT (ADA) STANDARDS
	R.2. WITH AUDIO ASSISTANCE FUNCTIONALITY AND OTHER FEATURES FOR PERSONS WITH DISABILITY
	R.3. WHITELISTED USB STORAGE; ENABLE USB PORTS FOR KEYBOARD, MOUSE, CAMERA, RECEIPT PRINTER AND DISPENSER.
	R.4. BARCODE READER/SCANNER READY (ONE AND TWO-DIMENSIONAL) FOR ON-US ACCOUNT TRANSACTION ACCESS
	R.5. BUILT-IN SPEAKERS (8 WATTS)
S. BENCHMARK	S.1. SPEED OF NORMAL TRANSACTIONS MUST BE THE FF: (STANDARD DBP NETWORK CONFIGURATION)
	S.2. 10 SECOND OR LESS FOR BALANCE INQUIRY (FROM PIN ENTRY TO BALANCE DISPLAY)
	S.3. 14 SECONDS OR LESS FOR WITHDRAWAL TRANSACTION (FROM PIN ENTRY TO CASH PRESENTMENT)

SOFTWARE FEATURES	SPECIFICATIONS
A. LICENSE AND INSTALLATION	A.1. ALL SOFTWARE MUST BE LICENSED, PRELOADED AND INSTALLED. IT SHALL INCLUDE, BUT NOT LIMITED TO THE FOLLOWING: OPERATING SYSTEM DATABASE, ATM MONITORING TOOL, APPLICATION SOFTWARE, COMPENSATING CONTROL TOOLS SUCH AS WHITELISTING, SECURITY SOFTWARES INCLUDING ANTI-SKIMMING SOLUTIONS, AND COMPRESSION UTILITIES; TLS VERSION 1.2 OR HIGHER; ENDPOINT PROTECTION; AND ANTI-MALWARE
	A.2 ALL APPLICABLE LICENSE/CERTIFICATE RENEWALS/UPGRADES/INTEGRATION (TERMINAL SOFTWARE INSTALLED IN THE ATM) SHALL BE PROVIDED BY THE VENDOR WITHOUT ADDITIONAL COST TO THE BANK, INCLUDING HARDWARE REPLACEMENT DUE TO NEW/UPGRADED SOFTWARE REQUIREMENTS FROM THE DATE OF INSTALLATION UP TO THE END OF WARRANTY PERIOD
	A.3 THE VENDOR SHALL UPDATE DBP AND SEEK APPROVAL ON ALL LATEST ATM SOFTWARE-RELATED UPDATES AS NEEDED WITHIN THE WARRANTY PERIOD
B. OPERATING SYSTEM	B.1. MINIMUM WINDOWS 10 (64-BIT)
	B.2. TIME AND DATE MUST BE AUTOMATICALLY SYNCHRONIZED WITH THE ATM SWITCH/HOST
	B.3. PRELOADED WITH ETHERNET LAN CARD SOFTWARE DRIVERS
	B.4 PRELOADED INTEGRATED COMMUNICATIONS SOFTWARE APPLICABLE FOR TCP/IP
	B.5. IN CASE OF WINDOWS 10 REACHING ITS END OF SUPPORT, VENDOR SHALL BE RESPONSIBLE IN IMPLEMENTING ANY NECESSARY UPGRADES OR TRANSITION TO A SUPPORTED OS VERSION WITHIN THE TWO (2) YEAR WARRANTY PERIOD, WITHOUT INCURRING ADDITIONAL COSTS TO DBP. THIS INCLUDES, BUT IS NOT LIMITED TO, HARDWARE UPGRADES OR ANY OTHER REQUIREMENTS MANDATED BY THE NEW OS.
C. SCREEN FUNCTIONALITIES	C.1. ABLE TO DISPLAY: VGA, SVGA, XGA, TRUE COLORS (16M colors)
	C.2. ABLE TO SUPPORT GRAPHICS FORMAT: BMP, PCX, JPG, GIF
	C.3. ABLE TO SUPPORT AUDIO/VIDEO FORMAT: MIDI, MPEG, 3GP, AVI, WMV, WAV, MP3, ASF, MPEG4
	C.4. ABLE TO SUPPORT TEXT OVERLAY
	C.5. ABLE TO UTILIZE WINDOWS-BASED FONTS

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BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES. (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

