

REQUEST FOR QUOTATION

You are invited by the Development Bank of the Philippines to submit a tender for **Maintenance and Support for Sratus Fault Tolerant (FT) Server 6410**

Approved Budget for the Contract:

P600,000.00

inclusive of all taxes and other charges.

1. Please quote your lowest price based on the attached specifications
2. **Submitted quotations must be duly signed by the vendor's representative and must be sent to the BAC Secretariat not later than 04:00 P.M. of 21 March 2022.**
3. All quotations must be inclusive of all taxes and other charges.
4. Kindly refer to the attached Terms of Reference (TOR).

TERMS AND CONDITIONS:

1. All entries must be type written.
2. **All suppliers/vendors are mandated to register with the PhilGEPS and provide a PhilGEPS Registration number as a condition for award of the contract.**
3. Other documentary requirements for each vendor shall be as follows;

- Mayor's/Business Permit;
 - Other documentary requirements indicated in the Technical Specifications
 - Income/Business Tax Returns
- AND**
- (1) For suppliers/vendors whose representatives are the official signatory of the documents/requirements: **please submit a duly notarized Omnibus Sworn Statement**
OR
(2) For suppliers/vendors who will appoint or designate their duly authorized representative: **please submit the following notarized statements:**

(if the supplier/vendor is a Sole Proprietorship)	(if the supplier/vendor is a Corporation)
Duly notarized Special Power of Attorney	Duly notarized Secretary's Certificate
AND	AND
Duly notarized Omnibus Sworn Statement	Duly notarized Omnibus Sworn Statement

*For inquiries, you may reach the BAC Secretariat on the contact nos. provided below:

DBP Bids and Awards Committee Secretariat

6/F Operations Sector, DBP Head Office
Sen. Gil J. Puyat corner Makati Avenues, Makati City
(+632) 818-9511 to 20 local 2610 or 2606
email: bacsecretariat@dbp.ph

**MAINTENANCE AND SUPPORT FOR STRATUS FAULT TOLERANT (FT) SERVER 6410
TECHNICAL SPECIFICATIONS**

I. BACKGROUND

The Stratus Fault Tolerant (FT) Server 6410 is the machine being used to run the Postilion ATM Switch System of the Bank.

II. PERIOD COVERAGE

The maintenance and support commencing one (1) year from the receipt of the Notice to Proceed (NTP).

III. VENDOR REQUIREMENTS

1. Vendor must submit the following BAC documentary requirements in compliance to 2016 Revised Implementing Rules and Regulations (IRR) of Republic Act (RA) 9184 on Government Procurement Law as follows:
 - Valid and Current PhilGEPS Registration Number
 - Updated Business or Mayor's Permit
 - Updated Business or Income Tax Return (ITR)
2. The vendor should be an authorized maintenance provider of Stratus Fault Tolerant (FT) Servers.
3. Vendor should issue the Maintenance Certificate for the duration of the period coverage as provided under Section 2.
4. Vendor must open/maintain a Savings Deposit Account with DBP where payments shall be credited within fifteen (15) calendar days from issuance of Notice of Award (NOA).

IV. MAINTENANCE AND SUPPORT INCLUSIONS

FT Service Coverage	Platform Support
Proactive System Monitoring	8 X 5
Uptime assurance software upgrades	Yes
Software support response (critical)	8 X 5
Hardware support response (critical)	8 X 5
Initial incident response	8 X 5
Advance parts exchange/parts repair	Next business day shipment from Stratus Part Depot

Service Level Agreement

Critical

Description	Response Time	Resolution Time
System used in a production or development environment is completely unavailable to users	2 local business hours (8 to 5 M-F)	24 Hours

Handwritten initials/signature

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Serious

Description	Response Time	Resolution Time
Serious interruptions to normal operations of a Covered System used in a production or development environment	6 local business hours (8 to 5 M-F)	24 Hours

Moderate

Description	Response Time	Resolution Time
Non-serious interruptions (no effect on productive use) in normal operations of a Covered System used in a production or development environment	8 local business hours (8 to 5 M-F)	36 Hours

Minor

Description	Response Time	Resolution Time
Minimal or no interruptions in normal-to-normal operations of a Covered System used in a production or development environment	8 local business hours (8 to 5 M-F)	36 Hours

Configured System	Description	Qty
P6410-2S	FT Server 6410 Rack mountable, 2-way, DMR, two 2.5 GHz ten-core processors	1
S0739-CAL	Client Access License for Windows 2012 (5 user CAL version)	1
S0749-SE	Microsoft Windows Server 2012 Standard Edition, np CALs, 2 CPU	1
M255	8 GB DIMM – DDR3 1600 Mhz 1.35V	16
D345E	300GB 15K RPM SAS 2.5inch disk drive	8
D349	1.2 TB 10K SAS 2.5-inch HDD	8
U105-C	Dual-port Ethernet Server Adapter 10/100/1000BASE-T (RJ-45 copper)	2
V115F	FT Server USB Keyboard/Mouse	1
C660	ASN Modem for FT Server	1

V. APPROVED BUDGET

The Approved Budget for the Contract (ABC) is ₱600,000.00.

