

CIP/10371I

28 July 2021

MR. RONALDO U. TEPORA

Senior Vice President
Head, Strategic Planning Group
Development Bank of the Philippines
Sen. Gil J. Puyat Avenue corner Makati Avenue
Makati City, Metro Manila

Dear Mr. Tepora,

Recertification to ISO 9001:2015 and to ISO 14001:2015

After your completion of the reassessment of your Integrated Management System, Certification International Philippines, Inc. hereby recertifies the *Development Bank of the Philippines* to ISO 9001:2015 and to ISO 14001:2015. The Certificates are valid from 28 July 2021, with the following scope:

“Provision of Corporate Governance, Remittance Servicing, Retail Banking, Development Financing, Capital Markets Development, Investment Banking, Trust Banking, Cash Management and Transaction Banking, Cards and ATM Management, Treasury Trading Operations, Asset Liability Management, Comptrollership, Special Assets Management, and Branch Banking Support Service.”

Your IMS Certificates are valid until 18 March 2024, subject to satisfactory results of semi-annual surveillance audits. The further extension of your Certificates after this period will be based on your effective conformity to the requirements of ISO 9001:2015 and ISO 14001:2015, as determined by a reassessment of your Integrated Management System in its entirety. Please see attached surveillance audit schedule.

As a certified organization, you are required to maintain your Integrated Management System and to comply with CI's Conditions of Certification, including the use of CI's Certificates of Registration and Certification Marks in accordance with CI Regulations Part 4 and Part 5 (copy enclosed).

The validation of the consistent implementation and effectiveness of your improvement actions on the non-conformities cited during the reassessment will be carried out on the first surveillance audit.

Congratulations on your accomplishments with the continued use of IMS as an instrument for enhancing the competitiveness of your organization and for meeting your stakeholders' needs and expectations. We look forward to a strong partnership that will maximize your organization's benefits from its certified Integrated Management System.

Best wishes for your continued success.

Very truly yours,
CERTIFICATION INTERNATIONAL



JOSELITO C. SOLER
President & Managing Director

Encl: CI Regulation Parts 4 and 5