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TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's
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SOFTWARE FEATURES	SPECIFICATIONS
	C.6 SHALL BE ABLE TO CUSTOMIZE SCREENS VIA AUTOEXEC.BAT AND/OR REMOTE UPDATE
	C.7 SHALL SUPPORT THE DISPLAY OF TEXT/INFORMATION FROM THE HOST
	C.8 SHALL PROVIDE UTILITY FOR ADDING/MAINTAINING ATM SCREENS
	C.9 ACTIVATE SECURITY OF BIOS
	C.10 ADD/MAINTAIN ATM SCREENS VIA HOST DOWNLOAD OR SITE UPLOAD
	C.11 MANAGE ATM SCREENS VIA REMOTE APPLICATION SYSTEM
D. ELECTRONIC JOURNAL	D.1. MAXIMUM OF 365 DAYS RETENTION PERIOD
	D.2. LOGGING AND BROWSING FACILITY WITH DATA ENCRYPTION AND PROTECTION
	D.3. UPLOAD FACILITY TO HOST VIA TCP-IP
	D.4. SUPPORT DOWNLOAD OF FILES, IMAGES, VIDEOS AND OTHER DATA/INFORMATION TO REMOTE PULLING, EXTERNAL DRIVE OR ANY OTHER SAFE AND SECURE MODE OF OBTAINING SUCH DATA/INFORMATION AS NEEDED
	D.5. CAPABLE TO SEARCH DATE AND TIME FROM THE TRANSACTION LOGS AT THE PC AND ATM LEVEL
	D.6. UPLOAD EJ DATA FILES FROM ATM TO SYSTEM ATM HOST THRU STORE AND FORWARD
	D.7. OPTION TO DOWNLOAD TO A STORAGE DEVICE (REGARDLESS OF EJ FILE SIZE)
	D.8. ABLE TO BACKTRACK, SAVE AND PRINT TARGET DATE. SPECIFIC TRANSACTION WITHOUT DOWNLOADING THE WHOLE CONTENTS OF TRANSACTION FILES.
	D.9. ALL UTILITIES MUST BE LICENSED AND PRELOADED
	D.10 VENDOR SHOULD PROVIDE FULL SOFTWARE SUPPORT - CAPABLE TO LOG EJ FOR THE AFFECTED TRANSACTION THE ERROR PERTAINING TO CASH RETRACTED / CASH RETAINED OR THE NUMBER OF BILLS RETRACTED/RETAINED
	D.11 SHALL COMPLY WITH BANK'S STANDARD RECONCILIATION SYSTEM FORMAT
	D.12 CAPABLE TO VIEW ELECTRONIC JOURNAL IN THE ATM TERMINAL
E. REMOTE RESTART CAPABILITY	E.1. VENDOR SHALL PROVIDE REMOTE ATM READING SYSTEM WITH REMOTE/RESTART FUNCTIONALITY
F. SOFTWARE DISTRIBUTION CAPABILITY	F.1. THE VENDOR SHALL PROVIDE A SOFTWARE DISTRIBUTION APPLICATION THAT WILL ALLOW USERS TO REMOTELY DEPLOY AND RUN/EXECUTE SOFTWARE UPDATES TO THE MACHINE
	F.2 SHALL PROVIDE A SOFTWARE FOR THE REMOTE DOWNLOADING OF ATM ELECTRONIC JOURNAL AND CAMERA IMAGE
G. EMV REQUIREMENT	G.1. INSTALLATION, ACTIVATION, AND ENABLING OF NECESSARY UPDATES ON EMV COMPLIANCE OR REQUIREMENTS WHILE THE ATM IS OPERATIONAL/INSTALLED SHALL BE FOR THE ACCOUNT OF THE VENDOR. INSTALLATION MAY COINCIDE WITH THE PREVENTIVE MAINTENANCE SCHEDULE. THE ATM SHALL ACCEPT EMV CARDS ONLY.
	G.2 PROVIDE FULL SUPPORT DURING TERMINAL INTEGRATION CERTIFICATION
H. ENCRYPTION	H.1 SHALL SUPPORT DATA ENCRYPTION STANDARDS (DES)
	H.2. TRIPLE DES (3-DES) ENCRYPTION COMPLIANT FOR BOTH HARDWARE AND SOFTWARE
	H.3. SHALL SUPPORT MESSAGE AUTHENTICATION CODE (MAC) FUNCTIONALITIES
	H.4. DATA-AT-REST PROTECTION/DISK ENCRYPTION AND TRUSTED BOOT
	H.5 CAPABLE OF USING TLS MESSAGE ENCRYPTION FOR ALL MESSAGES BETWEEN ATM AND SWITCH
I. MESSAGE TO/FROM HOST	I.1. SHALL BE PCI-DSS AND PCI-PA-DSS CERTIFIED

Conforme:

Bidder's Company Name

Name & Signature of Authorized Representative

Designation

Date

LEMENTAL BID BULLETIN NO. 2

STALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES. (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 7 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's
Statement of
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SOFTWARE FEATURES	SPECIFICATIONS
	I.2. SHALL BE CAPABLE TO RUN USING THE BANK'S MESSAGE FORMATS
	I.3. SEND ATM MESSAGE TO HOST ON VAULT ACTIVITIES
	I.4. SEND ATM MESSAGE TO HOST ON HARDWARE-RELATED ERRORS
	I.5. SUPPORT REMOTE HOST CHANGING/UPDATING/UPLOADING/DOWNLOADING OF TERMINAL MASTER KEYS (HARDWARE READY)
	I.6. SUPPORT SENDING OF ATM MESSAGE FOR STATUS OF ANTI-SKIMMING DEVICE/MODULE IN CASE OF MALFUNCTION
	I.7. SUPPORT SENDING OF ATM MESSAGE FOR STATUS OF CONSUMABLE SUPPLY COUNTERS TO HOST, (RETRIEVE/SET OPERATIONAL COMMAND MESSAGE)
	I.8. THE ATM APPLICATION SHOULD ALWAYS BE ACTIVE AND SHOULD AUTO-CONNECT TO THE HOST UNTIL ONLINE STATUS
J. LOCAL SETTINGS	J.1. CUSTOMIZATION IMAGE (CI) RETAINED AFTER POWER INTERRUPTION
	J.2. ALL SOFTWARE SETTINGS RETAINED AFTER POWER INTERRUPTION
K. OTHERS	K.1. ACCESS AND NAVIGATION OF MAINTENANCE MODULE THRU THE USE/PRESENCE OF KEYBOARD AND MOUSE OR ITS EQUIVALENT TOUCH SCREEN OPERATOR PANEL
	K.2. SUPERVISOR MODE USER MANAGEMENT CAPABILITY
	K.3. REMOTE RESTART IN SPECIFIC ERROR SITUATIONS
	K.4. ATM SELF-TEST AFTER SUPERVISOR'S SERVICING
	K.5. AUTOMATIC DEVICE ENABLING ONCE THE PROBLEM IS SOLVED
	K.6. SUPPORT LEASED LINE AND WIRELESS COMMUNICATION MODES
	K.7. CAPABLE TO RUN VIA TCP-IP
	K.8. APPLICATION PROTOCOL: SUPPORT MESSAGE FORMAT OF THE BANK'S ATM SWITCH
	K.9 COMMUNICATIONS CABLE (CAT-5 WITH RJ45 ON BOTH ENDS) NEEDED FOR THE INSTALLATION OF THE ATM, TO BE DELIVERED ALONG WITH THE MACHINE
	K.10 PCI (PERIPHERAL COMPONENT INTERCONNECT)
	K.11 CARD RETRIEVE PROMPTER (LIGHT INDICATOR & BEEPER)
	K.12 ATM SHALL BE CAPABLE OF OPERATING UNDER NORMAL TEMPERATURES IN THE PHILIPPINES
	K.13 FACILITY TO PERFORM REMOTE ATM SELF-DIAGNOSTICS
	K.14 USER'S MANUAL FOR OPERATIONS, MONITORING SYSTEM/TOOL, REMOTE ATM READING SYSTEM, AND BROWSER

