

MIMIX Replication Software Maintenance and Support

TECHNICAL SPECIFICATION

I. BACKGROUND

MIMIX is a replication software specifically designed for systems running on IBM midrange hardware. It is the solution being used by the Bank to copy data at a near real time from production to Disaster Recovery (DR) site. The solution is needed to meet the four-hour (4) Recovery Time Objective (RTO) for the Deposit System as defined in the BCP BIA-RA of the Bank.

II. COVERAGE

The MIMIX Replication Software shall cover one (1) year maintenance and support for the period of May 1, 2019 – April 30, 2020.

III. VENDOR REQUIREMENTS

In addition to the submission of quotation, prospective provider must also submit the following:

- Copy of single completed contract for the software maintenance and support for MIMIX Replication Software, value of any of completed contract must be equivalent to at least fifty percent (50%) of the ABC of the project.
- Copy of certificate that the vendor is a certified MIMIX partner/service provider in the Philippines.
- Vendor must successfully have completed installation and replication of MIMIX software to IBM i operating systems namely OS400 V5R4 or higher.

IV. MAINTENANCE SERVICE COVERAGE

- 24 x 7 telephone and on-site support; Response time of 4 hours and resolution time within 24 hours.
- Assistance on software/firmware releases, maintenance and upgrades
- Regular preventive maintenance and application of fixes when necessary

V. PROPOSED BUDGET

The approved budget for the contract is **₱700,000**.

VI. PAYMENT

Annual payment after issuance of Notice to Proceed (NTP) and certificate of acceptance.

Terms of Reference
MIMIX Replication Software Maintenance and Support
April 1, 2019

VII. PERFORMANCE SECURITY

The vendor is required to submit a performance security in any of the following form and percentage:

Form of Performance Security	Minimum % of Contract Price per year
Cash, cashier's/manager's check issued by a Universal or Commercial Bank	Five percent (5%)
Bank draft/guarantee or irrevocable letter of credit issued by a Universal or Commercial Bank; provided, however, that it shall be confirmed or authenticated by a Universal or Commercial Bank, if issued by a Foreign Bank	
Surety Bond callable upon demand issued by a surety or insurance company together with certificate issued by Insurance Commission certifying the surety or insurance company is authorized to issue such surety bond	Thirty percent (30%)

Approved by:


LUIS J. RODRIGUEZ JR.
Vice President