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VI. PAYMENT

DBP shall pay the corresponding price to the Vendor via credit to its deposit account within Fifteen (15) calendar days from receipt of the Vendor's Sales Invoice and submission of the documentary requirements as enumerated under this Technical Specifications, if any, subject to the usual government audit/accounting/procurement policies, provided the Vendor has generated a positive performance assessment to be conducted by DBP in accordance with established metrics.

VII. PERFORMANCE BOND

The Vendor is required to submit a Performance Security in any of the following Forms and Percentages:

Forms of Performance Security	Minimum Percentage (%) of Contract Price per Year
Cash, Cashier's / Manager's Check issued by a Universal or Commercial Bank	Five Percent (5%)
Bank Draft / Guarantee or Irrevocable Letter of Credit (LC) issued by a Universal or Commercial Bank; provided, however that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a Foreign Bank	
Surety Bond callable upon demand issued by a Surety or Insurance Company together with Certificate issued by Insurance Commission certifying the Surety or Insurance Company is authorized to issue such Surety Bond	Thirty Percent (30%)

The Performance Security shall be effective for one (1) year upon receipt of the Notice to Proceed (NTP) and will only be released after the lapse of the contract period. In the event of any extension of the term of this Agreement, the Performance Security shall be renewed accordingly.

VIII. NON-DISCLOSURE CONDITION

The vendor shall strictly adhere to the confidentiality agreement with the Bank. Information about DBP and its operation in this document is considered proprietary and confidential and must be treated as such by the recipients of this Technical Specifications. In the same manner, the responses to the Technical Specification which shall be specified as confidential shall not be disclosed to any third party.

1. Each party agrees to hold and maintain confidential all materials and information which shall come into its possession or knowledge in connection with the project or its performance, and not to make use hereof other than for the purpose of this project.
2. After completion of the project, all materials, data, proprietary information and other related documents provided to the winning vendor and which are hereby deemed owned by DBP shall be returned to DBP.
3. The winning vendor undertake that it shall make appropriate instructions to its employees who need to have access to such information and materials to satisfy and comply with its confidential obligation as set forth in this Section.

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4. This confidentiality obligation shall survive even after the termination of the contract.
5. The winning vendor shall, likewise, oblige the provider to be bound by this confidentiality contract.
6. The winning vendor's breach of this confidentiality provision shall entitle DBP to legal and other equitable remedies including but not limited to the immediate cancellation of the contract and shall entitle DBP for claim for damages and injunctive relief under the circumstances. DBP may also elect to terminate further access by the winning bidder to any data and information.
7. A Non-Disclosure Agreement between DBP and the winning vendor will form part of the contract that outlines confidential material, knowledge, or information that both parties wish to share with one another for certain purposes but wish to restrict access for or by third parties.

IX. LIQUIDATED DAMAGES

If the Vendor fails to satisfactorily perform the services within the period(s) specified in the Agreement inclusive of duly granted time extensions if any, DBP shall, without prejudice to its other remedies under the Agreement and under applicable laws, deduct from the Contract Price, as liquidated damages, the applicable rate of 1/10 of 1% of the cost of the unperformed portion for every day of delay until actual delivery or performance.

The maximum deduction shall be 10% of the amount of Agreement. Once the maximum amount of liquidated damages reaches ten percent (10%), DBP may rescind or terminate the Agreement, without prejudice to other courses of action and remedies open to it.

X. OGCC REVIEW

The parties agree to supplement/amend/restate the agreement, including all its amendments/supplements, to incorporate the comments/revisions, if any, of the Office of the Government Corporate Counsel, with effect from the date of signing thereof.

Recommended by:


ROBERT B. CALIMLIM
Senior Manager


ANABELLE M. ESTRELLA
Senior Assistant Vice President

Approved by:


JOSE MARIE A. BONTO
Vice President

Maintenance and Support for Stratus Fault Tolerant (FT) Server

Recommendation

Considering the criticality of the Stratus FT Server, we recommend the approval for the continued Maintenance and Support for Stratus Fault Tolerant (FT) Server 6410 commencing upon receipt of Notice to Proceed (NTP) through Public Bidding.

Thank you.



SAVP ANABELLE M. ESTRELLA
Concurrent Head, ICT Vendor Management Unit
(Group Order No. 2224 Dtd. September 2021)



VP JOSE MARIE A. BONTO
Head, Data Center Management Unit