OTHERS	SPECIFICATIONS
L. SYSTEM INTEGRATION TESTING/USER ACCEPTANCE TEST	L.1 THE SYSTEM INTEGRATION TESTING/SIT FOR NEW WINNING VENDORS, AND USER ACCEPTANCE TESTING/UAT AND PROGRAMMING SHALL BE COMPLETED WITHIN 120 CALENDAR DAYS AFTER RECEIPT OF NOTICE TO PROCEED AND/OR PURCHASE ORDER. THE PENALTY FOR NON-COMPLIANCE WILL BE 1/10 OF 1% OF THE UNPERFORMED PORTION (VAT INCLUSIVE) PER DAY. THE UNPERFORMED PORTION SHALL BE COMPUTED BASED ON THE NUMBER OF ATMs UNDELIVERED DUE TO INCOMPLETE SIT/UAT.
	L.2 THE WINNING BIDDER SHALL PROVIDE TECHNICAL SUPPORT DURING THE DURATION OF SIT and UAT.

Conforme:

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Designation

Date

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 8 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

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E.2. UNINTERRUPTIBLE POWER SUPPLY (UPS)

UNINTERRUPTIBLE POWER SUPPLY (UPS)	CAPACITY: 2 KVA
	TYPE: ON-LINE
	WAVEFORM: PURE SINEWAVE
	INPUT VOLTAGE: 220 VAC \pm 25%,
	INPUT POWER: SINGLE PHASE, 3-WIRE (2-LINE WIRE & 1-EARTH GROUND)
	OUTPUT VOLTAGE: 220 VAC \pm 1%,
	OUTPUT POWER: SINGLE PHASE, 3-WIRE (2-LINE WIRE & 1-EARTH GROUND)
	POWER FACTOR OUTPUT: 0.8 (AT FULL LOAD)
	FREQUENCY: 60 HERTZ
	TRANSFER TIME: ZERO
	EFFICIENCY: >90% (INVERTER), >84% (WHOLE)
	CREST FACTOR: 3:1 OF T.H.D. @ LINEAR LOAD
	HARMONIC DISTORTION: <3% OF T.H.D. @ LINEAR LOAD
	OPERATING TEMPERATURE: 0 $^{\circ}$ C - 40 $^{\circ}$ C
	BACK-UP TIME: 15 MINUTES
	BATTERY: SEALED MAINTENANCE-FREE
	POWER CORD: MUST BE DETACHABLE
	OUTPUT OUTLET: STANDARD DESIGN 3-PRONG, PARALLEL OUTLET
	LCD DISPLAY MONITOR: CAN DISPLAY THE FOLLOWING:
	A. FREQUENCY
	B. LOAD IN WATTS
	C. TEMPERATURE
	D. LOAD PERCENTAGE
	SETTINGS BEFORE POWER INTERRUPTION SHOULD BE RETAINED

E.3. CLADDING

THRU-THE-WALL TYPE	MADE OF 6mm CLEAR ACRYLIC, 3mm ACRYLIC FOR SIDINGS
	WITH SCOTCHCAL STICKER
	THE FRONT FACE OF THE ATM UNIT SHALL BE INSTALLED WITH A SCOTCHCAL STICKER
	COMPLETE WITH ELI FLUORESCENT BULBS WITH SWITCH
	COLOR CODE FOR BACKGROUND: 3630-157 SULTAN BLUE & 3630-73 DARK RED
DECALS	FONT DETAILS: For 'DBP' - Friz Quadrata For 'Development Bank of the Philippines' - Helvetica Black For 'Products and Services' - Helvecita Black
	WITH SCOTCHCAL STICKER
	AT LEAST 300 DPI
	PLEASE REFER TO THE DESIGN DETAILS AS ATTACHED
	COLOR CODE: FOR BACKGROUND OF DBP LOGO (EXCEPT DECAL 1): 3630-337 PROCESS BLUE

Conforme:

Bidder's Company Name

Name & Signature of Authorized Representative

Designation

Date

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 9 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT	Bidder's Statement of Compliance <i>Bidders must state here either "Comply" or "Not Comply"</i>
<p>F. OTHER REQUIREMENTS IF AWARDED THE CONTRACT</p> <p>F.1. SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, and MAINTENANCE</p> <p>F.1.1. ATMs shall be delivered and installed to the designated site and/or mother branch</p> <p>F.1.2. Supply and install new cladding per plan and specifications. Delivery and installation of ATM unit, UPS, and cladding must be simultaneous.</p> <p>F.1.3. Defective works and materials may be rejected by DBP at any time before the final acceptance of the work and rebuild/replace in accordance with the plan and specifications with the resulting expenses chargeable to the Vendor's account.</p> <p>F.1.4. The Vendor shall employ a supervisor who will supervise the work on a full-time basis.</p> <p>F.1.5. Upon completion of works, the Vendor shall remove all temporary structures and surplus materials before leaving the premises.</p> <p>F.1.6. The Vendor shall be fully responsible for the safety of its personnel and clearly understands and agrees that no employer-employee relationship shall exist between the Vendor's personnel and the DBP. Any damage caused by the Vendor or any of its personnel to any property of the DBP or injury or death to a third party shall be the sole responsibility of the Vendor and the latter shall pay the cost or shoulder the burden thereof.</p> <p>F.1.7. The DBP shall be free and made harmless from any and all kinds of claims, damages, and liabilities arising from the Vendor's non-compliance with the requirement of the Labor Code of the Philippines, Social Security, and other labor laws.</p> <p>F.1.8. Neither the final certificate nor the final payment, nor any provision of the contract document shall relieve the Vendor of the responsibility for faulty materials and workmanship. It shall, moreover, remedy any defects thereof, and for any damages caused to other works resulting therefrom, within a period of 24 months from the date the ATM was activated online successfully. The DBP shall give notice of any defect/s found with reasonable promptness.</p> <p>F.1.9. The Winning Bidder shall be responsible to procure and facilitate the certification processes and related activities on Terminal Integration Certification (TIC) with BANCNET's authorized TIC provider in coordination with DBP ECOD.</p> <p>F.1.10. The Winning Bidder acknowledge the potential risks and liabilities that may result from the unauthorized dispensation of cash in ATMs located nationwide in the course of rendering the Services stipulated in the contract. The Winning Bidder further agrees that the liability incurred during the effectivity of the contract shall survive notwithstanding the expiration thereof and that the contract shall not be construed as a waiver of such liability but an assumption of an increased level of responsibility for the The Winning Bidder's actions and a recognition that as a consequences of failing to fulfill its obligations under the contract it shall be liable for such breach or violation and damages arising therefrom.</p> <div style="border: 1px solid black; padding: 10px; margin-top: 20px;"> <p>Conforme:</p> <p>_____</p> <p>Bidder's Company Name</p> <p>_____</p> <p>Name & Signature of Authorized Representative</p> <p>_____</p> <p>Designation</p> <p>_____</p> <p>Date</p> </div>	

REVISED FORM 9 (page 10 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's
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F.1.11. The vendor shall provide necessary transition assistance to another service provider free of charge, if required, for six months after the two (2) year warranty period. The scope of transition assistance shall include the provision of the golden image, ATM inventory, and responsiveness to technical queries. The release of performance security or surety bond shall only be processed after the lapse of the six-month transition assistance period.

F.2. DELIVERY/INSTALLATION PERIOD AND SITES

F.2.1 The One hundred (100) sets of Thru-The-Wall Type ATMs must be ready for delivery and installation in two batches:

- a. **Batch 1** – within 90 calendar days after receipt of Notice to Proceed and/or Purchase Order. This batch comprises 50 Thru-The-Wall type.
- b. **Batch 2** – within 210 calendar days after receipt of Notice to Proceed and/or Purchase Order. The batch comprises the remaining ATMs.

F.2.2 The winning supplier must complete the delivery and installation per unit within five (5) calendar days if via land travel only, while fifteen (15) calendar days if the destination is via land and sea travel, after receipt of Notice to Install including therein the place/site for installation.

F.2.3 The delivery and installation shall be considered complete based on the ATM Delivery Checklist provided by the Cards and ATM Department.

F.2.5 The ATM, cladding, and UPS units should be stored at the Vendor's warehouse at no extra cost to DBP while awaiting issuance of the Notice to Install, for a maximum of one (1) year from the date of the Notice to Proceed (NTP).

F.3. RETENTION

The warranty shall be covered by retention money or a special bank guarantee equivalent to 5% of every progress payment, which shall only be released after the lapse of the warranty period.

F.4 PERFORMANCE SECURITY

The Vendor is required to submit a performance security in any of the following forms and percentages:

Form of Performance Security	Minimum % of Contract Price per Year
Cash, cashier's/manager's check issued by a Universal or Commercial Bank	Five Percent (5%)

Conforme:

Bidder's Company Name

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Designation

Date

MENTAL BID BULLETIN NO. 2
STALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED
SELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND
CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 11 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's Statement of Compliance
Bidders must state here either "Comply" or "Not Comply"

Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank, if issued by a Foreign Bank	
Surety Bond callable upon demand issued by a surety or insurance company together with certificate issued by Insurance Commission certifying the surety or insurance company is authorized to issue such surety bond	Thirty Percent (30%)

F.5. PAYMENT

Payment to the Vendor for the delivery and installation of the ATM shall be on a per unit basis and will be made within thirty (30) calendar days after receipt of billing invoices with attached delivery receipts, signed by the receiving branch. Payment per unit activated shall be computed as 80% of bid price divided by 100.

5% of the bid price shall be paid to the vendor every six (6) months covering the (2) year warranty period reckoned from the actual activation date of each ATM unit.

F.6. AFTER-SALES

Once the warranty period lapses, the machine will fall into standard SLA for service maintenance handled by E-Channels Operations Department.

F.7. LIQUIDATED DAMAGES

If the Vendor fails to satisfactorily perform the Services within the period(s) specified therein or unable to comply in any of the delivery requirements/schedules identified in item F.2 inclusive of the duly granted time extensions, if any, DBP shall, without prejudice to its other remedies under the Contract and under applicable laws deduct from the Contract Price or per the percentage of the payment specified in item F.4 respectively, as liquidated damages, the applicable rate of the one-tenth (1/10) of one (1) percent of the cost of the unperformed portion for every day until actual delivery or performance.

The maximum deduction shall be ten percent (10%) of the Contract Price. Once the maximum amount of liquidated damages reaches ten percent (10%) of the Contract Price, DBP may rescind or terminate the Contract and impose appropriate sanctions over and above the liquidated damages to be paid without prejudice to other courses of action and remedies open to it.

For purposes of the computation of unperformed service, the Vendor shall indicate in its proposal the breakdown of cost per ATM unit, its UPS, and cladding.

F.8. OGCC REVIEW

The Parties acknowledge that the Contract is subject to the review/clearance of the Office of the Government Corporate Counsel (OGCC). The Parties agree to supplement/amend/restate the Contract to incorporate the comments/revisions, if any, of the OGCC.

Conforme:
_____ Bidder's Company Name
_____ Name & Signature of Authorized Representative
_____ Designation
_____ Date

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 12 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT	Bidder's Statement of Compliance <i>Bidders must state here either "Comply" or "Not Comply"</i>
<p>F.9. SIGNING OF THE CONTRACT</p> <p>The documents required in Section 37.2 of the 2016 revised IRR of RA 9184 shall form part of the Contract. A copy of the Contract is attached in the Bidding Documents.</p> <p>G. SERVICE LEVEL COMMITMENTS DURING THE WARRANTY PERIOD</p> <p>G.1 The Warranty period starts on the date the ATM was activated online successfully.</p> <p>G.2 Coverage should be nationwide; From 8am to 8pm, 7 days a week.</p> <p>G.3 Corrective Maintenance (CM) CM shall be performed only during the Maintenance Cover Period (MCP) 12 hours a day, 7 days a week, and includes legal and special holidays, and declared holidays, except on days on which Typhoon Signal No. 3 is declared by the duly recognized government agency, force majeure and fortuitous events, also known as unforeseen or unexpected events including but not limited to: Natural Disasters or acts of God, Human-made events and technical failures, provided that a bank officer is also present and available to assist the Field Engineer (FE).</p> <p>G.4 Preventive Maintenance (PM)</p> <p>G.4.1 PM shall be performed on the equipment four (4) times during the warranty period (every 6 months or upon request by the Bank).</p> <p>G.4.2 Schedule of PM shall be submitted in advance to DBP E-Channels Operations Department for approval.</p> <p>G.4.3 Preventive Maintenance includes the following activities:</p> <ul style="list-style-type: none"> • Cleaning of the CPU card cage, monitor, and keypads • Cleaning, lubrication, and calibration of dispenser modules, combination locks mechanism, currency cassettes, divert cassette, card reader, consumer printer, cleaning of ATM screen/LCD, and change of vault combination (if necessary). • Complete diagnostic tests routing on all modules and cleaning of external ATM Fascia. • Connectivity tests to external interfaces such as UPS and other external devices. • Inspection of cladding for damage, wear, and integrity, ensuring the structural and aesthetic upkeep of the ATM enclosure. <p>G.5 The Vendor shall conduct comprehensive training for Branch personnel during ATM activation. These activities include but are not limited to change of vault combination, user enrollment (add/delete), ATM maintenance procedures such as copy picture/EJ, hardware module diagnostic tests, proper ATM reset/shutdown, terminal reading counters (view/print/clear), supply replenishment (thermal receipt/cash loading procedures).</p>	

Conforme:

Bidder's Company Name

Name & Signature of Authorized Representative

Designation

Date

REVISED FORM 9 (page 13 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

Bidder's Statement of Compliance
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G.6 Annual training on first-level maintenance (FLM) for one day to all branches on a per region/area basis shall be conducted by the Vendor, free of charge, through online delivery methods.

G.7 Response time – refers to the period between the time that the service call was placed and the time at which the Field Service Engineer (FSE) arrives at the ATM site or provides phone assistance.

- Response Time within 2 hours for Metro Manila, Metro Cebu, and Metro Davao reckoned from receipt of the call.
- Response Time within 24 hours for provincial sites or first available transportation to the site reckoned from receipt of the call.

G.8 Repair Time – refers to the time the FSE starts the repair works up to the completion of the restoration of the unit to its operational/usable status

- Repair Time shall be within 4 hours for Metro Manila, Metro Cebu and Metro Davao as well as outside of Metro Manila, Metro Cebu and Metro Davao reckoned from the time FSE has been given access by the Branch Officer to the ATM.
- If there are parts that are deemed to be replaced on the equipment, additional repair time shall of 24 hours for Metro Manila, Metro Cebu and Metro Davao and 48 hours outside Metro Manila, Metro Cebu and Metro Davao reckoned from the time FSE has officially place the required parts thru issued service report.

Sites/Locations	Response Time	Repair Time
Metro Manila, Metro Cebu & Metro Davao	2 Hours*	Within 4 Hours** + 24hours if there is part replacement***
Areas outside of Metro Manila, Metro Cebu, and Metro Davao	24 Hours*	Within 4 Hours** + 48 hours if there is part replacement***

*Reckoned from receipt of the call.

**That will start at the time FSE has been given access by the Branch Officer to the ATM.

***That will start at the time FSE has officially placed the required parts thru the issued service report.

G.9 Reporting of FSE after Servicing

G.9.1 Service Report shall be submitted to the concerned Branch regularly and immediately after ATM servicing. Service reports shall be properly accomplished by the FSE and duly acknowledged/signed by the branch-authorized ATM personnel.

G.9.2 The FSE shall immediately report to the Bank's ATM monitoring unit the completion of the ATM servicing or the status of the servicing, if not yet completed, before leaving the ATM site.

G.9.3 Submission of end-of-day report on all pending and completed services with updates on parts replacement, re-scheduled services, assigned FSE, details of servicing such as time started and finished, description of work performed, pictures etc.

Conforme:

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LEMENTAL BID BULLETIN NO. 2
STALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED
TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND
CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 14 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT

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G.10 Penalty Clause

G.10.1 Not meeting the response and repair time on per incident basis: PHP 100 per hour of delay or a fraction thereof (max 12 hours/day).

G.11 Warranty

ITEM	WARRANTY
ATM parts and labor	24 months
UPS Battery	24 months

H. OTHER REQUIREMENTS FOR THE BID OPENING

H.1. Brochure and/or Technical Data Sheet for the brand and model number for the following being offered to prove compliance to the required technical specifications:

- H.1.1. Thru-the-Wall-Type ATM
- H.1.2. Uninterruptible Power Supply (UPS)

H.2. Duly Notarized self-certificate signed by the Bidder's authorized signatory, indicating the following:

H.2.1. That the bidder is a direct Original Equipment Manufacturer (OEM) Vendor, an Authorized Distributor of Automated Teller Machines (ATMs) operating in the Philippines, or a subsidiary of a globally known ATM manufacturer. In case the bidder is an Authorized Distributor, the bid shall be supported by an official certification from the manufacturer (i.e. Authorized Distributor Certificate of the ATM Brand) covering the ATM hardware and software.

H.2.2. That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of opening of bids. The base of 1,000 ATMs installed and/or maintained may be from a single completed contract, or an aggregate of not more than ten (10) various contracts.

The bidder is required to provide a list of completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.

H.2.3. The brand and model number being offered for the following:

- H.2.3.1. Thru-the-Wall-type ATM
- H.2.3.2. Uninterruptible Power Supply (UPS)

H.2.4. That the ratio of FSE dedicated to an ATM is 1:15

Conforme:

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PPLEMENTAL BID BULLETIN NO. 2
INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED
ED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND
CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

REVISED FORM 9 (page 15 of 15)

TECHNICAL SPECIFICATIONS/REQUIREMENT	Bidder's Statement of Compliance <i>Bidders must state here either "Comply" or "Not Comply"</i>
<p>H.2.5. That FSEs who will be assigned to DBP are direct or regular employees of the Vendor, and not outsourced to a third party with the following qualifications:</p> <ul style="list-style-type: none"> Underwent at least two months comprehensive training on ATM servicing with Certification Familiar with all the preloaded software in the machine <p>H.2.6. That a centralized contact for ATM and engineer dispatch must be located in the Philippines and the contact center personnel must be direct or regular employees of the Vendor, not outsourced to a third party</p> <p>H.2.7. That a competent supervisor shall be employed /assigned and shall supervise the work on a full-time basis, if awarded the contract</p> <p>H.2.8. That the Bidder has a Dedicated Disaster Recovery site (indicate location/address and contact information; may be local or offshore) available on standby should the site encounter difficulties in fulfilling orders</p> <p>H.2.9. That the bidder has a documented Business Continuity Plan as required by BSP (submit a copy to DBP)</p> <p>H.3. Performance Evaluation</p> <p>H.3.1. For bidders with previous contracts/engagements with DBP:</p> <p style="margin-left: 20px;">a. Certificate of Performance Evaluation reflecting at least a satisfactory rating issued by DBP.</p> <p>H.3.2. For bidders without previous engagement with DBP:</p> <p style="margin-left: 20px;">a. Certificate of Performance Evaluation reflecting at least a satisfactory rating issued by the bidder's client located in the Philippines for the single completed contract of similar nature equivalent to at least 50% of the ABC.</p> <p>I. POST QUALIFICATION REQUIREMENT IF DECLARED AS LOWEST/SINGLE CALCULATED BID</p> <ol style="list-style-type: none"> Present sample ATM, Cladding, and UPS units (for thru-the-wall machines) within 15 days after receipt of Notice of Lowest/Single Calculated Bid. The ATMs to be provided during the post-qualification period shall be used as the test unit for the SIT (if needed) and UAT. The Vendor shall provide at least 2,000 pieces of test money consisting of paper banknotes, which shall be used for the conduct of testing. The breakdown shall be 50% Php1000s, 25% Php500s, and 25% Php100s. 	

Conforme:

Bidder's Company Name

Name & Signature of Authorized Representative

Designation

Date

**SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND
MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER
MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING
FOR THE DEVELOPMENT BANK OF THE PHILIPPINES
Bid Reference No. G-2024-46**

TRANSMITTAL FORM

REVISED CHECKLIST OF REQUIREMENTS FOR BIDDERS

Note: Please fill-out this form and submit directly to the BAC Secretariat outside of the sealed envelopes.

FOR MACHINE STAMP (OFFICIAL TIME) BY THE DBP BAC SECRETARIAT

Received:

Name of Bidder: _____

Complete Address: _____

Submitted by: _____

Landline: _____ Email: _____

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
LEGAL ELIGIBILITY DOCUMENTS	
TAB 1	<p>If the bidder is a joint venture (JV):</p> <p>a. If bidding as a formed JV: Submit the existing valid, duly accomplished, signed and notarized JV Agreement (JVA). The JVA must specifically indicate among others, the following: the partner company that will represent the JV, the shareholdings of each partner company in the JV (to determine which partner company and its nationality has the controlling majority share), and the share of each partner company in the JV.</p> <p>Moreover, please likewise note:</p> <ol style="list-style-type: none"> 1) <u>If the JV is incorporated or registered with the relevant government agency</u>, all documents listed in this checklist must be under the JV's name and shall submit the PhilGEPS Certificate of Registration under Platinum Category also under the JV's name. 2) <u>If the JV is unincorporated</u>, the PhilGEPS Certificate of Registration under Platinum Membership shall be submitted by each of the JV partners, while submission of the technical and financial eligibility documents (Tab 4 onwards) by any one of the JV partners constitutes collective compliance. <p>b. If bidding as a JV that is yet to be formed: Submit duly notarized Agreement to Enter into Joint Venture (<i>Template per FORM 1</i>). Please likewise note:</p> <p>PhilGEPS Certificate of Registration under Platinum Membership shall be submitted by each of the JV partners, while submission of the technical and financial documents (Tab 4 onwards) by any one of the JV partners constitutes collective compliance.</p> <p>Please refer to FORM 1-A and FORM 1-B for the sample Secretary's Certificate for each of the JV Partners.</p>

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
	<p><i>Each JV partner must submit its duly notarized Special Power of Attorney or Secretary's Certificate, whichever is applicable, indicating therein the following:</i></p> <ol style="list-style-type: none"> <i>1. The designated/authorized representative who will sign the Joint Venture Agreement (JVA) or the Protocol to Enter into a JVA;</i> <i>2. That they are duly authorized to participate in the bidding as a JV;</i> <i>3. The authorized Lead Company to represent the JV;</i> <i>4. The person designated as the duly authorized representative of the JV to participate in the bidding, sign the bid proposals/bidding documents and sign the ensuing contract with DBP.</i> <p><i>In case a JV partner is sole proprietorship and the proprietor opts to designate a representative, FORM 2-A shall be customized to include provisions such as the authority to sign the Protocol/Undertaking to Enter a JVA.</i></p>
TAB 2	<p>Proof of appointment/authority of bidder's representative:</p> <p>a. Duly notarized Special Power of Attorney (if the bidder is a sole proprietorship and opts to designate a representative) - Template per FORM 2-A</p> <p>OR</p> <p>b. Duly notarized Secretary's Certificate (if the bidder is a corporation, partnership, cooperative or joint venture), if the bidder is a corporation - Template per FORM 2-B</p> <p>In case there are more than one appointed/designated representatives, bidders must tick ONE of the checkboxes provided in the form to identify if acting ANY ONE OF THE SIGNATORIES, ALL OF THE SIGNATORIES, or ANY (NUMBER) OF THE SIGNATORIES.</p> <p><u>FAILURE TO TICK A CHECKBOX SHALL MEAN THAT ALL AUTHORIZED REPRESENTATIVES MUST SIGN THE BIDDING FORMS.</u></p>
TAB 3	<p>Valid and current Certificate of PhilGEPS Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents required to be uploaded and maintained current and updated in PhilGEPS in accordance with section 8.5.2. of the IRR of RA 9184.</p> <p><u>Only the current/updated Certificate of PhilGEPS Registration (Platinum Membership) shall be accepted during the opening of bids. Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder.</u></p> <p><u>Note: The 2024 Mayor's/Business Permit valid until 31 December 2024 shall be accepted for the bid opening. However, if declared as the Lowest/Single Calculated and Responsive Bid, the updated Mayor's Permit shall be required to be submitted before the Issuance Notice of Award (NOA).</u></p> <p><u>Following are the related provisions/requirements based on GPPB Resolution 15-2021 dated 14 October 2021 regarding submission of valid/current PhilGEPS Certificate of Registration (Platinum Membership):</u></p>

SUPPLEMENTAL BID BULLETIN NO. 2

BID REFERENCE NO. G-2024-46: SUPPLY, DELIVERY, INSTALLATION, TESTING, COMMISSIONING, AND MAINTENANCE OF ONE HUNDRED (100) SETS OF THRU-THE-WALL TYPE AUTOMATED TELLER MACHINE (ATM) WITH UNINTERRUPTIBLE POWER SUPPLY (UPS) AND CLADDING FOR THE DEVELOPMENT BANK OF THE PHILIPPINES (Total ABC: PhP 126,900,000.00 inclusive of all applicable taxes)

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
	<p>- <u>LIFT the suspension on the implementation of mandatory submission of the PhilGEPS Certificate of Registration (Platinum Membership) in Competitive Bidding and Limited Source Bidding, thus, fully enforcing Sections 8.5.2 and 54.6 of the 2016 revised IRR of RA No. 9184 starting 01 January 2022;</u></p> <p>- <u>AMEND Sections 23.1(a)(ii) and 24.1(a)(ii) of the 2016 revised IRR of RA No. 9184 to reflect that the submission of the recently expired Mayor's Permit together with the official receipt as proof that the prospective bidder has applied for renewal within the period prescribed by the concerned local government unit shall be accepted by the PhilGEPS for the purpose of updating the PhilGEPS Certificate of Registration (Platinum Membership) in accordance with Section 8.5.2 of the 2016 revised IRR of RA 9184.</u></p>
TECHNICAL ELIGIBILITY DOCUMENTS	
TAB 4	<p>Statement by the bidder of ALL its <u>ongoing</u> government and/or private contracts (including those awarded but not yet started, if any), whether similar or not similar in nature and complexity to the contract to be bid (include all contracts with the DBP for the said period, if any) (<u>Template per FORM 3</u>), duly signed by the bidder's authorized representative.</p> <p>Note: For bidders who have no ongoing government and/or private contracts, kindly indicate in their statement "NONE" to comply with the requirement. Bidders will be rated "failed" if no document is submitted or if the document submitted is incomplete or patently insufficient (<i>per GPPB NPM 094-2013 dtd. 2013-12-19</i>).</p> <p><i>Copies of the NOA, contract, NTP, or equivalent document for each ongoing contract listed in the statement shall be required to be <u>submitted as part of post-qualification</u> of the bidder declared as the Lowest or Single Calculated Bid.</i></p>
TAB 5	<p>Statement of single completed contract of similar nature (government or private contract) within the last five (5) years equivalent to at least fifty percent (50%) of the ABC (<u>Template per REVISED FORM 4 attached in the Supplemental Bid Bulletin No. 2 dated 19 December 2024</u>), duly signed by the bidder's authorized representative.</p> <p><u>Similar contract refers to supply, delivery, installation, testing, commissioning and/or maintenance of Automated Teller Machines (ATMs).</u></p> <p>The identified single largest completed contract must be supported by the following:</p> <p>a) <u>Notice of Award (NOA), OR Notice to Proceed (NTP), OR Contract, OR Purchase Order (PO)</u></p> <p>AND</p> <p>b) <u>Any one</u> of the following documents:</p> <ul style="list-style-type: none"> • Copy of Certificate of Completion or Certificate of Acceptance or Certificate of Satisfactory Performance issued by the bidder's client. OR • Copy of Official Receipt/s or Sales Invoice/s issued by the bidder to the client (ORs/SIs must sum up to the full amount of total contract price of completed project).

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)										
FINANCIAL ELIGIBILITY DOCUMENTS											
TAB 6	<p>Completely accomplished computation of Net Financial Contracting Capacity (NFCC) which must be at least equal to the ABC (<i>Template per FORM 5</i>), duly signed by the bidder's authorized representative.</p> <p>1) The values of the bidder's current assets and current liabilities shall be based on the AFS for CY 2023;</p> <p>2) The value of the NFCC must at least be equal to the ABC of this project.</p> <p><u>IN case of Joint Venture, the partner responsible to submit the NFCC shall likewise submit the Statement of all its ongoing contracts and the Latest Audited Financial Statements.</u></p> <p>If the prospective bidder opts to submit a committed Line of Credit, it must be at least equal to ten percent (10%) of the ABC to be bid. If issued by a foreign universal or commercial bank, it shall be confirmed or authenticated by a local universal or commercial bank.</p>										
	TECHNICAL COMPONENT										
TAB 7	<p>Original Bid Security issued in favor of the Development Bank of the Philippines (must be valid for at least 120 calendar days from the date of bid opening); <u>any one of the following is acceptable:</u></p> <p>a. Cashier's/manager's check issued by a Universal or Commercial Bank (at least 2% of ABC);</p> <p>b. Bank draft/guarantee or irrevocable letter of credit issued by a Universal bank: Provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a foreign bank (at least 2% of ABC);</p> <p>c. Surety bond callable upon demand issued by a surety or insurance company duly certified by the Insurance Commission as authorized to issue such security (at least 5% of ABC) and <u>a copy of Certificate issued by Insurance Commission certifying that the surety or insurance company is authorized to issue a surety bond;</u></p> <p>d. Duly <u>notarized</u> Bid Securing Declaration (<i>Template per FORM 6</i>) duly signed by the bidder's authorized representative.</p>										
	<table><tr><th>Approved Budget for the Contract (ABC)</th><th>Cashier's/ Manager's check, Bank draft/ guarantee or irrevocable letter of credit (2% of ABC)</th><th>Surety bond (5% of ABC)</th><th>Bid Securing Declaration</th></tr><tr><td>126,900,000.00</td><td>2,538,000.00</td><td>6,345,000.00</td><td>No required percentage</td></tr></table> <p>The Bid Securing Declaration mentioned above is an undertaking which states, among others, that the bidder shall enter into contract with the Procuring Entity and furnish the performance security required under ITB Clause 31, within ten (10) calendar days from receipt of the Notice of Award, and commits to pay the corresponding amount as fine, and be suspended for a period of time from being qualified to participate in any government procurement activity in the event it violates any of the conditions stated therein as provided in the guidelines issued by the GPPB.</p>				Approved Budget for the Contract (ABC)	Cashier's/ Manager's check, Bank draft/ guarantee or irrevocable letter of credit (2% of ABC)	Surety bond (5% of ABC)	Bid Securing Declaration	126,900,000.00	2,538,000.00	6,345,000.00
Approved Budget for the Contract (ABC)	Cashier's/ Manager's check, Bank draft/ guarantee or irrevocable letter of credit (2% of ABC)	Surety bond (5% of ABC)	Bid Securing Declaration								
126,900,000.00	2,538,000.00	6,345,000.00	No required percentage								

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)									
TAB 8	Accomplished Omnibus Sworn Statement (with ten [10] statements) (<i>Template per FORM 7</i>), duly signed by the bidder's authorized representative and notarized.									
TAB 9	Accomplished Data Privacy Consent Form <i>per FORM 8</i> , duly signed by the bidder's authorized representative.									
TAB 10	<p>Accomplished/conformed Scope of Service/Terms of Reference per <i>REVISED FORM 9 attached in the Supplemental Bid Bulletin No. 2 dated 19 December 2024</i>, duly signed by the bidder's authorized representative.</p> <p>Bidders must state either "Comply" or "Not Comply" on each page of the Technical Specifications AND must state their conformance/sign on each page.</p> <p>Attached for reference is the Annex A – Delivery and Installation Sites.</p>									
TAB 11	<p>Brochure and/or Technical Data Sheet for the brand and model number for the following being offered to prove compliance to the required technical specifications:</p> <ol style="list-style-type: none">1) Thru-the-Wall Type ATM2) Uninterruptible Power Supply (UPS)									
TAB 12	<p>Duly notarized self-certificate signed by the bidder's authorized representative, indicating the following:</p> <ol style="list-style-type: none">1) That the bidder is a direct Original Equipment Manufacturer (OEM) vendor, an Authorized Distributor of Automated Teller Machines (ATMs) operating in the Philippines, or a subsidiary of a globally known ATM Manufacturer. In case the bidder is an Authorized Distributor, the bid shall be supported by an official certification from the manufacturer (i.e. Authorized Distributor Certificate of the ATM Brand) covering the ATM hardware and software;2) That the bidder has an install and/or maintenance base of 1,000 ATMs in the Philippines as of the date of opening of bids. <u>The base of 1,000 ATMs installed and/or maintained may be from a single completed contract, or an aggregate of not more than ten (10) various contracts.</u> <p><u>The bidder is required to provide a list of completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.</u></p> <ol style="list-style-type: none">3) The brand and model number being offered for the following:<table><tr><th>Equipment</th><th>Brand</th><th>Model Number</th></tr><tr><td>3.1) Thru-the-Wall-Type ATM</td><td></td><td></td></tr><tr><td>3.2) Uninterruptible Power Supply (UPS)</td><td></td><td></td></tr></table>4) That the ratio of Field Service Engineer (FSE) dedicated to an ATM is 1:15;5) That FSEs who will be assigned to DBP are direct or regular employees of the vendor, and not outsourced to a third party with the following qualifications:<ul style="list-style-type: none">• Underwent at least two months comprehensive training on ATM servicing with Certification• Familiar with all the preloaded software in the machine6) That a Centralized contact for ATM and engineer dispatch must be located in the Philippines and the contact center personnel must be direct or regular employees of the vendor, not outsourced to a third party;	Equipment	Brand	Model Number	3.1) Thru-the-Wall-Type ATM			3.2) Uninterruptible Power Supply (UPS)		
Equipment	Brand	Model Number								
3.1) Thru-the-Wall-Type ATM										
3.2) Uninterruptible Power Supply (UPS)										

Item	FIRST ENVELOPE: ELIGIBILITY DOCUMENTS AND TECHNICAL REQUIREMENTS (DULY SEALED AND MARKED)
	<p>7) That a competent supervisor shall be employed/assigned and shall supervise the work on a full-time basis, if awarded the contract;</p> <p>8) That the bidder has a Dedicated Disaster Recovery site (indicate location/address and contact information; may be local or offshore) available on standby should the site encounter difficulties in fulfilling orders;</p> <p>9) That the bidder has a documented Business Continuity Plan as required by BSP.</p>
TAB 12A	<p>List of Completed Government and/or Private Contracts from the past five years, involving the installation and/or maintenance of at least 1,000 ATMs, along with contact details for verification purposes.</p> <p>The base of 1,000 ATMs installed and/or maintained may be from a single completed contract, or an aggregate of not more than ten (10) various contracts.</p>
TAB 12B	Bidder's Business Continuity Plan
TAB 13	<p>Certificate of Performance Evaluation</p> <p>a) For bidders with previous contracts/engagements with DBP:</p> <p>a.1) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by DBP.</p> <p>b) For new bidders:</p> <p>b.1) Certificate of Performance Evaluation reflecting <u>at least a satisfactory rating</u> issued by the bidder's client located in the Philippines for the single completed contract of similar nature equivalent to at least 50% of the ABC.</p>
Item	SECOND ENVELOPE: FINANCIAL PROPOSAL (DULY SEALED AND MARKED)
TAB 1	<p>Duly accomplished Financial Proposal Form (<i>Template per FORM 10</i>), duly signed by the bidder's authorized representative.</p> <p>Note: Total bid shall not exceed the ABC of PhP 126,900,000.00 (inclusive of taxes.)</p>
TAB 2	<p>Detailed Financial Proposal/Price Schedule duly signed by the bidder's authorized representative. Bidders shall use either FORM 11-A or FORM 11-B as template.</p> <p>The detailed financial bid must show the unit cost/price as follows:</p> <ul style="list-style-type: none"> - Thru-the-Wall Type ATM - Uninterruptible Power Supply (UPS) - Cladding - Supply, delivery, installation, testing, commissioning and maintenance <p>The total detailed bid must not exceed the ABC and must be consistent with the financial bid per TAB 1.</p>